

Alaska Medical Assistance Newsletter

A Monthly Newsletter for Alaska Medical Assistance Providers

May 2015

Xerox

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Phone Numbers

907.644.6800
800.770.5650 (toll-free)

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 1, 2
800.780.9972, option 1, 1, 2 (toll-free)

Provider Inquiry

907.644.6800, option 1, 1
800.770.5650, option 1, 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA 907.644.8131
SA: Travel, MRI 907.644.5982
SA Mental Health 866.653.1435
SUR 907.644.8128
EPS 907.644.9845
Finance 907.644.8120
Training 907.644.9845
Attachments/RTD 907.644.8122
or 907.644.8123
Enrollment 907.646.4273
Provider Inquiry 907.644.8126

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Provider Tax Facts Letter

Commissioner Valerie Davidson, Department of Health and Social Services, sent a letter to providers to address provider concerns about Governor Walker's Medicaid Expansion and Reform bill (SB78/HB148); in particular, she dispels misinformation surrounding a provider tax. The Commissioner's 04/13/15 letter is available at <http://manuals.medicaidalaska.com/docs/updates.htm>.

Save the Date! Rochester Optical Hosts 12th Annual Open House

On Thursday July 16, 2015 at 2:15 p.m., immediately following Xerox's scheduled Vision Services training, Rochester Optical, Alaska Medicaid's eyewear contractor, will host their 12th annual Open House for Ophthalmologists, Optometrists, Opticians, and staff who provide vision care services to Alaska Medicaid and Denali KidCare recipients.

Watch your RA messages and next month's newsletter for additional details and registration information. If you have questions, please contact Maria Pokorny, Vision Services Program Manager, at maria.pokorny@alaska.gov or 907.334.2419.

Staying Informed About Alaska's MMIS Updates

To keep Alaska Medicaid's 20,000+ enrolled providers apprised of the status of our MMIS, known as Alaska Medicaid Health Enterprise, periodic updates are regularly announced at

<http://manuals.medicaidalaska.com/docs/updates.htm>. Look for documents titled "Update: MMIS Status". The most recent update was posted on 04/13/2015.

On the MMIS status update, you will find in-depth information about important provider notifications, current payment cycle figures, defect resolution status', recent and upcoming system updates, and more.

ICD-10 News Update: Trading Partner Testing Announcement

Effective October 1, 2015, all providers must use ICD-10 codes when submitting claims with a service date on or after October 1, 2015. Alaska Medical Assistance will begin accepting ICD-10 files on October 1, 2015.

In preparation for the transition, Alaska Medical Assistance will begin trading partner testing starting March 23, 2015. There are two types of testing offered: End-to-End testing, which is required, and Syntactical testing, which is optional.

How will this affect providers?

Providers submitting claims through a trading partner should communicate with their trading partners to verify appropriate End-to-End testing is being accomplished with Alaska Medicaid. Failure to successfully complete the required End-to-End testing will impact processing of claims with dates of service on and after October 1, 2015.

Providers submitting individual claims through Payerpath, Health Enterprise, or trading partners will **not** be required to perform End-to-End testing and should not be affected.

To learn more about the trading partner testing process, refer to "ICD-10 News Update: Trading Partner Testing Announcement" available on the Provider Updates page at <http://manuals.medicaidalaska.com/docs/updates.htm>.

For ICD-10 computer-based trainings (CBTs), log in to the Learning Management System (LMS) or create a new account at <http://learn.medicaidalaska.com> and select ICD-10 from the Provider dropdown menu. There are three CBTs on ICD-10 currently available: "Basic Information", "ICD-10 Impacts and Changes", and "Impacts for Non-Diagnosing Providers". These CBTs include extensive ICD-10 details and examples of how the ICD indicator is used on the CMS-1500 and UB-04 claim forms.

If you need assistance with testing or have any questions, please send an email to AK-ICD10-Support@xerox.com or call 855.744.8142 (toll free) or 907.644.8142 between the hours of 8:00 a.m. and 5:00 p.m., Alaska Standard Time, Monday – Friday.

Holiday Closures

The State of Alaska and Xerox offices will be closed May 25, 2015 in observation of Memorial Day.

Timely Filing Exception Codes 1212, 1882, and 1982 Set to Suspend

In order to prevent improper claim denials, timely filing exception codes 1212, 1882, and 1982 have been set to suspend on claims that were submitted between October 1, 2013 and December 31, 2014. Claims that were submitted timely but were processed or denied in error will be reprocessed. Providers are encouraged to submit proof of timely filing for claims that were previously denied due to system defects or processing errors.

Provider Training Dates

Alaska Medicaid is coming to your area! In May, training is scheduled in Seattle, Juneau, and via WebEx. In June, training is scheduled in Anchorage and via WebEx.

May	
Seattle	May 5 — 7
Juneau	May 19 — 21
WebEx	May 26 — 28
June	
Anchorage	June 2 — 4
WebEx	June 16 — 18

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid, Denali KidCare, and CAMA. Included are introductory courses such as Recipient Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://learn.medicaidalaska.com>.

For more information about provider training, please contact the Xerox Training Department at 907.644.6800 or 800.770.5650 (toll-free in Alaska).



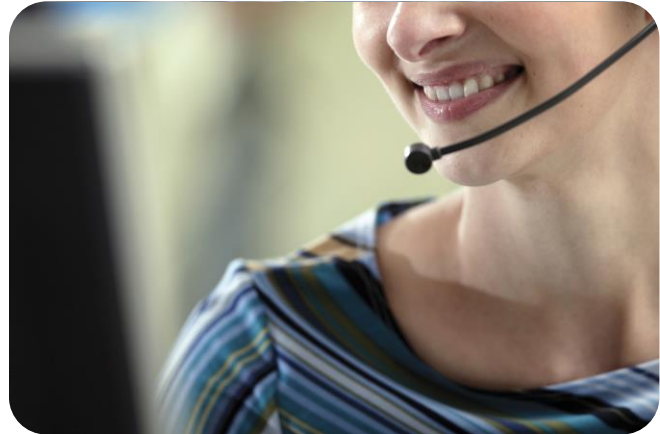
ICD-10 Instructor-Led Training Now Available

Alaska Medicaid is pleased to announce that May 2015 – September 2015 ICD-10 Instructor-Led Provider Training courses are now open for registration. These courses are designed to give providers a general understanding of ICD-10 and the impact it will have once ICD-10 goes into effect on 10/01/2015. For a complete list of available course dates, times, and registration instructions, please see each corresponding month's training flyer by visiting <http://manuals.medicaidalaska.com/docs/icd-10.htm>. You may also log in to the Learning Management System (LMS) at <http://learn.medicaidalaska.com> to view and register for available ICD-10 courses.

Questions? Please contact the Alaska Medical Assistance ICD-10 team by email at AK-ICD10-Support@xerox.com or by phone at 855.744.8142 (toll free) or 907.644.8142, 8:00 a.m. and 5:00 p.m., AKST, Monday – Friday.

New Extended-Release Opioid Prior Authorization Requirement – Total Daily Morphine Equivalent Dose (MED)

Effective May 15, 2015, Alaska Medicaid will require the prescriber to provide a patient's total daily Morphine Equivalent Dose (MED) on all extended-release opioid prior authorization requests. An online MED calculator may be found at <http://agencymeddirectors.wa.gov/mobile.html>. The patient's total daily MED shall be calculated from the patient's full medication list which includes all opioid prescriptions from the requesting prescriber and any other prescribers from whom the patient may be obtaining opioids regardless of payment source. A new fax form is available to help facilitate this new requirement. More information on this change can be found in the "Extended-Release/Long-Acting Opioid Analgesics Prior Authorization Criteria" at <http://dhss.alaska.gov/dhcs/Pages/pharmacy/medpriorauthoriz.aspx#analgesics>.



Ask Medicaid

Q: How do I let Alaska Medicaid know that I will be sending in paper attachments to an electronically filed claim?

A: Use an attachment indicator in the electronic claim to alert Alaska Medicaid that you will be faxing or mailing attachments to that claim. Follow the instructions below when submitting paper attachments to electronic claims:

1. Enter "FX" in segment PWK02 to indicate documents will be faxed or enter "BM" to indicate documents will be sent by mail.
2. Enter the attachment control number in segment PWK06.
3. Fax or mail the attachments to Xerox on the same day as submitting the electronic claim. Use the attachment fax cover sheet whether sending via fax or by mail. The cover sheet is available at <http://manuals.medicaidalaska.com/docs/dnld/Form Attachment Fax Cover Sheet.pdf>.
4. Write the member's Alaska Medical Assistance identification number and date of service on each corresponding page; this will assist Xerox in matching the attachment(s) with the claim.

For additional information on submitting attachments to electronic claims, please see the provider guide "Electronic Attachment Quick Reference" in Health Enterprise at <http://manuals.medicaidalaska.com/docs/ProviderReference.html>.

If you have questions regarding adjustments and voids of electronic claims, please contact the EMC Helpdesk at 907.644.6800, option 3, or toll-free in Alaska at 800.770.5650 (option 1, 4) for assistance.

New Attachment Fax Cover Sheet and Electronic Attachment Quick Reference Now Available

An updated version of the Attachment Fax Cover Sheet to be used when submitting attachments to Alaska Medicaid claims is now available in Health Enterprise at

<http://manuals.medicaidalaska.com/docs/forms.htm>. A quick reference guide for submitting attachments to electronically filed claims is now available. Please see the provider guide "Electronic Attachment Quick Reference" in Health Enterprise at <http://manuals.medicaidalaska.com/docs/ProviderReference.html> and <http://manuals.medicaidalaska.com/docs/updates.htm>.

New Required Hepatitis C DAA Prior Authorization Fax Form

Effective May 1, 2015, Alaska Medicaid will require the use of the standardized Hepatitis C fax form for all Hepatitis C Direct Acting Antiviral prior authorization requests. The form may be found at <http://dhss.alaska.gov/dhcs/Pages/pharmacy/medpriorauthoriz.aspx#infectious-disease> or by calling the Magellan Clinical Call Center at 800.331.4475.

State Meeting Notices

Office of Rate Review & Senior and Disabilities Services Public Work Session

On Friday, May 8, 2015, the Office of Rate Review and Senior & Disabilities Services will host a public work session in Anchorage to discuss the plan for implementing a final rate system for home and community-based Medicaid waiver services and personal care attendant services. Stakeholders may attend the work session in person, by webinar, or by phone. To register, and for more information, please visit

<https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=176392>.

If you have questions, please contact Jared Kosin, Office of Rate Review Executive Director: 907.334.2447 or jared.kosin@alaska.gov.

Alaska Commission on Aging Quarterly Meeting and Public Comment Period

On Tuesday and Wednesday, May 5 – 6, 2015, The Alaska Commission on Aging will hold its quarterly meeting in Anchorage. A Public Comment period will be held during the meeting from 11:00 a.m.— 11:30 a.m. on May 5th. For more information, including how to join the public comment period, please visit

<https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=176497>.

