

# Alaska Medical Assistance Newsletter

A Monthly Newsletter for Alaska Medical Assistance Providers

February 2016

## Xerox

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Anchorage, AK 99508-3469

## Web Address

<http://medicaidalaska.com>

## Phone Numbers

907.644.6800  
800.770.5650 (toll-free)

## Fraud and Abuse Hotline

907.644.5975 or  
800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6  
800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1  
800.770.5650, option 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

## Fax Numbers

SA..... 907.644.8131  
SA: Travel, MRI ..... 907.644.5982  
SA Mental Health ..... 866.653.1435  
SUR ..... 907.644.8128  
EPS ..... 907.644.9845  
Finance..... 907.644.8120  
Training..... 907.644.9845  
Attachments/RTD..... 907.644.8122  
or ..... 907.644.8123  
Enrollment ..... 907.646.4273  
Provider Inquiry..... 907.644.8126

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## Provider Enrollment/ Revalidation Fee Now Required for Groups and Facilities

In compliance with 42 CFR 455.460 and effective March 1, 2016, group providers (but not individual members of groups) and facilities will be required to submit an enrollment fee at the time of enrollment, revalidation and upon adding a new service location. The enrollment fee for CY 2016 is \$554 and will be adjusted annually based on the Consumer Price Index. Payment via check or cashier's check must be submitted with the signed Medicaid Provider Agreement. New enrollments and revalidations will not be approved until enrollment fees are received and deposited. Currently enrolled groups and facilities will not be required to remit this fee until the next revalidation cycle. Further, if a provider has already paid an enrollment fee to Medicare or another state Medicaid program, the Alaska Medicaid enrollment fee for that year is waived.

## Expired Business License

Has your business license expired? If so, payment of your Medicaid claims may be interrupted.

To renew an expired business license, go to

<https://www.commerce.alaska.gov/web/cbpl/BusinessLicensing/RenewBLOnline.aspx>.

## New Alaska Medicaid Member Page!

Alaska Medicaid is pleased to announce the new Alaska Medicaid Member page. To access this page, click the Member tab on the Enterprise home page at <https://medicaidalaska.com>. We encourage providers to direct members to this page for information on member eligibility and benefits as well as helpful tips and instructions. Two new documents "IRS Form 1095-B Frequently Asked Questions" and "All About Fair Hearings" are now available to view and download. Watch for more member resource updates in this newsletter and on the Member page.

## New Webpage for Alaska's Medicaid 1915 (i/k) Project

As part of Governor Walker's effort to reform Medicaid services in Alaska, the Department of Health and Social Services (DHSS) is exploring two options in the Social Security Act known as Medicaid 1915(k) Community First Choice and 1915(i) Home and Community-Based Services. Although these options may replace Personal Care Assistance services and some Home and Community-Based Services, they may also increase the amount of Medicaid funding that Alaska receives from the federal government. With an increase in funding, DHSS can better sustain services designed for seniors, people with developmental disabilities, mental illness, or brain injuries.

DHSS launched a new webpage containing information on options 1915(i) and (k), summaries of public input received, and FAQs with the option to leave a comment or ask questions. You can access the new page at <http://dhss.alaska.gov/dsds/Pages/MRICC/MRICC.aspx>.

To view frequently asked questions, click "Frequently Asked Questions (FAQ) and leave a comment or ask a question" at the bottom of the page. This will open a new window with FAQs. If you don't see your question answered here, or you want to leave a comment, go to the bottom of the page and click the "Leave a Comment" link. Type your question or comment in the pop up window, then click "Submit Comment."

## Alaska Commission on Aging Quarterly Meeting

The Alaska Commission on Aging business meeting will begin at 3:00 p.m. February 8, continue at 8:30 a.m. – 5:00 p.m. February 9 and finish on February 11 from 8:30 a.m. – 11:00 a.m. at the Alaska Permanent Fund Corporation Building (Goldbelt Building), 801 West 10<sup>th</sup> Ave., Suite 302, Hugh Malone Conference Room, Juneau, Alaska.

A public comment period will be held on February 10 from 11:00 a.m. – 11:30 a.m. You can join Public Comment by dialing 800.315.6338 using code 53250#.

Individuals who require special accommodations in order to participate should contact Lesley Thompson at 907.465.4793 by February 6, 2016.

## 1099 Update

Alaska Medicaid 1099s were mailed to most providers on January 31, 2016. In the event the amount indicated on your 1099 differs from the final RA, please disregard the RA amount as your 1099 contains correct information. A Xerox staff member will contact all affected providers with a detailed explanation and answer any questions you may have.



## Dental Provider Information Needed

At the direction of the Centers for Medicaid and Medicare Services, the Alaska Department of Health and Social Services is collecting information regarding extraneous services offered by Medicaid-enrolled dental providers through a brief on-line survey.

This information will be posted on the CMS website so that Medicaid recipients can determine if your practice is able to accommodate their specific needs.

Please go to <https://www.surveylegend.com/l/3it>, answer the five questions, and enter your practice name, Medicaid ID, and email address.

Questions? Please contact Mary Hansen, Dental Program Manager, at [mary.hansen@alaska.gov](mailto:mary.hansen@alaska.gov) or 907.334.2403.

## Holiday Closures

The State of Alaska's offices will be closed Monday, February 15, 2016 in observance of Presidents' Day and Monday, March 28, 2016 in observance of Seward's Day.

## Provider Training Dates Ask Medicaid

Alaska Medicaid is coming to your area! In February, training is scheduled in Fairbanks, Kodiak, and via WebEx. In March, training is scheduled in Ketchikan, Anchorage, Kenai, and via WebEx.

February	
WebEx	February 9 — 11
Fairbanks	February 16 — 18
Kodiak	February 23 — 25
March	
Ketchikan	March 1 — 3
WebEx	March 8 — 10
Anchorage	March 15 — 17
Kenai	March 22 — 24

### Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://learn.medicaidalaska.com>.

For more information about provider training, please contact the Xerox Training Department at 907.644.6800 or 800.770.5650 (toll-free in Alaska).

**Q:** Many of our dental claims have been denied since we switched to using the new 2012 ADA claim form. Do you have any tips for submitting claims on the new form?

**A:** We do! Here are a couple things to remember when completing the 2012 ADA claim form.

When submitting a claim for multiple units of the same service, enter the procedure code on a single line and report the number of units in field 29b, *Qty*.

**Example:** Multiple x-rays performed on the same day should be billed on a single line.

When a procedure code that is reported in field 29 refers to a quadrant or arch that is not identified in the procedure's description, make sure you complete field 25, *Area of Oral Cavity*.

**Example:** The area of oral cavity must be reported when billing for periodontal scaling and root planing.

For more information on field 25 reporting, please review the provider flyer "Dental Procedures Requiring Field 25, Area of Oral Cavity, Reporting" dated 11/19/2015 available at <http://manuals.medicaidalaska.com/docs/updates.htm>.

Additional Alaska Medicaid-specific instructions for completing the ADA 2012 claim form are available at [http://manuals.medicaidalaska.com/docs/dnld/Billing\\_Dental\\_Claim\\_Form\\_Instructions.pdf](http://manuals.medicaidalaska.com/docs/dnld/Billing_Dental_Claim_Form_Instructions.pdf).



# 2016 Alaska Medicaid Provider Training Schedule Now Available!

Alaska Medicaid is pleased to announce the 2016 Provider Training Schedule dates. Training locations and dates may be viewed on the Learning Management System (LMS) at <http://learn.medicaidalaska.com>. Specific classes and times will be posted soon. For a complete list of courses and descriptions, log in to the LMS and select Provider Training from the Provider dropdown menu. Instructions for logging in to the LMS and registering for provider training courses are available below.

## Log in to the LMS:

1. Go to <https://learn.medicaidalaska.com>.
2. Login with your username (usually your email address) and password, or create an account.
3. Hover over Providers on the Menu Bar and click Training Calendar.

## Register for Training:

1. On the Training Calendar, click on the day of the training you would like to attend.
2. Click the RSVP button at the bottom of the popup box to register for the training.
3. You will receive an email confirmation of your RSVP with the course date and time, along with any other necessary information.

Please contact Xerox provider training staff with questions or training requests at [anctraining@xerox.com](mailto:anctraining@xerox.com) or at 907.644.8152.

January		
	WebEx	January 19 — 21
	Kotzebue	January 26 — 27
February		
	WebEx	February 9 — 11
	Fairbanks	February 16 — 18
	Kodiak	February 23 — 25
March		
	Ketchikan	March 1 — 3
	WebEx	March 8 — 10
	Anchorage	March 15 — 17
	Kenai	March 22 — 24
April		
	Bethel	April 5 — 7
	MatSu	April 12 — 14
	WebEx	April 19 — 21
May		
	Juneau	May 3 — 5
	WebEx	May 10 — 12
	Anchorage	May 17 — 19

June		
	Portland	June 7 — 9
	WebEx	June 14 — 16
July		
	WebEx	July 12 — 14
	MatSu	July 26 — 28
August		
	WebEx	August 2 — 4
	Anchorage	August 9 — 11
September		
	Barrow	September 13 — 15
	WebEx	September 20 — 22
October		
	Nome	October 4 — 6
	Fairbanks	October 18 — 20
	WebEx	October 25 — 27
November		
	WebEx	November 1 — 3
	Dillingham	November 8 — 10
December		
	Anchorage	December 6 — 8
	WebEx	December 13 — 15