



THE STATE  
of **ALASKA**  
GOVERNOR BILL WALKER

Department of  
Health and Social Services

Division of Health Care Services  
Director's Office

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January 2, 2015

Dear Provider:

The Division of Health Care Services (Division) previously sent you a letter several months ago to announce an exciting new program, the Alaska Medicaid Coordinated Care Initiative (AMCCI). The Division is now sending this notification to provide an update and make you aware of our new contractor, MedExpert.

MedExpert will provide personalized one-on-one services including care coordination, scheduling appointments, addressing barriers, and assisting with referrals to specialists and social service supports. With this new program, the Division hopes to help patients with complex medical and often social issues. Case managers will assist members to coordinate their care in collaboration with their medical providers. MedExpert will be contacting AMCCI members starting immediately. If you know a patient who may benefit from this program, please complete the Member Referral form at the AMCCI webpage link shown below.

The primary objective of the AMCCI is to promote quality, cost effective health outcomes by ensuring that coordinated medical services are provided in the most appropriate setting to Alaska Medicaid members. Other goals include focusing on prevention and enhanced integration of primary medical care and behavioral health services.

The Division has developed an AMCCI website containing valuable information including a program overview, additional information about MedExpert, a member referral form, frequently asked questions, and more. Please continue to monitor this website for updates. For more information, please contact our Quality Assurance Team at 907-334-2400 or go to our new webpage at: <http://dhss.alaska.gov/dhcs/Pages/amcci/default.aspx>

Sincerely,

A handwritten signature in blue ink that reads "Debra Taylor".

Debra Taylor JD, BSN, RN  
DHCS Quality Assurance Manager  
(907) 375 - 6468