

Alaska Medical Assistance Newsletter

A Monthly Newsletter for Alaska Medical Assistance Providers

January 2016

Xerox

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Web Address

<http://medicaidalaska.com>

Phone Numbers

907.644.6800
800.770.5650 (toll-free)

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA..... 907.644.8131
SA: Travel, MRI 907.644.5982
SA Mental Health 866.653.1435
SUR 907.644.8128
EPS 907.644.9845
Finance 907.644.8120
Training..... 907.644.9845
Attachments/RTD..... 907.644.8122
or 907.644.8123
Enrollment 907.646.4273
Provider Inquiry..... 907.644.8126

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New Alaska Medicaid Member Page!

Alaska Medicaid is pleased to announce the new Alaska Medicaid Member page. To access this page, click the Member tab on the Enterprise home page at <https://medicaidalaska.com>. We encourage providers to direct members to this page for information on member eligibility and benefits as well as helpful tips and instructions. Two new documents “Travel Tips for Alaska Medicaid Members” and “Travel Tips for Alaska Medicaid Member Escorts” are now available to view and download. Watch for more member resource updates in this newsletter and on the Member page.

1099 Update

Alaska Medicaid 1099s will be mailed to most providers on January 31, 2016. In the event the amount indicated on your 1099 differs from the final RA, please disregard the RA amount as your 1099 contains correct information. A Xerox staff member will contact all affected providers with a detailed explanation and answer any questions you may have.

Dental Procedures Requiring Field 25, Area of Oral Cavity, Reporting

Field 25, *Area of Oral Cavity*, must be completed when a procedure code that is reported in field 29 refers to a quadrant or arch that is not identified in the procedure’s description. For more information, please review the provider flyer “Dental Procedures Requiring Field 25, Area of Oral Cavity, Reporting” dated 11/19/2015 available at <http://manuals.medicicaidalaska.com/docs/updates.htm>.

Holiday Closures

The State of Alaska and Xerox offices will be closed Friday, January 1, 2016 in observation of New Year’s Day. The State of Alaska’s offices will be closed Monday, January 18, 2016 in observation of Martin Luther King Jr. Day and Monday, February 15, 2016 in observation of Presidents’ Day.

Immunization Administration Billing: CPT 90460 and 90461

An updated version of provider flyer “[Immunization Administration Billing: CPT 90460 and 90461](http://manuals.medicaidalaska.com/docs/updates.htm)” is now available at

<http://manuals.medicaidalaska.com/docs/updates.htm>.

Note that all immunization claims for dates of service on or after 10/01/2015 must be submitted with ICD-10 diagnosis code Z23.

Meeting Notice

Alaska Medicaid Pharmacy & Therapeutics Committee Meeting

Meeting Date

Friday, January 22, 2016, 8:00 a.m.

Meeting Location

Frontier Building
3601 C Street, Rooms 890/896
Anchorage, Alaska

Agenda is posted on the Health Care Services Preferred Drug List Program website
<http://dhss.alaska.gov/dhcs/Pages/pdl/default.aspx>.

Drug Utilization Review Committee Meeting

Meeting Date

Friday, January 22, 2016, 1:00 p.m.

Meeting Location

Frontier Building
3601 C Street, Room 896
Anchorage, Alaska

Agendas are posted on the Health Care Services Drug Utilization website
http://dhss.alaska.gov/dhcs/Pages/pdl/drugutiliz_b_pdl.aspx.

If you would like to join either meeting via teleconference, please dial 800.315.6338 and use access code 24251#. Individuals with disabilities who need special accommodations in order to participate should contact Erin Narus at 907.334.2425 no later than 2:00 p.m., Wednesday, January 20, 2016.

Provider Training Dates

Alaska Medicaid is coming to your area! In January, training is scheduled in Kotzebue.

January

Kotzebue

January 26 — 27

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid, Denali KidCare, and CAMA. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://learn.medicaidalaska.com>.

For more information about provider training, please contact the Xerox Training Department at 907.644.6800 or 800.770.5650 (toll-free in Alaska).

Ask Medicaid

Q: Our elderly patient was approved for travel to receive medical services in another community. However, our request for an escort to travel with him was denied. Why was this?

A: Alaska Medicaid does not authorize escorts for elderly members based solely on age. Travel escorts are only approved for elderly members with significant cognitive or physical dysfunction from developmental disability or from acquired conditions such as stroke or dementia. Elderly members that are blind or confined to a wheelchair are also eligible for a medically necessary escort while traveling. Alaska Medicaid does not cover travel escorts for members that are mobile and can walk with the help of a cane or walker.

Each request for a travel escort must be accompanied by medical justification faxed to the Xerox Service Authorization department at 907.644.5982 or toll free at 877.438.8942. If you would like additional clarification on Alaska Medicaid travel policies, please review provider memo “Medicaid policy clarification: Non-Emergent Out of Area Travel” dated 05/01/2015 available at <http://manuals.medicaidalaska.com/docs/updates.htm>.

Alaska Medicaid Reform Providers Forums in Ketchikan, Juneau, and Wasilla

As part of Governor Walker's effort to reform Medicaid services in Alaska, the Department of Health and Social Services (DHSS) is exploring two options in the social security act known as Medicaid 1915(k) Community First Choice and 1915(i) Home and Community-Based Services. Although these options may replace Personal Care Assistance services and some Home and Community-Based Services, they may also increase the amount of Medicaid funding that Alaska receives from the federal government. With an increase in funding, DHSS can better sustain services designed for seniors, people with developmental disabilities, mental illness, or brain injuries.

DHSS is holding a series of forums to provide details on the 1915(i/k) options and to give Alaska Medicaid providers an opportunity to comment on the proposed changes. Providers may attend these meetings in person at the locations below:

Meeting Date

Wednesday, January 6, 2:30 p.m. — 4:30 p.m.

Thursday, January 7, 2:30 p.m. — 4:30 p.m.

Friday, January 8, 3:00 p.m. — 5:00 p.m.

Meeting Location

Community Connections Board Room
721 Stedman Street
Ketchikan, AK 99901

Department of Health and Social Services
350 Main Street, Rm. 115
Juneau, AK 99801

Wasilla Senior Center
1301 S. Century Cir.
Wasilla, AK 99654

Similar provider forums are scheduled in other areas of Alaska and will be announced in this newsletter and through SDS E-Alerts. You may subscribe to SDS E-Alerts at <http://list.state.ak.us/soalists/SDS-E-News/jl.htm>.

