

Alaska Medical Assistance Newsletter

A Monthly Newsletter for Alaska Medical Assistance Providers

November 2014

Xerox

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Anchorage, AK 99508-3469

Web Address

<http://medicaidalaska.com>

Phone Numbers

907.644.6800
800.770.5650 (toll-free)

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1, 1
800.770.5650, option 1, 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA.....	907.644.8131
SA: Travel, MRI	907.644.5982
SA Mental Health.....	866.653.1435
SUR.....	907.644.8128
EPS	907.644.9845
Finance.....	907.644.8120
Training.....	907.644.9845
Attachments/RTD.....	907.644.8122
or	907.644.8123
Enrollment	907.646.4273
Provider Inquiry.....	907.644.8126

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CMS-1500 v. 02/12 Billing Instructions Now Available

Updated billing instructions for the 02/12 version of the CMS-1500 claim form are now available at

<http://manuals.medicaidalaska.com/docs/updates.htm> and <http://manuals.medicaidalaska.com/docs/ProviderReference.html>.

This document provides Alaska Medicaid-specific instructions for completion of the 1500 claim form. It is intended to be used as a companion to, and not a replacement for, the National Uniform Claim Committee (NUCC) 1500 Claim Form Reference Instruction Manual, available at <http://nucc.org/>.

Postponed Implementation of Qualis Health Provider Portal

Transition to the new Qualis Health Provider Portal (QHPP) scheduled for 11/01/2014 has been postponed. Please continue to send your reviews via iEXCHANGE web portal until you are notified of the new transition date.

If you have not yet registered for and completed QHPP training please do so at <http://www.qualishealth.org/healthcare-professionals/qualis-health-provider-portal>.

Providers Offering Service Discounts May Not Bill Medicaid More than the Discounted Rate

Providers who offer advertised discounts for their services may not, during the discount effective period, bill Alaska Medicaid an amount higher than the reduced rate.

For example, a provider offers an exam at the discounted price of \$100 from July 1st – July 31st. The provider may not bill Alaska Medicaid more than \$100 for that same service for dates of service July 1st – July 31st. This applies to all discounts offered, either directly by the provider or through a 3rd party such as Groupon® and DealSaver®. This also applies to all modes through which the discount is advertised or publicized (newspaper, online, direct mail, television, radio, flyers, etc.).

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Change of Financial Eligibility Rule for Children in Residential Treatment Facilities

Registration Prior to implementation of the Patient Protection and Affordable Care Act (PPACA) of 2010, the Division of Public Assistance (DPA) determined Medicaid eligibility for children in residential or medical treatment facilities counting only their income once they were out of the home for 30 days. The PPACA changed how states determine Medicaid eligibility for families. Countable income for each household member is determined individually using federal tax rules. A recent clarification received from the Centers for Medicare and Medicaid Services stated that the new methods for determining Medicaid eligibility described in 42 CFR 435.603(f) also apply to children in residential or medical treatment facilities.

The basic rule states that if a parent reports they will claim their child as a tax dependent, the parent's income must be counted when determining Medicaid eligibility for the child. If the parent indicates they will not claim their child as a tax dependent or the tax filing status is unknown, Medicaid eligibility can be determined for the child counting only the child's income if the child is not living in their parent's home.

Children who are currently receiving Medicaid who are in residential or medical care treatment facilities will not have their eligibility redetermined until their annual review is submitted to DPA. At that time, if the review indicates the parent will claim the child as a tax dependent, the parent's income must be counted when determining the child's Medicaid eligibility.

We understand the concern about this policy change. The Department of Health and Social Services is working to minimize the impact this has on Alaskan families and treatment facilities.

Remittance Advice Format Has Changed!

Institutional, professional, dental, and pharmacy providers may have noticed that their remittance advice formatting has changed. These changes have reduced the page count of the RA and made it significantly easier to read.



Drug Utilization Review Committee

Meeting Dates

Friday, November 21st, 2014, 1:00 p.m.

Meeting Location

Frontier Building
Room 896
3601 C Street
Anchorage, Alaska

If you would like to join via teleconference, please dial 1.800.315.6338, use access code 24251#.

Individuals with disabilities who need special accommodations in order to participate should contact Erin Narus at 907.334.2425 no later than 2:00 p.m., Wednesday, November 19th, 2014.

Pharmacy and Therapeutics Committee

Meeting Dates

Friday, November 21st, 2014, 8:00 p.m.

Meeting Location

Frontier Building
Room 890/896
3601 C Street
Anchorage, Alaska

If you would like to join via teleconference, please dial 1.800.315.6338, use access code 26541#.

Individuals with disabilities who need special accommodations in order to participate should contact Chad Hope at 907.334.2654 no later than 2:00 p.m., Wednesday, November 19th, 2014.



Effective 10/15/2014, Xerox Will Accept Only 02/12 Version of CMS-1500 Paper Claim Form

Effective October 15th, 2014, Alaska Medicaid will only accept paper professional claims submitted on the revised 02/12 version of the CMS-1500 paper claim form. As of this date, the 08/05 version will no longer be accepted. As always, providers are encouraged to submit claims electronically or through the web portal.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Holiday Closures

The State of Alaska's offices will be closed November 11th, 2014 in observation of Veterans Day. The State of Alaska and Xerox offices will be closed November 27th, 2014 in observation of Thanksgiving Day and December 25th, 2014 in observation of Christmas Day.

Training Dates for Providers

Alaska Medicaid is coming to your area! In November, training is scheduled via Webex. In December, training is scheduled in Anchorage and via WebEx.

November	
WebEx	November 11 – 13
December	
Anchorage	December 2 - 4
Webex	December 9 - 11

Register Today!

Alaska Medicaid training courses will prepare you and your staff to accurately bill for services reimbursed by Medicaid, Denali KidCare, and CAMA. Included are introductory courses such as Recipient Eligibility, Adjustments and Voids, Claims Management, Service Authorizations, and Guidelines for Record Keeping. Register online at <http://learn.medicaidalaska.com>.

For more information about provider training, please contact the Xerox Training Department at 907.644.6800 or 800.770.5650 (toll-free in Alaska).

Ask Medicaid

Q: Some of my claims have been denied for timely filing. I heard that the timely filing limits have been relaxed. Am I allowed to resubmit these denied claims?

A: All claims that are initially submitted timely, within the one-year timely filing limit, but processed late as a result of Enterprise problems will be considered timely. Providers will not be penalized because of Enterprise-related delays.

