

Alaska Medical Assistance Newsletter

A Monthly Newsletter for Alaska Medical Assistance Providers

April 2014

Xerox

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Recipient Services

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Provider Inquiry

907.644.6800, option 1
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Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA.....907.644.8131
SA: Travel, MRI907.644.5982
SA Mental Health.....866.653.1435
SUR.....907.644.8128
EPS907.644.9845
Finance.....907.644.8120
Training.....907.644.9845
Attachments/RTD.....907.644.8122
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Enrollment907.646.4273
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In this issue

Qualis 2014 Provider Educational Session.....	1
Vaccine Coverage Changes	1
HPV Vaccine Coverage Change	2
Use of VacTrAK Is Now Required	2
Northwest Geriatric Education Center Training Series	2
2014 Alaska Brain Injury Conference	2
Power of Aging in Alaska Symposium	2
Alaska Medicaid MMIS Updates	2
Timely Filing and Audits Letter to Providers	2
Remittance Advice Now Sorted By Member Last Name	3
Alaska Medicaid Pharmacy February 2014 Update	3
Updated Qualis Service Authorization List effective 04/01/2014	3
Drug Utilization Review Committee	3
Holiday Closures.....	3
Training Dates for Providers	4
Ask Medicaid	4

Qualis 2014 Provider Educational Session

Qualis Health and the Department of Health and Social Services are presenting the 2014 Spring Provider Educational Session. This session will cover utilization management overview, case management overview, waiver services update, and mind-body connection.

Meeting Dates

Friday, April 28, 2014

Meeting Location

BP Energy Center
Fir Bruce Willow Conference Room
1014 Energy Court
Anchorage, Alaska 99503

The registration form can be found at <http://www.qualishealth.org/healthcare-professionals/alaska-medicaid-division-health-care-services/provider-education>.

Vaccine Coverage Changes

In accordance with 7 AAC 110.405(d)(15), Alaska Medicaid provides reimbursement for vaccine products for recipients under age 19 unless the vaccine is available for free to the provider through the Division of Public Health's Alaska Immunization Program.

Effective April 1, 2014, Alaska Medicaid will no longer cover the following vaccines available for free to providers through the Alaska Immunization Program: Influenza, Rotavirus, Hepatitis B, and Haemophilus Influenzae Type B. The affected codes are 90655, 90657, 90680, 90681, and 90748.

This change does not affect the reimbursement for the administration of the vaccine.

For a complete list of vaccines available through the state supplied vaccine program and eligibility requirements please visit <http://www.epi.hss.state.ak.us/id/iz/vaxpacket> and select *Alaska Vaccine Distribution Handbook*.

Questions? Please contact the Provider Inquiry Unit at 907.644.6800, option 1, or toll-free in Alaska at 800.770.5650, option 1, 1.



HPV Vaccine Coverage Change

The HPV vaccine product is now available for free to providers through the Division of Public Health for all Medicaid-eligible children under the age of 19. Effective July 1st, 2014, Alaska Medicaid will no longer reimburse for this product when administered to a recipient under the age of 19. This change does not affect the reimbursement for the administration of the vaccine; providers may still be reimbursed for the administration of the HPV vaccine.

Use of VacTrAK Is Now Required

The Division of Public Health adopted reporting regulations that became effective December 29th, 2013. Reporting of vaccine administration data to VacTrAK, the Alaska Immunization Information System, is now required for all health care providers offering immunization services. For more information regarding the updated regulations for reporting requirements please visit http://www.epi.hss.state.ak.us/bulletins/docs/b2013_29.pdf

Northwest Geriatric Education Center Training Series

The Area Health Education Center (AHEC) is once again partnering with the Northwest Geriatric Education Center to bring 10 more weeks of high quality geriatric trainings to Alaska via virtual classroom.

Registration is now open for the 2014 Spring Geriatric Series that begins April 1st. You can register at http://akcache.org/profession/profession_detail.php?z_classid=105037.

2014 Alaska Brain Injury Conference

The Alaska Brain Injury Network is hosting the second quadrennial Alaska Brain conference April 30 – May 1, 2014 in Anchorage. This conference will have a focus on rural and underserved communities.

Details and registration information can be found at <http://www.nabis.org/nabis-alaska-meeting>.

Power of Aging in Alaska Symposium

The Alaska Commission on Aging is holding the Power of Aging in Alaska Symposium on May 1, 2014. This symposium will address ways to improve senior services, enhance communities to become more senior-friendly, provide more opportunities for senior community enhancement, and to empower seniors to successfully age in Alaska.

For more details and registration information can be found at <http://www.nabis.org/nabis-alaska-meeting-april-30-may-2-2014/>.

Alaska Medicaid MMIS Updates

Alaska Medicaid is now publishing weekly MMIS updates, via Enterprise. These communications discuss the issues surrounding claims processing and provide details on the various claim edits within the new system.

Please visit <http://medicaidalaska.com/> to view the updates; select Documentation > Documents & Forms > Provider Updates > Alaska Medicaid MMIS Status Update.

Timely Filing and Audits Letter to Providers

Providers received a letter on timely filing and audits from Department of Health and Social Services Commissioner Streur. This letter offers guidance on meeting timely filing guidelines and answers questions providers may have regarding claims processing and audits.

Please visit <http://medicaidalaska.com> to view the letter online; select Documentation > Documents & Forms > Provider Updates > Timely Filing and Audits Letter to Providers.

Remittance Advice Now Sorted By Member Last Name

Effective immediately, remittance advice will be sorted by Member Last Name.

You can also use the Alaska Medical Assistance Remittance Advice Sort Request form to request your remittance advice be sorted by any of the following indicators:

- Transactions Control Number (TCN)
- Prescription (RX) Number
- Claim Status
- Network
- LOB
- Provider Number
- Date of Service
- Member ID
- Medical Record Number
- Member Name
- Provider Name

Please see the provider flyer “Remittance Advice Sorting” at <http://medicaidalaska.com> (Select Documentation > Documents & Forms > Provider Updates) for additional information.

Would you like to receive your remittance advice sooner? You can also opt to have your remittance advice sent to your Enterprise message inbox. Please see the provider flyer “Go Green! Online Remittance Advice and EFT Payment Options” at <http://medicaidalaska.com> (Select Documentation > Documents & Forms > Provider Updates) to get started today.

If you have questions regarding accessing your remittance advice through Health Enterprise, please call the Provider Inquiry Unit at 907.644.6800, option 1, or toll-free in Alaska at 800.770.5650, option 1, 1 for assistance.

Alaska Medicaid Pharmacy February 2014 Update

Alaska Medicaid will incorporate server claims processing edits to the pharmacy point of sale system in the near future. Please see “*Pharmacy Program Changes and Update – February 2014*” in Health Enterprise (Documentation > Documents & Forms > Pharmacy) for a list of the changes and anticipated implementation dates.

Updated Qualis Service Authorization List effective 04/01/2014

Qualis Health reviews Alaska Medicaid service authorization requests for inpatient stays exceeding three days, certain maternal/newborn admissions, and for inpatient stays and outpatient services related to selected diagnoses and procedures identified on the *Qualis Select Diagnoses and Procedures Pre-Certification List*. The list has been updated to include rhinoplasty procedures and is in effect for services rendered on and after April 1, 2014.

The revised list is available at <http://www.qualishealth.org/sites/default/files/AK-Medicaid-Precert-List.pdf>. You may also access the list by going to <http://qualishealth.org>. Under *Healthcare Professionals*, select “Alaska Medicaid – Health Care Services”, then under *Announcements*, click on “Select Diagnoses/Procedures Pre-certification List”.

Drug Utilization Review Committee

Meeting Dates

Friday, April 18, 2014 at 1:00 p.m.

Meeting Location

Frontier Building

Room 896

3601 C Street

Anchorage, Alaska 99503

The public is invited to join via teleconference by calling 800.315.6338. Use access code 2425#.

Any pharmaceutical manufacturer may submit material related to the agenda items to DUR committee in writing by April 4, 2014 at 4:00 p.m. to Erin Narus, at 907.334.2425 or erin.narus@alaska.gov.

Individuals with disabilities who need special accommodations in order to participate should contact Erin Narus at 907.334.22425 no later than 2:00 p.m., Wednesday, April 16, 2014.

Holiday Closures

The State of Alaska and Xerox offices will be closed May 26, 2014 in observation of Memorial Day.

Training Dates for Providers

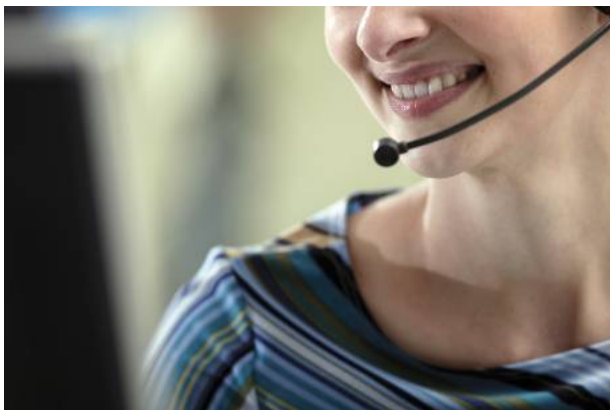
Alaska Medicaid is coming to your area! In April, training is scheduled in Matsu, Barrow, and via WebEx. In May, training is scheduled in Nome, Kotzebue, and via WebEx.

April	
Web Ex	April 8 - 10
Matsu	April 22 - 24
Barrow	April 29 - May 1
May	
Web Ex	May 6 - 8
Nome	May 13 - 15
Kotzebue	May 20 - 22

Register Today!

Alaska Medicaid training courses will prepare you and your staff to accurately bill for services reimbursed by Medicaid, Denali KidCare, and CAMA. Included are introductory courses such as Recipient Eligibility, Adjustments and Voids, Claims Management, Service Authorizations, and Guidelines for Record Keeping. Register online at <http://learn.medicaidalaska.com>.

For more information about provider training, please contact the Xerox Training Department at 907.644.6800 or 800.770.5650 (toll-free in Alaska).



Ask Medicaid

Q: What training is available for providers and how do I register?

A: Xerox offers both online and in-person training to providers around the state.

Online training is available through the Alaska Medicaid Learning Portal at <http://learn.medicaidalaska.com>. The learning portal offers:

- Web-based courses
- Computer-based training
- Online tutorials
- Workbooks
- Job aids
- Links to other important resources

To register as a first time user:

1. Visit <http://learn.medicaidalaska.com>.
2. Click Register on the home page.
3. Complete the registration fields for your user type.
4. Check your email inbox for a confirmation email with your user name and password.

To access training courses:

1. Log in to the Learning Portal using your user name and password.
2. Select Provider and then choose the type of course you would like to take.
3. Select Enterprise Fundamentals or Enterprise Service Areas to view all available computer-based training modules (CBTs).
4. Select Live/WebEx Training to view upcoming provider training courses offered in person around the state.