

Alaska Medical Assistance Newsletter

A Monthly Newsletter for Alaska Medical Assistance Providers

March 2014

Xerox

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Anchorage, AK 99508-3469

Web Address

<http://medicaidalaska.com>

Phone Numbers

907.644.6800
800.770.5650 (toll-free)

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA.....907.644.8131
SA: Travel, MRI907.644.5982
SA Mental Health.....866.653.1435
SUR.....907.644.8128
EPS907.644.9845
Finance.....907.644.8120
Training.....907.644.9845
Attachments/RTD.....907.644.8122
or907.644.8123
Enrollment907.646.4273
Provider Inquiry.....907.644.8126

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Remittance Advice Now Sorted By Member Last Name

Effective immediately, remittance advice will be sorted by Member Last Name.

You can also use the Alaska Medical Assistance Remittance Advice Sort Request form to request your remittance advice be sorted by any of the following indicators:

- Transactions Control Number (TCN)
- Prescription (RX) Number
- Claim Status
- Network
- LOB
- Provider Number
- Date of Service
- Member ID
- Medical Record Number
- Member Name
- Provider Name

Please see the provider flyer "Remittance Advice Sorting" at <http://medicaidalaska.com> (Select Documentation > Documents & Forms > Provider Updates) for additional information.

Would you like to receive your remittance advice sooner? You can also opt to have your remittance advice sent to your Enterprise message inbox. Please see the provider flyer "Go Green! Online Remittance Advice and EFT Payment Options" at <http://medicaidalaska.com> (Select Documentation > Documents & Forms > Provider Updates) to get started today.

If you have questions regarding accessing your remittance advice through Health Enterprise, please call the Provider Inquiry Unit at 907.644.6800, option 1, or toll-free in Alaska at 800.770.5650, option 1, 1 for assistance.

Timely Filing and Audits Letter to Providers

Providers will receive a letter on timely filing and audits from Department of Health and Social Services Commissioner Streur. This letter offers guidance on meeting timely filing guidelines and answers questions providers may have regarding claims processing and audits.

Please visit <http://medicaidalaska.com> to view the letter online; select Documentation > Documents & Forms > Provider Updates > Timely Filing and Audits Letter to Providers.

Alaska Medicaid MMIS Updates

Alaska Medicaid is now publishing weekly MMIS updates, via Enterprise. These communications discuss the issues surrounding claims processing and provide details on the various claim edits within the new system.

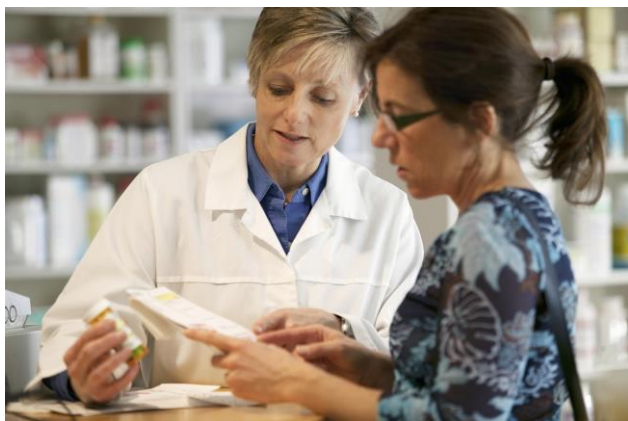
Please visit <http://medicaidalaska.com/> to view the updates; select Documentation > Documents & Forms > Provider Updates > Alaska Medicaid MMIS Status Update.

DHSS' Play Every Day Campaign Launches Facebook Page

The Alaska Department of Health and Social Services Obesity Prevention and Control Program's Play Every Day campaign now has a Facebook page, <http://www.facebook.com/playeverydayak>. Play Every Day was developed to increase public awareness about the risks of childhood obesity and to motivate families to increase their physical activity to prevent obesity and maintain overall good health.

Play Every Day's Facebook page provides facts about the health benefits of physical activity, nutrition and maintaining a healthy weight, inspiring success stories about Alaskans making a difference in the health of our youth, and details about upcoming races, fun runs, sporting events, and more. Providers are encouraged to contribute stories, ideas, and events, and to share this helpful resource to help patients connect with healthy resources and opportunities throughout Alaska.

For more information about Play Every Day, go to <http://www.facebook.com/playeverydayak>, or to <http://dhss.alaska.gov/dph/PlayEveryDay>.



Alaska Medicaid Pharmacy February 2014 Update

Alaska Medicaid will incorporate server claims processing edits to the pharmacy point of sale system in the near future. Please see "*Pharmacy Program Changes and Update – February 2014*" in Health Enterprise (Documentation > Documents & Forms > Pharmacy) for a list of the changes and anticipated implementation dates.

Updated Qualis Service Authorization List

Qualis Health reviews Alaska Medicaid service authorization requests for inpatient stays exceeding three days, certain maternal/newborn admissions, and for inpatient stays and outpatient services related to selected diagnoses and procedures identified on the *Qualis Select Diagnoses and Procedures Pre-Certification List*. The list has been updated to include rhinoplasty procedures and is in effect for services rendered on and after April 1, 2014.

The revised list is available at <http://www.qualishealth.org/sites/default/files/AK-Medicaid-Precert-List.pdf>. You may also access the list by going to <http://qualishealth.org>. Under *Healthcare Professionals*, select "Alaska Medicaid – Health Care Services", then under *Announcements*, click on "Select Diagnoses/Procedures Pre-certification List".

Advance Payments Available to Providers

The Department of Health and Social Services is offering advance payments to providers impacted by payment delays as the remaining claims processing issues in Health Enterprise are resolved.

Providers will receive a letter explaining how to request advance payments and the repayment options available. The letter, "Advance Payments Available to Providers during Enterprise Delay", is also available at <http://medicaidalaska.com> (Select Documentation > Documents & Forms > Provider Updates).

If you have questions about advance payments or repayment/recoupment, please contact the Division of Health Care Services Accounting Unit at 907.334.2400.

Please continue to direct claims processing questions to the Xerox Provider Inquiry at 907.644.6800, option 1, or 800.770.5650, option 1, 1 (toll-free in Alaska).

New NCCI Edits Effective 04/01/2014

Effective for claims with dates of service on and after 04/01/2014, Alaska Medicaid is required to implement the new NCCI Procedure-to-Procedure (PTP) edits to prevent immunization codes from being billed with Evaluation & Management (E&M) services.

The NCCI manual provides the following guidance (chapter XI, page XI-7):

“CPT code 99211 (evaluation and management service, office or other outpatient visit, established patient, level I) is not separately reportable with vaccine administration HCPCS/CPT codes 90460-90474, G0008-G0010. Other evaluation and management (E&M) CPT codes are separately reportable with a vaccine administration code if the E&M service is significant and separately identifiable, in which case the E&M CPT code may be reported with modifier 25.”

Additional information regarding PTP edits can be found at: <http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Data-and-Systems/National-Correct-Coding-Initiative.html>.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, or 800.770.5650 (toll-free in AK), option 1, 1.

Drug Utilization Review Committee Meeting

Meeting Dates

Friday, March 21, 2014 at 1:00 p.m.

Meeting Location

Frontier Building

Room 896

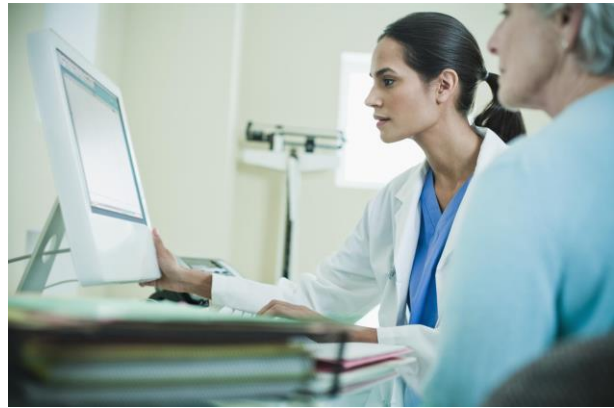
3601 C Street

Anchorage, Alaska 99503

The public is invited to join via teleconference by calling 800.315.6338. Use access code 2425#.

Any pharmaceutical manufacturer may submit material related to the agenda items to DUR committee in writing by March 7, 2014 at 4:00 p.m. to Chad Hope, Division of Health Care Services, at 907.334.2425 or chad.hope@alaska.gov.

Individuals with disabilities who need special accommodations in order to participate should contact Chad Hope at 907.334.2654 no later than 2:00 p.m., Wednesday, March 19, 2014.



Changes in Medicare Crossover Claims Processing

With the implementation of Alaska Medicaid Health Enterprise Medicare crossover claims are screened as they are processed. This differs from the previous method in which all Medicare crossover claims were automatically paid and, at the end of the year, claims were reconciled and any overpayments were recouped.

When the sum of the billed Medicare deductible(s) and coinsurance is **less than** the Medicaid allowed amount minus the Medicare paid amount, the entire billed Medicare amount will be paid to the provider.

When the sum of the billed Medicare deductible(s) and coinsurance **exceeds** the Medicaid allowed amount minus the Medicare payment for that service, the provider will not be reimbursed for the entire Medicare deductible(s) and coinsurance. The claim will appear on the remittance advice as paid, but the dollar amount will be the Medicaid allowed amount minus the Medicare paid amount.

In the event the amount paid by Medicare is equal to or greater than the Medicaid allowed amount, Alaska Medicaid will not reimburse the provider for any part of the Medicare deductible(s) or coinsurance. The claim will appear on the remittance advice as paid, however the dollar amount will be \$0.00.

Questions? Please call the Provider Inquiry Unit at 907.644.6800, option 1, or toll-free in Alaska at 800.770.5650 (option 1, 1) for assistance.

Holiday Closures

The State of Alaska's offices will be closed for Seward's Day on March 31st, 2014.

Alaska Early Intervention/ILP Hearings

Public hearings on the Federal Fiscal year 2014 IDEA Part C Application and revised policies and procedures will be held, via teleconference or in person, on Monday, March 24, 2014 and Friday, March 28, 2014.

The State's application is posted for public review and comment from February 20 – April 21, 2014.

Meeting Dates

Monday, March 24, 2014 & Friday, March 28, 2014

Meeting Location

Frontier Building
Suite 740
3601 C Street
Anchorage, Alaska 99503

The public is invited to join via teleconference by calling 800.937.7726. Use access code 42913#.

Individuals with disabilities who need special accommodations in order to participate should contact Laurie Thomas at 907.269.3423, no later than two days before the hearing they plan to attend.

For additional information about participating in public hearings or submitting comments, please contact: Laurie Thomas, Office of Children's Services, Early Intervention Infant Learning Program, at 907.269.3423 or laurie.thomas2@alaska.gov.

Training Dates for Providers

Alaska Medicaid is coming to your area! In March, training is scheduled in Kodiak and via Web Ex. In April, training is scheduled in Barrow, Matsu, and via WebEx.

March	
Web Ex	March 18-20
Kodiak	March 25-27
April	
Web Ex	April 8-10
Matsu	April 22-24
Barrow	April 29 - May 1

Register Today!

Alaska Medicaid training courses will prepare you and your staff to accurately bill for services reimbursed by Medicaid, Denali KidCare, and CAMA. Included are

introductory courses such as Recipient Eligibility, Adjustments and Voids, Claims Management, Service Authorizations, and Guidelines for Record Keeping. Register online at <http://learn.medicaidalaska.com>.

For more information about provider training, please contact the Xerox Training Department at 907.644.6800 or 800.770.5650 (toll-free in Alaska).



Ask Medicaid

Q: What should I do if I believe my submitted claim has been suspended or denied due to a problem with the Enterprise MMIS?

A: If you have a claim that you believe has been suspended or denied in error please visit <http://medicaidalaska.com> to view the MMIS Updates; select Documentation > Documents & Forms > Provider Updates > Alaska Medicaid MMIS Status Update. These weekly updates provide information on known issues and the provider types affected.

If the edit codes related to your suspended claims are not listed on the weekly MMIS Updates, please document the issue and call Provider Inquiry at 907.644.6800, option 1, or toll-free in Alaska at 800.770.5650 (option 1, 1) for assistance.