

Alaska Medical Assistance Newsletter

A Monthly Newsletter for Alaska Medical Assistance Providers

November 2015

Xerox

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Anchorage, AK 99508-3469

Web Address

<http://medicaidalaska.com>

Phone Numbers

907.644.6800
800.770.5650 (toll-free)

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

| | |
|------------------------|--------------|
| SA..... | 907.644.8131 |
| SA: Travel, MRI | 907.644.5982 |
| SA Mental Health | 866.653.1435 |
| SUR..... | 907.644.8128 |
| EPS | 907.644.9845 |
| Finance..... | 907.644.8120 |
| Training..... | 907.644.9845 |
| Attachments/RTD..... | 907.644.8122 |
| or | 907.644.8123 |
| Enrollment | 907.646.4273 |
| Provider Inquiry..... | 907.644.8126 |

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Submit Copies of All Updated Licenses, Certifications, Permits, and Grants to Xerox Upon Renewal

All provider licenses, certifications, permits, and grants must be current to prevent claims from suspending or denying. Please submit a copy of all renewed licenses, certifications, permits, and grants to Xerox as soon as you receive your updated documents. You may submit copies to Xerox by fax to 907.646.4273 or by mail to:

Xerox State Healthcare

Attn: Enrollment Services
P.O. Box 240808
Anchorage, AK 99524-0808

Questions? Contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Roadmap to Address Alzheimer's Disease and Related Dementias in Alaska

The Alaska Commission on Aging will meet to review and update the Alaska Roadmap to Address Alzheimer's Disease and Related Dementias (ADRD) on November 19, 2015 between 10:00 a.m. and 2:00 p.m. The meeting will be held at the Alaska Mental Trust Authority, Lower Conference Room, 3745 Community Park Loop, Anchorage, AK. All meeting attendees should review the Roadmap to ADRD available at <http://dhss.alaska.gov/acoa/Pages/default.aspx>. If you plan on attending in person, please RSVP to Lesley Thompson at 907.465.4793.

ICD-10 Codes Required for Dates of Service On and After October 1, 2015

Effective October 1, 2015, providers must use ICD-10 diagnosis and inpatient surgical procedure codes when submitting claims for dates of service on or after October 1, 2015. This requirement applies to both paper and electronic claims submissions. Claims containing ICD-9 diagnosis codes or inpatient surgical procedure codes for dates of service on or after October 1, 2015 will be denied.

Providers must continue to use ICD-9 diagnosis and inpatient surgical procedure codes when submitting claims for dates of service on or before September 30, 2015.

If you have ICD-10 related questions, please contact the Alaska Medical Assistance ICD-10 team by email at AK-ICD10-Support@xerox.com or by phone at 855.744.8142 (toll free) or 907.644.8142, 8:00 a.m. and 5:00 p.m., AKST, Monday – Friday.

Claims that Overlap ICD-10 Implementation Date

Additional ICD-10 claims guidance is available for facilities and other services that span the 10/01/2015 ICD-10 implementation date. Go to <http://manuals.medicaidalaska.com/docs/ProviderReference.html> and select ICD-10 Impacts and Changes: Claims that Overlap the ICD-10 Implementation Date.

ICD-10 Diagnosis Codes for Taxi Claims

Claims submitted for services rendered on and after October 1, 2015 must contain an ICD-10 diagnosis code. Claims submitted with ICD-9 diagnosis codes will no longer be accepted.

Taxi service providers must use either the recipient's documented ICD-10 diagnosis code, if known, or default code Z75.3, unavailability and inaccessibility of health care facilities, if the appropriate ICD-10 code is not known. Recommended diagnosis codes are available at <http://manuals.medicaidalaska.com/docs/ProviderReference.html> (see *ICD-10 Diagnosis Codes for Non-Diagnosing Providers*).

Revised Billing Instructions for the UB-04, CMS-1500, and ADA Claim Forms Now Available

Updated sets of billing instructions for the UB-04, CMS-1500, and ADA claim forms are now available on the billing manuals bookshelf at <http://manuals.medicaidalaska.com> and through Health Enterprise at <http://manuals.medicaidalaska.com/docs/ProviderReference.html>.

ICD-10 Diagnosis Codes for Non-Diagnosing Provider Claims

Claims submitted for services rendered on and after October 1, 2015 must contain an ICD-10 diagnosis code. Claims submitted with ICD-9 diagnosis codes will no longer be accepted.

Non-diagnosing providers must use either the recipient's documented ICD-10 diagnosis code, if known, or one of the recommended default codes if the appropriate ICD-10 code is not known.

Recommended diagnosis codes are available at <http://manuals.medicaidalaska.com/docs/ProviderReference.html> (see *ICD-10 Diagnosis Codes for Non-Diagnosing Providers*).

ICD-10 Diagnosis Codes for School-Based Services

Claims submitted for services rendered on and after October 1, 2015 must contain an ICD-10 diagnosis code. Claims submitted with ICD-9 diagnosis codes will no longer be accepted. For services rendered on and after October 1, schools are asked to use the student's approved IEP diagnosis description and map it to an equivalent ICD-10 diagnosis code for school-based services unless a more appropriate medical diagnosis is available from a medical provider who, within their scope of practice, is able to diagnose.

Questions? Contact Carrie Truett at carrie.truett@alaska.gov or 907.269.4576.

New ADA Claim Form v. 2012 (J430) Required Effective 11/01/2015

Effective November 1, 2015, paper dental claims must be submitted on the revised ADA 2012 (J430) form. As of this date, the ADA 2006 (J400) version will no longer be accepted. As always, providers are encouraged to submit claims electronically or through the web portal.

Provider Training Dates

Alaska Medicaid is coming to your area! In November, training is scheduled in Bethel and Fairbanks. In December, training is scheduled in the Mat-Su Valley and via WebEx.

| November | |
|-----------|------------------|
| Bethel | November 3 — 5 |
| Anchorage | November 10 — 12 |
| December | |
| Mat-Su | December 8 — 10 |
| WebEx | December 15 — 17 |

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid, Denali KidCare, and CAMA. Included are introductory courses such as Recipient Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://learn.medicaidalaska.com>.

For more information about provider training, please contact the Xerox Training Department at 907.644.6800 or 800.770.5650 (toll-free in Alaska).

Providers May Now Use CPT 90834 for Psychotherapy Services

Providers may now bill and receive payment for individual psychotherapy services using procedure code 90834. Complete information is available at http://dhss.alaska.gov/dbh/Pages/Resources/Medicaid_related.aspx. Select "Provider Notice: Coverage of 90834" under the heading Provider Correspondence.

Holiday Closures

The State of Alaska offices will be closed Wednesday, November 11, 2015 in observation of Veterans Day. The State of Alaska and Xerox offices will be closed Thursday, November 26, 2015 in observation of Thanksgiving Day and Friday, December 25, 2015 in observation of Christmas Day.

Pharmacy Meeting Notices

Alaska Medicaid Pharmacy & Therapeutics Committee Meeting

Meeting Date

Friday, November 20, 2015, 8:00 a.m.

Meeting Location

Frontier Building
3601 C Street, Rooms 890/896
Anchorage, AK

The meeting agenda is posted to the Health Care Services Preferred Drug List Program website at

<http://dhss.alaska.gov/dhcs/Pages/pdl/default.aspx>.

Drug Utilization Review Committee Meeting

Meeting Date

Friday, November 20, 2015, 1:00 p.m.

Meeting Location

Frontier Building
3601 C Street, Room 896
Anchorage, AK

The meeting agenda is posted to the Health Care Services Drug Utilization website at http://dhss.alaska.gov/dhcs/Pages/pdl/drugutiliz_b_pdl.aspx.

If you would like to join either meeting via teleconference, please dial 800.315.6338, use access code 24251#. Individuals with disabilities who need special accommodations in order to participate should contact Erin Narus at 907.334.2425 no later than 2:00 p.m., Wednesday, November 18, 2015.

Ask Medicaid

Q: I tried submitting a claim through Payerpath using ICD-10 code Z75.3 for transportation services, but I received an invalid code error message. Am I using the wrong diagnosis code?

A: No, Z75.3 is the correct ICD-10 diagnosis code to use for transportation and accommodation services. However, Payerpath does not accept decimal points in the diagnosis code field (pictured below). When submitting claims through Payerpath, leave the decimal point out of both ICD-9 and ICD-10 diagnosis codes (e.g., Z753). This applies to all claim types submitted through Payerpath.

| 24. A. DATE(S) OF SERVICE | | B. POS | C. EMG | D. PROCEDURES, SERVICES, OR SUPPLIES | | | | E. DIAGNOSIS POINTER | | | F. \$ Charges | G. Days or Units | H. EPSOT PP | J. Rendering Prov NPI | DEL |
|---------------------------|---------|--------|--------|--------------------------------------|------|------|------|----------------------|--|--|---------------|------------------|-------------|-----------------------|-----|
| FROM DATE | TO DATE | | | CPT/HCPCS | MOD1 | MOD2 | MOD3 | MOD4 | | | | | | | |
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For questions about Payerpath, please contact EMC/ECCS at 907.644.6800, option 3, or toll-free in Alaska at 800.770.5650, option 1, 4. For questions about ICD-10, please contact ICD-10 support at 907.644.8124 or toll-free in Alaska at 800.744.8124.

