

Alaska Medical Assistance Newsletter

A Monthly Newsletter for Alaska Medical Assistance Providers

June 2015

Xerox

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Web Address

<http://medicaidalaska.com>

Phone Numbers

907.644.6800
800.770.5650 (toll-free)

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 1, 2
800.780.9972, option 1, 1, 2 (toll-free)

Provider Inquiry

907.644.6800, option 1, 1
800.770.5650, option 1, 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

| | |
|------------------------|--------------|
| SA..... | 907.644.8131 |
| SA: Travel, MRI | 907.644.5982 |
| SA Mental Health | 866.653.1435 |
| SUR..... | 907.644.8128 |
| EPS | 907.644.9845 |
| Finance..... | 907.644.8120 |
| Training..... | 907.644.9845 |
| Attachments/RTD..... | 907.644.8122 |
| or | 907.644.8123 |
| Enrollment | 907.646.4273 |
| Provider Inquiry..... | 907.644.8126 |

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You Are Invited: Rochester Optical Hosts 12th Annual Open House for Vision Care Providers

On Thursday July 16, 2014, at 2:15 p.m., immediately following Xerox's scheduled Vision Services training, Rochester Optical, the Alaska Medicaid eyewear contractor, will host their 12th annual Open House for Ophthalmologists, Optometrists, Opticians, and their staff who provide vision care services to Alaska Medicaid and Denali KidCare recipients.

For more information, including how to register, please see the 05/21/2015 flyer titled Rochester Optical Twelfth Annual Open House for Vision Care Providers, available at <http://manuals.medicaidalaska.com/docs/updates.htm>, or you may contact Maria Pokorny, Vision Services Program Manager, at maria.pokorny@alaska.gov or 907.334.2419.

Chronic and Acute Medical Assistance Claims Reprocessing

Some recipients who were eligible for Chronic and Acute Medical Assistance (CAMA) are now eligible for Alaska Medicaid. Claims paid using CAMA funding after Medicaid eligibility began will be reprocessed to ensure appropriate allocation of funds.

Reprocessed claims will be reflected in your remittance advice (RA). In most cases, reprocessing will not result in any changes in payment amounts. Payment changes that do occur are the result of applying member co-payments that are required for Medicaid, but not CAMA.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

ICD-10 News Roundup

Effective October 1, 2015, all providers must use ICD-10 codes when submitting claims with a service date on or after October 1, 2015.

Are you ready?

ICD-10 Survey Now Available!

Alaska Medical Assistance would like to thank you for your participation in our ICD-10 surveys. The information you provided helped us understand the challenges you are facing as you transition to ICD-10. With our new survey we hope to obtain information which will enable Alaska Medical Assistance to create additional ICD-10 training, website articles, and provider communications to assist in your transition to ICD-10 on October 1, 2015.

This survey is available for all Alaska Medical Assistance providers through July 10, 2015. To participate, please visit

https://www.surveymonkey.com/s/AKMedicaid_Survey3.

The survey should be completed by the individual in your organization responsible for planning, implementing, and managing the transition from ICD-9 codes to ICD-10.

ICD-10 Instructor-Led Training

Alaska Medicaid is pleased to announce that June 2015 - September 2015 ICD-10 Instructor-Led Provider Training courses are now open for registration. These courses are designed to give providers a general understanding of ICD-10 and the impact it will have once ICD-10 goes into effect on 10/01/2015. For a complete list of available course dates, times, and registration instructions, please see each corresponding month's training flyer by visiting <http://manuals.medicaidalaska.com/docs/icd-10.htm>. You may also log in to the Learning Management System (LMS) at <http://learn.medicaidalaska.com> to view and register for available ICD-10 courses.

Trading Partner Testing Announcement

Alaska Medical Assistance will begin accepting ICD-10 files on October 1, 2015.

In preparation for the transition, Alaska Medical Assistance began trading partner testing on March 23, 2015. There are two types of testing offered: End-to-End testing, which is required, and Syntactical testing, which is optional.

How will this affect providers?

Providers submitting claims through a trading partner should communicate with their trading partners to verify appropriate End-to-End testing is being accomplished with Alaska Medicaid. Failure to successfully complete the required End-to-End testing will impact processing of claims with dates of service on and after October 1, 2015.

Providers submitting individual claims through Payerpath, Health Enterprise, or trading partners will **not** be required to perform End-to-End testing and should not be affected.

To learn more about the trading partner testing process, refer to "ICD-10 News Update: Trading Partner Testing Announcement" available on the Provider Updates page at <http://manuals.medicaidalaska.com/docs/updates.htm>.

For ICD-10 computer-based trainings (CBTs), log in to the Learning Management System (LMS) or create a new account at <http://learn.medicaidalaska.com> and select ICD-10 from the Provider dropdown menu. There are three CBTs on ICD-10 currently available: "Basic Information", "ICD-10 Impacts and Changes", and "Impacts for Non-Diagnosing Providers". These CBTs include extensive ICD-10 details and examples of how the ICD indicator is used on the CMS-1500 and UB-04 claim forms.

Questions? Please contact the Alaska Medical Assistance ICD-10 team at AK-ICD10-Support@xerox.com or at 907.644.8142 or toll-free in Alaska at 855.744.8142, 8:00 a.m. – 5:00 p.m., AKDT, Monday – Friday.

Provider Tax Facts Letter

Commissioner Valerie Davidson, Department of Health and Social Services, sent a letter to providers to address provider concerns about Governor Walker's Medicaid Expansion and Reform bill (SB78/HB148); in particular, she dispels misinformation surrounding a provider tax. The Commissioner's 04/13/15 letter is available at

<http://manuals.medicaidalaska.com/docs/updates.htm>.

Staying Informed About Alaska's MMIS Updates

To keep Alaska Medicaid's 20,000+ enrolled providers apprised of the status of our MMIS, known as Alaska Medicaid Health Enterprise, periodic updates are regularly announced at

<http://manuals.medicaidalaska.com/docs/updates.htm>.

Look for documents titled "Update: MMIS Status". The most recent update was posted on 04/13/2015.

On the MMIS status update, you will find in-depth information about important provider notifications, current payment cycle figures, defect resolution status', recent and upcoming system updates, and more.

Timely Filing Exception Codes 1212, 1882, and 1982 Set to Suspend

In order to prevent improper claim denials, timely filing exception codes 1212, 1882, and 1982 have been set to suspend on claims that were submitted between October 1, 2013 and December 31, 2014. Claims that were submitted timely but were processed or denied in error will be reprocessed. Providers are encouraged to submit proof of timely filing for claims that were previously denied due to system defects or processing errors.



Provider Training Dates

Alaska Medicaid is coming to your area! In June, training is scheduled in Anchorage and via WebEx. In July, training is scheduled in Fairbanks, Anchorage, and via WebEx.

| June | |
|-----------|--------------|
| Anchorage | June 2 — 4 |
| WebEx | June 16 — 18 |
| July | |
| Fairbanks | July 7 — 9 |
| Anchorage | July 14 — 16 |
| WebEx | July 28 — 30 |

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid, Denali KidCare, and CAMA. Included are introductory courses such as Recipient Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://learn.medicaidalaska.com>.

For more information about provider training, please contact the Xerox Training Department at 907.644.6800 or 800.770.5650 (toll-free in Alaska).

New Attachment Fax Cover Sheet and Electronic Attachment Quick Reference

An updated version of the Attachment Fax Cover Sheet to be used when submitting attachments to Alaska Medicaid claims is now available in Health Enterprise at

<http://manuals.medicaidalaska.com/docs/forms.htm>. A quick reference guide for submitting attachments to electronically filed claims is now available. Please see the provider guide "Electronic Attachment Quick Reference" in Health Enterprise at <http://manuals.medicaidalaska.com/docs/ProviderReference.html> and <http://manuals.medicaidalaska.com/docs/updates.htm>.

Holiday Closures

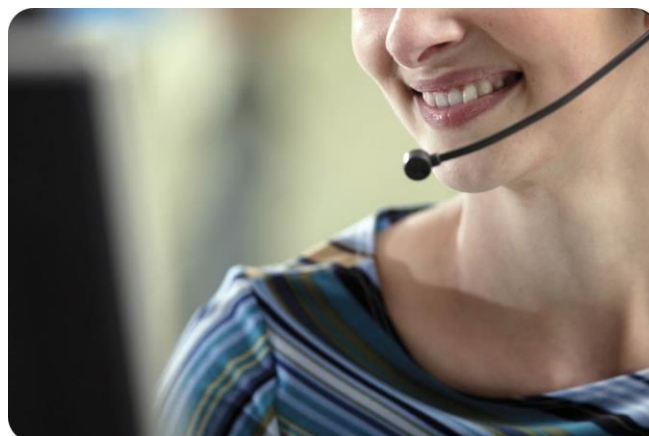
The State of Alaska and Xerox offices will be closed Friday, July 3, 2015 in observation of Independence Day.

New Extended-Release Opioid Prior Authorization Requirement – Total Daily Morphine Equivalent Dose (MED)

Effective May 15, 2015, Alaska Medicaid will require the prescriber to provide a patient's total daily Morphine Equivalent Dose (MED) on all extended-release opioid prior authorization requests. An online MED calculator may be found at <http://agencymeddirectors.wa.gov/mobile.html>. The patient's total daily MED shall be calculated from the patient's full medication list which includes all opioid prescriptions from the requesting prescriber and any other prescribers from whom the patient may be obtaining opioids regardless of payment source. A new fax form is available to help facilitate this new requirement. More information on this change can be found in the "Extended-Release/Long-Acting Opioid Analgesics Prior Authorization Criteria" at <http://dhss.alaska.gov/dhcs/Pages/pharmacy/medpriorauthoriz.aspx#analgesics>.

New Required Hepatitis C DAA Prior Authorization Fax Form

Effective May 1, 2015, Alaska Medicaid will require the use of the standardized Hepatitis C fax form for all Hepatitis C Direct Acting Antiviral prior authorization requests. The form may be found at <http://dhss.alaska.gov/dhcs/Pages/pharmacy/medpriorauthoriz.aspx#infectious-disease> or by calling the Magellan Clinical Call Center at 800.331.4475.



Ask Medicaid

Q: I heard that Alaska Medicaid released new medical travel rules. Where can I read the new rules?

A: Alaska Medicaid did not implement new rules regarding medically necessary travel. However, the Department of Health and Social Services did publish a provider memo that provides clarification of current Alaska Medicaid travel policy. This memo is intended to help guide providers arranging Medicaid travel, who may refer to the examples listed to determine whether a particular member's trip may qualify for coverage, and whether an escort may be authorized. Xerox, will continue to be responsible for approving member travel, and will use this guidance when making determinations.

The provider memo "Medicaid policy clarification: Non-Emergent Out of Area Travel" is available at <http://manuals.medicaidalaska.com/docs/updates.htm>.

State Meeting Notices

AK Vaccine Assessment Council Meeting

The Alaska Vaccine Assessment Council, Assessment Methodology Committee, will meet weekly on Tuesdays 6/9/2015, 6/16/2015 and 6/23/2015 at 3:00 p.m. – 4:00 p.m. for a teleconference.

Meetings of the Council Committees are open to the public. The purpose of this meeting is to formulate a hybrid methodology for the Alaska Vaccine Assessment Program to present to the Council in a July special Council meeting. Public testimony will not be taken at this meeting. To listen to these meeting sessions, call 760.569.7171 and use participation code 103063718. Please identify yourself when joining the conference call.

State Meeting Notices (Cont'd)

Medical Care Advisory Committee Meeting, June 26 – 27, 2015

On Friday and Saturday, June 26 – 27, 2015, the Medical Care Advisory Committee will hold its quarterly meeting in Anchorage. The meeting will take place from 8:00 a.m. – 5:00 p.m. on Friday, June 26, and from 8:30 a.m. – 3:30 p.m. on Saturday, June 27, 2015. The public is invited to attend this meeting (at the location below) or to listen to the meeting via telephone at 800.315.6338, access code 55829#.

**State of Alaska Department of Health & Social Services
Health Care Services
Conference Room 4501 Business Park Blvd. Building L
Anchorage, Alaska 99503-7167**

The Committee will welcome public comments on Friday, June 26, 2015, from 3:30 p.m. – 5:00 p.m. Public comments may be made in person at the meeting location noted below or via telephone at 800.315.6338, access code 55829#.

**Anchorage Neighborhood Health Center
4951 Business Park Blvd. Suite 301
Anchorage, AK 99503**

For information on making public comments to the Medical Care Advisory Committee, please email MCACwebsites@alaska.gov or call 907.465.5829.

If you are a person with a disability who may need a special modification in order to participate, please email MCACwebsites@alaska.gov or call 907.465.5829 no later than June 15, 2015, to make any necessary arrangements.

