

# Alaska Medical Assistance Newsletter

A Monthly Newsletter for Alaska Medical Assistance Providers

May 2014

## Xerox

1835 S. Bragaw St., Suite 200  
Anchorage, AK 99508-3469

## Web Address

<http://medicaidalaska.com>

## Phone Numbers

907.644.6800  
800.770.5650 (toll-free)

## Fraud and Abuse Hotline

907.644.5975 or  
800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6  
800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1, 1  
800.770.5650, option 1, 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

## Fax Numbers

SA.....	907.644.8131
SA: Travel, MRI .....	907.644.5982
SA Mental Health.....	866.653.1435
SUR .....	907.644.8128
EPS .....	907.644.9845
Finance .....	907.644.8120
Training.....	907.644.9845
Attachments/RTD .....	907.644.8122
or .....	907.644.8123
Enrollment .....	907.646.4273
Provider Inquiry .....	907.644.8126

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## CMS-1500 Claim Form Versions 08/05 and 02/12 Accepted During Transition

The National Uniform Claim Committee (NUCC) recently updated the CMS-1500 paper claim form. While Alaska Medicaid makes changes to fully support the new form, both the revised 02/12 version and the former 08/05 version will be accepted. As always, providers are encouraged to submit claims electronically or through the web portal.

Questions? Contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

## Revised Billing Manuals Online Now

Revised versions of three provider billing manuals are now online.

- Ambulatory Surgical Center
- Long-Term Care Services
- School-Base Services

These updated manuals are available at <http://medicaidalaska.com> (Select Documentation > Documents & Forms > Provider Billing Manuals).

## Changes to Alaska Medicaid Phone Tree

The Phone Tree at Alaska Medicaid has changed. Providers now have a dedicated line to call for recipient eligibility verification. Providers can reach this new line at 907.644.6800, option 1, 2 or toll-free in Alaska at 800.770.5650, option 1, 1, 2.

For all other provider inquiries please call, 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

All other phone options have remained unchanged.

## Regulation Changes: Outpatient and Provider- Administered Drugs and Pharmacy Claims

New Pharmacy and Coverage regulations, effective May 18, 2014, will result in changes to pricing for outpatient prescription drugs, provider administered drugs, recipient copayments, pharmacy claims pricing, and covered drugs. Questions? Refer to the 4/22/2014 provider update posted at <http://manuals.medicaidalaska.com/docs/updates.htm> or contact Chad Hope at 907.334.2654.

## Revised Service Authorization Form Now Available

The Service Authorization Request form has been updated. The revised form removes fields that are no longer used, includes a date of service field for retroactive authorizations, and contains more service lines. Instructions on how to fill out the form are located on the second page. The updated form is available at <http://medicaidalaska.com> (Select Documentation > Documents & Forms > Forms).

If you have questions regarding services authorizations, please call the Service Authorization Unit at 907.644.6800, option 5, or toll-free in Alaska at 800.770.5650, option 1, 2 for assistance.

## New Dental Service Authorization Form Now Available

The Dental Service Authorization (SA) Request form is now available. This form has been designed to simplify the process of submitting dental SA requests by removing unnecessary fields and adding dental specific fields. A second page is included to ensure providers have ample space for each request. Instructions on how to fill out the form are located on the third page.

The form is available at <http://medicaidalaska.com> (Select Documentation > Documents & Forms > Forms).

If you have questions regarding services authorizations, please call the Service Authorization Unit at 907.644.6800, option 5, or toll-free in Alaska at 800.770.5650, option 1, 2 for assistance.

## New Speech-Language Evaluation Codes

Effective 01/01/2014, CPT 92506, speech evaluation, was replaced with four more specific CPT codes:

92521 Evaluation of speech fluency

92522 Evaluate speech production

92523 Eval speech sound lang comprehend

92524 Behavioral quality analys voice

Please begin using the new codes immediately for dates of service on and after January 1, 2014. Continue to use CPT 92506 when billing for dates of service prior to January 1, 2014.

For additional information, visit

<http://www.asha.org/Practice/reimbursement/coding/New-CPT-Evaluation-Codes-for-SLPs/>.

Questions? Please call the Provider Inquiry Unit at 907.644.6800, option 1, or toll-free in Alaska at 800.770.5650, option 1, 1 for assistance.

## Changes to Qualis Service Authorization Doctor to Doctor Conversations

Qualis Health offers the opportunity for a doctor to doctor conversation when an adverse determination is made concerning a service authorization. The doctor to doctor conversation affords the requesting provider the opportunity to share additional information that may change the review determination.

Effective June 1, 2014 the opportunity for a doctor to doctor conversation will be offered in writing at the same time the provider is notified of the review determination. Under the current process, the offer is extended by telephone prior to issuance of the written determination.

For additional information regarding this change, go to <http://manuals.medicaidalaska.com/docs/updates.htm> and select the notice titled Change to Qualis Service Authorization Doctor to Doctor Conversations.

## Tobacco Cessation Therapy and Behavior Management Policy Clarification

The Alaska Department of Health and Social Services has issued policy statements regarding tobacco cessation therapy and behavior management as provided by dentists.

Alaska Medicaid covers tobacco cessation services for recipients who use tobacco and want to quit, as well as medically necessary behavior management for recipients under age 21.

Service limitations, documentation requirements, and other information regarding coverage of these services is available in policy statements dated April 8, 2014 that can be found at <http://manuals.medicaidalaska.com/docs/updates.htm>.

## Holiday Closures

The State of Alaska and Xerox offices will be closed May 26, 2014 in observation of Memorial Day.



## Vaccine Coverage Changes

In accordance with 7 AAC 110.405(d)(15), Alaska Medicaid provides reimbursement for vaccine products for recipients under age 19 unless the vaccine is available for free to the provider through the Division of Public Health's Alaska Immunization Program.

Effective April 1, 2014, Alaska Medicaid will no longer cover the following vaccines available for free to providers through the Alaska Immunization Program: Influenza, Rotavirus, Hepatitis B, and Haemophilus Influenzae Type

B. The affected codes are 90655, 90657, 90680, 90681, and 90748.

This change does not affect the reimbursement for the administration of the vaccine.

For a complete list of vaccines available through the state supplied vaccine program and eligibility requirements please visit <http://www.epi.hss.state.ak.us/id/iz/vaxpacket> and select *Alaska Vaccine Distribution Handbook*.

Questions? Please contact the Provider Inquiry Unit at 907.644.6800, option 1, or toll-free in Alaska at 800.770.5650, option 1, 1.

## HPV Vaccine Coverage Change

The HPV vaccine product is now available for free to providers through the Division of Public Health for all Medicaid-eligible children under the age of 19. Effective July 1<sup>st</sup>, 2014, Alaska Medicaid will no longer reimburse for this product when administered to a recipient under the age of 19. This change does not affect the reimbursement for the administration of the vaccine; providers may still be reimbursed for the administration of the HPV vaccine.

## Use of VacTrAK Is Now Required

The Division of Public Health adopted reporting regulations that became effective December 29<sup>th</sup>, 2013. Reporting of vaccine administration data to VacTrAK, the Alaska Immunization Information System, is now required for all health care providers offering immunization services. For more information regarding the updated regulations for reporting requirements please visit [http://www.epi.hss.state.ak.us/bulletins/docs/b2013\\_29.pdf](http://www.epi.hss.state.ak.us/bulletins/docs/b2013_29.pdf)

## Northwest Geriatric Education Center Training Series

The Area Health Education Center (AHEC) is once again partnering with the Northwest Geriatric Education Center to bring 10 more weeks of high quality geriatric trainings to Alaska via virtual classroom.

Registration is now open for the 2014 Spring Geriatric Series that begins April 1st. You can register at [http://akcache.org/profession/profession\\_detail.php?z\\_classid=105037](http://akcache.org/profession/profession_detail.php?z_classid=105037).

## Anchorage Chronic Disease Self-Management Workshop

Providence Hospital is partnering with the Department of Health and Social Services and the University of Alaska, Fairbanks to offer free self-management workshops to individuals with conditions such as arthritis, diabetes, depression, asthma, chronic conditions, high blood pressure, heart problems, or multiple sclerosis.

### Meeting Dates

April 30, 2014 – June 4, 2014

### Meeting Location

Providence Health Park  
Cancer Center, Room 2281 – 3851  
3851 Piper Street  
Anchorage, Alaska 99508

## Training Dates for Providers

Alaska Medicaid is coming to your area! In May, training is scheduled in Nome, Kotzebue and via WebEx. In June, training is scheduled in Seattle, and via WebEx.

May	
Web Ex	May 6 - 8
Nome	May 13 - 15
Kotzebue	May 20 - 22
June	
Web Ex	June 10 - 12
Seattle	June 17 - 19

## Register Today!

Alaska Medicaid training courses will prepare you and your staff to accurately bill for services reimbursed by Medicaid, Denali KidCare, and CAMA. Included are introductory courses such as Recipient Eligibility, Adjustments and Voids, Claims Management, Service Authorizations, and Guidelines for Record Keeping. Register online at <http://learn.medicaidalaska.com>.

For more information about provider training, please contact the Xerox Training Department at 907.644.6800 or 800.770.5650 (toll-free in Alaska).

## Ask Medicaid

**Q:** Where can I get forms that are not available on the Health Enterprise website?

**A:** You can request printed claim and service authorization forms directly from Xerox.

### To request forms from Xerox:

1. Visit <https://medicaidalaska.com>.
2. Select Documentation > Documents & Forms > Forms
3. Open "Health Care Forms and Billing Manuals Request Form" and fill it out in your browser or print the form and fill it out by hand.
4. Mail the completed form to:
  - Xerox Services
  - P.O. Box 240808
  - Anchorage, AK 99524-0808

Remember, all CMS-1500, UB04, and ADA claim forms must be submitted on an original red claim form and are available from Xerox.