

# Alaska Medical Assistance Newsletter

A Monthly Newsletter for Alaska Medical Assistance Providers

October 2014

## Xerox

1835 S. Bragaw St., Suite 200  
Anchorage, AK 99508-3469

## Web Address

<http://medicaidalaska.com>

## Phone Numbers

907.644.6800  
800.770.5650 (toll-free)

## Fraud and Abuse Hotline

907.644.5975 or  
800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6  
800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1, 1  
800.770.5650, option 1, 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

## Fax Numbers

SA.....	907.644.8131
SA: Travel, MRI .....	907.644.5982
SA Mental Health.....	866.653.1435
SUR.....	907.644.8128
EPS.....	907.644.9845
Finance.....	907.644.8120
Training.....	907.644.9845
Attachments/RTD.....	907.644.8122
or .....	907.644.8123
Enrollment .....	907.646.4273
Provider Inquiry.....	907.644.8126

## In this issue

Effective 10/15/2014, Xerox Will Accept Only 02/12 Version of CMS-1500 Paper Claim Form ...	1
Institutional Remittance Advice Has Changed!.....	1
Tramadol Coverage Changes .....	1
PERM FY14 Update: Ongoing Record Requests .....	2
Connections 2014 Care Coordinator Conference .....	2
2014 Brain Institute.....	2
Alaska Health Care Commission.....	2
Holiday Closures.....	3
Training Dates for Providers .....	3

## Effective 10/15/2014, Xerox Will Accept Only 02/12 Version of CMS-1500 Paper Claim Form

Effective October 15<sup>th</sup>, 2014, Alaska Medicaid will only accept paper professional claims submitted on the revised 02/12 version of the CMS-1500 paper claim form. As of this date, the 08/05 version will no longer be accepted. As always, providers are encouraged to submit claims electronically or through the web portal.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

## Institutional Remittance Advice Has Changed!

Institutional providers may have noticed that their remittance advice (RA) formatting has changed. These changes have reduced the page count of the RA and made it significantly easier to read.

Look for professional and dental RA changes to be implemented in the coming weeks.

## Tramadol Coverage Changes

On August 18<sup>th</sup>, 2014 the Drug Enforcement Administration (DEA) implemented changes to [21 CFR 1308](#) which moved tramadol from a non-controlled prescription drug to a schedule IV controlled substance (DEA notice [here](#); final rule [here](#)). The scheduling of tramadol as a controlled substance has not eliminated coverage for tramadol as an outpatient drug for Alaska Medicaid; however, the scheduling of tramadol may impact pharmacy claims processing. Claims submitted to Alaska Medicaid for tramadol must comply with federal regulations which allow schedule IV controlled substances to be refilled for up to six months after the date prescribed, and may be refilled up to five times within six months after the date the prescription was issued if refills were ordered by the prescriber ([21 CFR 1306.22](#)). Claims for tramadol submitted to Alaska Medicaid that exceed the fill, or refill, limit for schedule IV controlled substances will be denied.



## PERM FY14 Update: Ongoing Record Requests

On 08/01/14, PERM contractor A+ Solutions began contacting providers on behalf of CMS to request fee for service claim records that have been randomly selected for review.

A+ Solutions will call selected providers to explain the PERM process, including the authority by which CMS is collecting records, and to identify the appropriate point of contact for each provider.

Providers will have 75 calendar days from the date of request to submit requested records to A+ Solutions.

If you have questions about PERM, please contact Kristina Walters at 907.334.2413 or [kristina.walters@alaska.gov](mailto:kristina.walters@alaska.gov).

## Connections 2014 Care Coordinator Conference

Registration for the Connections 2014 Care Coordinator Conference is now open. Connections 2014 is a state wide conference for currently certified care coordinators working with the Medicaid Home and Community Based Waiver (HCBW) in Alaska. It offers an opportunity for care coordinators to learn, meet other practitioners, and get connection with resources and information related to HCBW. The conference will take place on October 9 and 10 at the Millennium Alaskan Hotel in Anchorage.

To register visit, <https://www.eventbrite.com/e/connections-2014-care-coordinator-conference-registration-12568766519/>

Training information will be available to providers following QHPP registration.

## 2014 Brain Institute

Alaska Brain Injury Network will hold the 3<sup>rd</sup> annual Alaska Brain Institute November 5 – 7, 2014. The training focus for this event will be practical solutions for assessing and treating concussion and mild traumatic brain injury. Applications to attend will be available August 18, 2014. For more details please visit <http://www.alaskabraininjury.net>.

## Alaska Health Care Commission

### Meeting Dates

Thursday, October 2, 2014, 8:00 a.m. – 4:30 p.m.

Friday, October 3, 2014, 8:00 a.m. – 12:00 p.m.

### Meeting Location

Dena'ina Center  
600 West Seventh Avenue  
Anchorage, Alaska 99501

Teleconference access to the meeting is available by calling into the following number at the time of the meeting (note that callers will be muted):

Thursday, October 2: 1.866.901.6455  
Access Code: 948-768-851

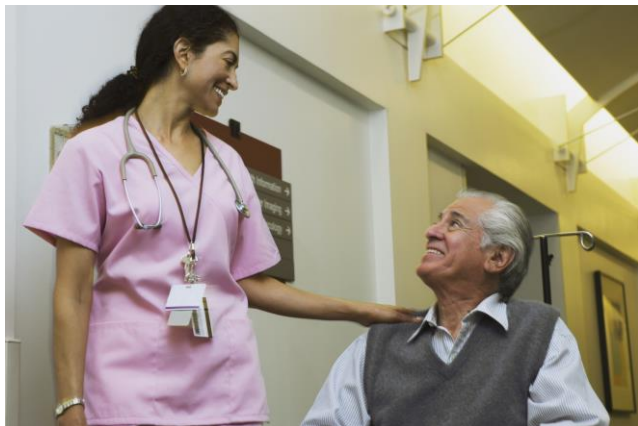
Friday, October 3: 1.877.309.2071  
Access Code: 740-157-409

To follow the meeting via webinar, register by clicking on the link below:

Thursday, October 2:  
<https://www4.gotomeeting.com/register/608298095>

Friday, October 3:  
<https://www4.gotomeeting.com/register/700349399>

The Commission, authorized under AS 18.09.010, is charged with fostering the development of a statewide plan to address the quality, accessibility, and availability of health care for all citizens of the state. For more information on the commission, visit the website at: <http://dhss.alaska.gov/ahcc/Pages/default.asp>.



## Holiday Closures

The State of Alaska’s offices will be closed October 17<sup>th</sup>, 2014 in observation of Alaska Day and November 11<sup>th</sup>, 2014 in observation of Veterans Day. The State of Alaska and Xerox offices will be closed November 27<sup>th</sup>, 2014 in observation of Thanksgiving Day.

## Training Dates for Providers

Alaska Medicaid is coming to your area! In October, training is scheduled in MatSu, Fairbanks, and via WebEx. In November, training is scheduled via WebEx.

October	
WebEx	October 7 – 9
MatSu	October 14 – 16
Fairbanks	October 28 - 30
November	
WebEx	November 11 - 13

## Register Today!

Alaska Medicaid training courses will prepare you and your staff to accurately bill for services reimbursed by Medicaid, Denali KidCare, and CAMA. Included are introductory courses such as Recipient Eligibility, Adjustments and Voids, Claims Management, Service Authorizations, and Guidelines for Record Keeping. Register online at <http://learn.medicaidalaska.com>.

For more information about provider training, please contact the Xerox Training Department at 907.644.6800 or 800.770.5650 (toll-free in Alaska).

## Ask Medicaid

- Q:** Our Organization Administrator (Org Admin) has left the company. What do I need to do to designate a new org admin?
- A:** To change who is designated as the org admin within your company you must fill out an *Organization Administrator Change Request* available at <http://manuals.medicaidalaska.com/docs/forms.htm>. Mail completed form to:

### Xerox Services

Attn: Anchorage Systems Manager  
 P.O. Box 240808  
 Anchorage, AK 99524-0808

For more information about the Org Admin role within Health Enterprise, please view the Computer Based Training Modules (CBTs) *Registering for Web Access* and *Managing Online Access* at <https://learn.medicaidalaska.com>.

