

# Alaska Medical Assistance Newsletter

A Monthly Newsletter for Alaska Medical Assistance Providers

December 2015

## Xerox

1835 S. Bragaw St., Suite 200  
Anchorage, AK 99508-3469

## Web Address

<http://medicaidalaska.com>

## Phone Numbers

907.644.6800  
800.770.5650 (toll-free)

## Fraud and Abuse Hotline

907.644.5975 or  
800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6  
800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1  
800.770.5650, option 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

## Fax Numbers

SA..... 907.644.8131  
SA: Travel, MRI ..... 907.644.5982  
SA Mental Health ..... 866.653.1435  
SUR..... 907.644.8128  
EPS ..... 907.644.9845  
Finance..... 907.644.8120  
Training..... 907.644.9845  
Attachments/RTD..... 907.644.8122  
or ..... 907.644.8123  
Enrollment ..... 907.646.4273  
Provider Inquiry..... 907.644.8126

## In This Issue

<i>Dental Procedures Requiring Field 25, Area of Oral Cavity, Reporting</i> .....	1
<i>Immunization Administration Billing: CPT 90460 and 90461</i> .....	1
<i>New ADA Claim Form v. 2012 (J430) Required Effective 11/01/2015</i> .....	1
<i>Submit Copies of All Updated Licenses, Certifications, Permits and Grants to Xerox Upon Renewal</i> .....	2
<i>Provider Training Dates</i> .....	2
<i>Holiday Closures</i> .....	2
<i>Revised Billing Instructions for the UB-04, CMS-1500, and ADA Claim Forms Now Available</i> .....	2
<i>ICD-10 Codes Required for Dates of Service On and After October 1, 2015</i> .....	2
<i>Ask Medicaid</i> .....	3
<i>Meeting Notice</i> .....	3

## Dental Procedures Requiring Field 25, Area of Oral Cavity, Reporting

Field 25, *Area of Oral Cavity*, must be completed when a procedure code that is reported in field 29 refers to a quadrant or arch that is not identified in the procedure's description. For more information, please review the provider flyer "Dental Procedures Requiring Field 25, Area of Oral Cavity, Reporting" dated 11/19/2015 available at <http://manuals.medicicaidalaska.com/docs/updates.htm>.

## Immunization Administration Billing: CPT 90460 and 90461

An updated version of provider flyer "Immunization Administration Billing: CPT 90460 and 90461" is now available at <http://manuals.medicicaidalaska.com/docs/updates.htm>. Note that all immunization claims for dates of service on or after 10/01/2015 must be submitted with ICD-10 diagnosis code Z23.

## New ADA Claim Form v. 2012 (J430) Required Effective 11/01/2015

Effective November 1, 2015, paper dental claims must be submitted on the revised ADA 2012 (J430) form. As of this date, the ADA 2006 (J400) version will no longer be accepted. As always, providers are encouraged to submit claims electronically or through the web portal.

Questions? Contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

## Submit Copies of All Updated Licenses, Certifications, Permits and Grants to Xerox Upon Renewal

All provider licenses, certifications, permits and grants must be current to prevent claims from suspending or denying. Please submit a copy of all renewed licenses, certifications, permits and grants to Xerox as soon as you receive your updated documents. You may submit copies to Xerox by fax to 907.646.4273 or by mail to:

### Xerox State Healthcare

Attn: Enrollment Services  
P.O. Box 240808  
Anchorage, AK 99524-0808

Questions? Contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

## Provider Training Dates

Alaska Medicaid is coming to your area! In December, training is scheduled in the Mat-Su Valley and via WebEx.

December	
Mat-Su	December 8 — 10
WebEx	December 15 — 17

### *Register Today!*

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid, Denali KidCare, and CAMA. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://learn.medicaidalaska.com>.

For more information about provider training, please contact the Xerox Training Department at 907.644.6800 or 800.770.5650 (toll-free in Alaska).

## Holiday Closures

The State of Alaska and Xerox offices will be closed Friday, December 25, 2015 in observation of Christmas Day and Friday, January 1, 2016 in observation of New Year's Day. The State of Alaska's offices will be closed Monday, January 18, 2016 in observation of Martin Luther King Jr.'s Birthday.

## Revised Billing Instructions for the UB-04, CMS-1500, and ADA Claim Forms Now Available

Updated sets of billing instructions for the UB-04, CMS-1500, and ADA claim forms are now available on the billing manuals bookshelf at <http://manuals.medicaidalaska.com> and through Health Enterprise at <http://manuals.medicaidalaska.com/docs/ProviderReference.html>.



## ICD-10 Codes Required for Dates of Service On and After October 1, 2015

Effective October 1, 2015, providers must use ICD-10 diagnosis and inpatient surgical procedure codes when submitting claims for dates of service on or after October 1, 2015. This requirement applies to both paper and electronic claims submissions. Claims containing ICD-9 diagnosis codes or inpatient surgical procedure codes for dates of service on or after October 1, 2015 will be denied.

Providers must continue to use ICD-9 diagnosis and inpatient surgical procedure codes when submitting claims for dates of service on or before September 30, 2015.

If you have ICD-10 related questions, please contact the Alaska Medical Assistance ICD-10 team by email at [AK-ICD10-Support@xerox.com](mailto:AK-ICD10-Support@xerox.com) or by phone at 855.744.8142 (toll free) or 907.644.8142, 8:00 a.m. and 5:00 p.m., AKST, Monday – Friday.

## Ask Medicaid

**Q:** We've submitted valid diagnosis codes on all of our recent claims, but some are denying for error code 5060. How do we correct these claims?

**A:** Claims that deny for error code 5060 were submitted with a diagnosis code that does not match the diagnosis code specified on the service authorization (SA). When submitting claims that refer to approved SAs, always use the exact diagnosis code that was approved on the SA. This was the code used to validate the medical necessity of the authorization and must be used when billing for those services. If the originally approved diagnosis has changed, you may request an amendment to the authorization with proper justification. You can resubmit or adjust the denied claim using the diagnosis code on the approved SA. To find the diagnosis code on an approved SA, use the SA inquiry in Health Enterprise at Claims > Service Authorization, or call provider inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

## Meeting Notice

### *The Alaska Commission on Aging (ACoA) Quarterly Meeting*

The Alaska Commission on Aging (ACoA) will hold its quarterly meeting Wednesday, December 9, 2015 and will be accessible by videoconference and teleconference to public members.

Videoconference sites are available at:

- Anchorage - Senior and Disabilities Services, 550 West 8th Ave. Room 323 (Contact: Allison Morrow, 907.269.3666)
- Juneau - Senior and Disabilities Services, 240 Main Street, 6th Floor Conference Room (Contact: Sherice Cole, 907.465.3250)
- Fairbanks - Office of Children Services, 751 Old Richardson Highway, Suite 100 (Contact: Mary Gaudon, 907.451.5079)
- Palmer – Mat-Su Senior Services, 1132 South Chugach Street (Contact: Rachel Greenberg, 907.745.5454)

Group teleconference sites are available at:

- Ketchikan - Pioneer Home, 141 Bryant Street (Contact: Toni Thomas, 907.225.4111)
- Kodiak - Senior Citizens of Kodiak Center, 302 Erskine Ave. (Contact: Pat Branson, 907.486.6181)
- Soldotna - Senior Center, 197 West Park Ave. (Contact: Jan Fena, 907.262.2322)

For public members living outside of these communities, please call in using the toll-free number 800.315.6338, pass code 53250#. Public comment will be from 2:30 p.m. – 3:00 p.m. Please call 800.315.6338, enter code 53250# or provide comment at one of the videoconference sites.

Individuals who require special accommodations in order to participate should contact Sherice Cole at 907.465.3250 by Tuesday, December 8, 2015. A meeting agenda is available at <https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=179166>