

Alaska Medical Assistance Newsletter

A Monthly Newsletter for Alaska Medical Assistance Providers

September 2015

Xerox

1835 S. Bragaw St., Suite 200
Anchorage, AK 99508-3469

Web Address

<http://medicaidalaska.com>

Phone Numbers

907.644.6800
800.770.5650 (toll-free)

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA..... 907.644.8131
SA: Travel, MRI 907.644.5982
SA Mental Health 866.653.1435
SUR 907.644.8128
EPS 907.644.9845
Finance 907.644.8120
Training..... 907.644.9845
Attachments/RTD 907.644.8122
or 907.644.8123
Enrollment 907.646.4273
Provider Inquiry 907.644.8126

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Alaska Expands Medicaid!

On September 1, 2015, Alaska introduced the Healthy Alaska Plan, which will help thousands of Alaskans access the health care they need. For more information, please visit

<http://dhss.alaska.gov/HealthyAlaska/Pages/default.aspx>.

ICD-10 Instructor-Led Training Now Available

Alaska Medicaid is pleased to announce that September 2015 ICD-10 Instructor-Led Provider Training courses are now open for registration. These courses are designed to give providers a general understanding of ICD-10 and the impact it will have once ICD-10 goes into effect on 10/01/2015. For a complete list of available course dates, times, and registration instructions, please see each corresponding month's training flyer at <http://manuals.medicaidalaska.com/docs/icd-10.htm>. You may also log in to the Learning Management System (LMS) at <http://learn.medicaidalaska.com> to view and register for available ICD-10 courses.

Computer-based trainings (CBTs) on ICD-10 are also available on the LMS. Log in to the LMS or create a new account and select ICD-10 from the Provider dropdown menu. There are three CBTs on ICD-10 currently available: "Basic Information", "ICD-10 Impacts and Changes", and "Impacts for Non-Diagnosing Providers". These CBTs include extensive ICD-10 details and examples of how the ICD indicator is used on the CMS-1500 and UB-04 claim forms.

Questions? Please contact the Alaska Medical Assistance ICD-10 team by email at AK-ICD10-Support@xerox.com or by phone at 855.744.8142 (toll free) or 907.644.8142, 8:00 a.m. and 5:00 p.m., AKST, Monday – Friday.

Holiday Closures

The State of Alaska and Xerox offices will be closed Monday, September 7, 2015 in observation of Labor Day. The State of Alaska offices will be closed Monday, October 19, 2015 in observation of Alaska Day.

Deadline for ICD-10 Testing Certification Quickly Approaching

The implementation date for ICD-10 is October 1, 2015. Testing is currently in progress. All trading partners must obtain certification to submit ICD-10 claims by September 30, 2015. Trading partners who do not obtain certification will not be able to submit claims after October 1, 2015. Providers should check with their clearinghouse to confirm they obtained certification to submit claims using ICD-10 codes to Alaska Medicaid. For questions regarding trading partner testing, you may email AK-ICD10-Support@xerox.com or call 855.744.8142 (toll free) or 907.644.8142.

AK Vaccine Assessment Council Meeting

The Alaska Vaccine Assessment Council will meet on Thursday September 24, 2015 from 9:00 a.m. to 4:00 p.m. for a blended meeting in-person/teleconference. The purpose of this meeting is to set the 2016 Assessment Rate and vote on a revised plan of operation. Meetings of the Council are open to the public and public testimony will be taken at this meeting. You may attend in person at the BP Energy Center at 900 E. Benson Blvd., in Anchorage.

To participate in the webinar, register at <https://attendee.gotowebinar.com/register/1910685495485985026>. After registering, you will receive a confirmation email containing information about joining the webinar.

For more information about the Council and the Alaska Vaccine Assessment Program, please visit www.akvaccine.org.



Effective Immediately - New Authorization Forms Incorporating ICD-10

Effective August 17, 2015, all service authorization, Certificate of Medical Necessity (CMN), and CMN for Incontinence Supplies requests with dates of service on, after, or spanning October 1, 2015 must incorporate an ICD-10 diagnosis code. The Service Authorization Request form and both types of CMN request forms have been updated to include fields for ICD-10 diagnosis codes. Any requests that are received for dates of service on or after October 1, 2015 that do not include ICD-10 diagnosis codes will be returned to the requester. The updated forms are available at <http://manuals.medicaidalaska.com/docs/forms.htm>.

For specific changes and instructions, please refer to provider flyer "Service Authorization Requests Spanning the October 1st, 2015 ICD-10 Implementation Date" and "Certificate of Medical Necessity Requests Spanning the October 1st, 2015 ICD-10 Implementation Date" available at <http://manuals.medicaidalaska.com/docs/dnld/Updates.htm>.

Questions? Please call the Service Authorization Unit at 907.644.6800, option 5, or toll-free in Alaska at 800.770.5650, option 1, 2 for assistance.

DMEPOS Coverage and Payment Rates Public Meeting

You are invited to attend the Division of Health Care Services' public meeting to discuss future revisions to the current Alaska Medicaid DMEPOS payment and coverage regulations. The meeting will be held from 10:30 a.m. to 11:30 a.m. on Thursday, September 10, 2015, in room 890 of the Frontier Building, 3601 C St., in Anchorage. Public parking is available.

For those unable to attend the meeting in person, a conference call line has been set up: 1.800.315.6338, access code 24181.

If you need special accommodations in order to participate, contact Kristina Rice, DMEPOS program manager, at 907.334.2418 no later than 2:00p.m., Tuesday September 8, 2015.

New ICD-10 Behavioral Health Authorization Request Forms Now Available

New Behavioral Health Service Authorization (SA) Request forms with fields for ICD-10 Diagnosis Codes are now available on the forms page at <http://manuals.medicaidalaska.com/docs/forms.htm>. These new forms are labeled “Effective 10/1/2015 DOS” and must be used when a treatment plan has a begin date on or after October 1, 2015. Continue to use the former versions, labeled “Effective 7/1/12 DOS”, for treatment plans that have begin dates prior to October 1, 2015. Previously approved SAs spanning the October 1, 2015 implementation date will be unaffected.

For specific changes and instructions, please refer to the August 12, 2015 flyer “Behavioral Health Authorization Requests After the October 1st, 2015 ICD-10 Implementation Date” available at <http://manuals.medicaidalaska.com/docs/dnld/UpdateBehavioralHealthSvcAuthAfterOct2015.pdf>.

The Alaska Commission on Aging Quarterly Meeting

The Alaska Commission on Aging (ACoA) will hold a quarterly meeting September 15 and 17, 2015 in the Kenai area and in Girdwood. The meeting will start in the Soldotna Senior Center September 15 from 1:00 p.m. to 4:00 p.m. and will continue on September 17 from 1:00 p.m. to 4:00 p.m. in Girdwood at the Public Library Conference Room.

Public comment is scheduled for Tuesday, September 15, from 2:30 p.m. to 3:00 p.m. at the Soldotna Senior Center. You can provide public comment in person or by teleconference by calling 800.315.6338 using code 53250#. ACoA’s business meeting and listening forums are open to the public with the business meeting accessible by teleconference at 800.315.6338 using code 53250#.

If you are a person with a disability who needs a special accommodation in order to participate in any of these public meetings, please contact ACoA at 907.465.3250 no later than 72 hours prior to the meeting.

Durable Medical Equipment Provider Revalidation Required by September 10, 2015

All Durable Medical Equipment (DME) providers are required to revalidate enrollment with Alaska Medicaid. During the week of July 27, 2015, DME providers should have received a letter with additional information regarding revalidation. Revalidation will occur from August 3, 2015 through September 10, 2015. To maintain uninterrupted claims processing and payment, please complete revalidation by September 10, 2015.

You will find instructions for accessing and completing your required revalidation at <http://manuals.medicaidalaska.com/docs/providerrevalidation.htm>.

For more information, please contact Provider Enrollment at 888.944.6877 (toll-free) or in Anchorage at 907.644.5993.

Provider Training Dates

Alaska Medicaid is coming to your area! In September, training is scheduled via WebEx. In October, training is scheduled in Bethel, Anchorage, and via WebEx.

September	
WebEx	September 1 — 3
October	
Bethel	October 6 — 8
Anchorage	October 13 — 15
WebEx	October 20 — 22

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid, Denali KidCare, and CAMA. Included are introductory courses such as Recipient Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://learn.medicaidalaska.com>.

For more information about provider training, please contact the Xerox Training Department at 907.644.6800 or 800.770.5650 (toll-free in Alaska).

Staying Informed About Alaska's MMIS Updates

To keep Alaska Medicaid's 20,000+ enrolled providers apprised of the status of our MMIS, known as Alaska Medicaid Health Enterprise, periodic updates are regularly announced at

<http://manuals.medicaidalaska.com/docs/updates.htm>. Look for documents titled "Update: MMIS Status". The most recent update was posted on 08/14/2015.

On the MMIS status update, you will find in-depth information about important provider notifications, current payment cycle figures, defect resolution status', recent and upcoming system updates.

Adolescent Health Webcast Series

The leading causes of death and disability in the nation's 42 million adolescents and young adults are largely preventable. Adolescence is one of the most dynamic stages of human development – a time of rapid change and development and a critical time to intervene to promote behaviors that will improve health in the long term.

While generally characterized by good health, adolescence is also a time of dramatic physical, cognitive, social, and emotional change. Often, different challenges first emerge during adolescence. In fact, three out of four adolescents ages 12–19 report engaging in at least one of these activities that risk their overall health: use and abuse of alcohol and other substances, unprotected sex, poor eating and exercise habits, and physically-endangering behaviors.

The U.S. Department of Health and Human Services will present an Education Series focused on increasing the uptake and quality of preventive health services for adolescents. This Education Series addresses successful practices in screening, treatment, and referral of Affordable Care Act-covered preventive services and consists of the following sessions:

- [Understanding Adolescent Well-Care Visits—August 06, 2015](#)
- [Confidential Risk Assessment for Adolescent Sexual Health Services—August 12, 2015](#)
- [Applying Motivational Interviewing to SBIRT for Alcohol and Drug Use Screening and Referral—August 27, 2015](#)
- [Effective Screening and Referral Processes for Depression in Adolescents—September 10, 2015](#)

For additional information on each session, click one of the links above.

2015 Brain Institute

Alaska Brain Injury Network will hold the 4th annual Alaska Brain Institute November 4 – 6, 2015. This event will focus on understanding complex issues after brain injury. Registration is required and the deadline to apply has been extended to September 10, 2015.

For more details, please visit <http://www.alaskabraininjury.net>.

Pharmacy Meeting Notices

Alaska Medicaid Pharmacy & Therapeutics Committee Meeting

Meeting Date

Friday, September 25, 2015, 8:00 a.m.

Meeting Location

Frontier Building
3601 C Street, Rooms 890/896
Anchorage, AK

The meeting agenda is posted to the Health Care Services Preferred Drug List Program website at <http://dhss.alaska.gov/dhcs/Pages/pdl/default.aspx>.

Drug Utilization Review Committee Meeting

Meeting Date

Friday, September 25, 2015, 1:00 p.m.

Meeting Location

Frontier Building
3601 C Street, Room 896
Anchorage, AK

The meeting agenda is posted to the Health Care Services Drug Utilization website at http://dhss.alaska.gov/dhcs/Pages/pdl/drugutilizb_pdl.aspx.

If you would like to join either meeting via teleconference, please dial 800.315.6338, use access code 24251#. Individuals with disabilities who need special accommodations in order to participate should contact Erin Narus at 907.334.2425 no later than 2:00 p.m., Wednesday, September 23, 2015.

Ask Medicaid

Q: I see that the new service authorization (SA) request forms have fields for both ICD-9 and ICD-10 codes. When I submit a claim, do I need to include both ICD-9 and ICD-10 codes as they appear on the SA?

A: No, claims submitted to Alaska Medical Assistance may not contain both ICD-9 and ICD-10 codes. Claims that do not span the October 1, 2015 ICD-10 implementation date should report ICD-9 codes for services rendered on or before September 30, 2015 and ICD-10 codes for services rendered on or after October 1, 2015.

Claims that do span the October 1, 2015 ICD-10 implementation date will generally need to be split into two claims so that all ICD-9 codes remain on one claim with dates of service (DOS) through September 30, 2015 and all ICD-10 codes are on the other claim with DOS on or after October 1, 2015. Certain bill types, predominantly inpatient, have restrictions on splitting claims and must be submitted as a single claim using either ICD-9 or ICD-10 diagnosis codes.

For examples of claim scenarios requiring special ICD-10 billing, see provider flyer "ICD-10 Impacts and Changes: Claims That Overlap the ICD-10 Implementation Date" available at <http://manuals.medicaidalaska.com/docs/icd-10.htm>.

Provider training on ICD-10 is available via WebEx, in-person training, and computer-based trainings (CBTs). To view the class schedule, register for classes, and access ICD-10 CBTs, log in to the Learning Management System (LMS) or create a new account at <http://learn.medicaidalaska.com> and select ICD-10 from the Provider dropdown menu.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or 800.770.5650, option 1, 1, 1 (toll-free in Alaska).

