

# Alaska Medical Assistance Newsletter

A Monthly Newsletter for Alaska Medical Assistance Providers

May 2016

## Xerox

1835 S. Bragaw St., Suite 200  
Anchorage, AK 99508-3469

## Web Address

<http://medicaidalaska.com>

## Phone Numbers

907.644.6800  
800.770.5650 (toll-free)

## Fraud and Abuse Hotline

907.644.5975 or  
800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6  
800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1  
800.770.5650, option 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

## Fax Numbers

SA.....	907.644.8131
SA Travel, MRI .....	907.644.5982
SA Mental Health .....	866.653.1435
SUR.....	907.644.8128
EPS .....	907.644.9845
Finance.....	907.644.8120
Training.....	907.644.9845
Attachments.....	907.644.8122
or .....	907.644.8123
Enrollment .....	907.646.4273
Provider Inquiry.....	907.644.8126

## In This Issue

<i>New Provider Billing Manuals and Claim Instructions Now Available .....</i>	<i>1</i>
<i>Updated Provider Billing Manual Now Available for Direct-Entry Midwife Services .....</i>	<i>1</i>
<i>Holiday Closures.....</i>	<i>1</i>
<i>Federal Reimbursement Limits for Multiple Source Drugs Eff. 04/01/2016 – Second Notice .....</i>	<i>2</i>
<i>All Changes to Enrollment Information Must Be Reported Within 30 Days of Change .....</i>	<i>2</i>
<i>Provider Training Dates.....</i>	<i>2</i>
<i>Cost of Gloves Used by Assisted Living Home Staff.....</i>	<i>2</i>
<i>New and Updated Provider Training.....</i>	<i>3</i>
<i>Ask Medicaid.....</i>	<i>3</i>

## New Provider Billing Manuals and Claim Instructions Now Available

New Alaska Medical Assistance provider billing manuals are now available for the following services:

- Audiology
- Chiropractic
- Free-Standing Birth Center
- Independent Laboratory

The updated manuals each contain three sections:

- Section I: Provider-Specific Services, Policies and Procedures
- Section II: Claims Management
- Section III: General Program Information

To view your manual, visit <http://medicaidalaska.com> and select Provider > Billing Manuals > click **here** > select the appropriate provider billing manual.

If you have difficulty accessing your billing manual online, please call the Provider Inquiry Unit at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1, for assistance.

## Updated Provider Billing Manual Now Available for Direct-Entry Midwife Services

An updated Alaska Medical Assistance provider billing manual is now available for direct-entry midwives. The article “Billing Guidelines” now provides clarification on billing for delivery services provided at a free-standing birth center.

To view this manual, visit <http://medicaidalaska.com> and select Provider > Billing Manuals > click **here** > click on the Direct-Entry Midwife book on the provider billing manual bookshelf.

If you have difficulty accessing your billing manual online, please call the Provider Inquiry Unit at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1, for assistance.

## Holiday Closures

The State of Alaska and Xerox offices will be closed Monday, May 30, 2016 in observance of Memorial Day.

## Federal Reimbursement Limits for Multiple Source Drugs Effective 04/01/2016 – Second Notice

On April 1, 2016, 42 CFR Part 447 was updated with respect to Medicaid reimbursement for covered outpatient drugs. The rule implements provisions of the Affordable Care Act of 2010, and the final maximum federal reimbursement limits for multiple source drugs became effective April 1, 2016. The new ACA FUL price type was loaded into the Pharmacy Adjudication System on April 18, 2016. Pharmacy providers may voluntarily choose to re-submit any claims that paid using the former FUL price type between April 1 and April 18, 2016 that have a Date of Service between April 1 and April 18, 2016, consistent with 7 AAC 145.005 which allows for a 12-month timely filing allowance. Details are available at <http://manuals.medicaidalaska.com/docs/pharmacy.htm> (see *New Federal Upper Limits for Multiple Source Drugs – Second Notice* dated 04/18/2016).

## All Changes to Enrollment Information Must Be Reported Within 30 Days of Change

Providers must report all changes to their enrollment information within 30 days of the change. Notifications of enrollment changes must be made in writing and an original signature is required; changes will not be made based on oral requests. Use the *Update Provider Information Request Form* available at <http://manuals.medicaidalaska.com/docs/forms.htm> to report any change in the following:

- Ownership
- Licensure, certification, or registration status
- Federal tax identification number
- Type of service or area of specialty
- Additions, deletions, or replacements in group membership
- Mailing address or phone number
- Medicare provider identification number

Questions? Contact Provider Enrollment at 907.644.6800, option 2, or 800.770.5650, option 1, 3.

## Provider Training Dates

Alaska Medicaid is coming to your area! In May, training is scheduled in Anchorage and via WebEx. In June, training is scheduled in Portland, OR and via WebEx.

May	
WebEx	May 10 — 12
Anchorage	May 17 — 19
June	
Portland	June 7 — 9
WebEx	June 14 — 16

### Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://learn.medicaidalaska.com>.



## Cost of Gloves Used by Assisted Living Home Staff

Alaska Medicaid has issued a policy clarification for enrolled durable medical equipment providers and assisted living providers regarding responsibility for the cost of gloves used by employees of assisted living homes in the provision of care for Medicaid-eligible residents. The cost of gloves is the responsibility of the employer and is not separately reimbursable to the durable medical equipment/medical supply provider by the Alaska Medicaid program. Compliance is required by May 1, 2016. The notice is available at <http://manuals.medicaidalaska.com/docs/updates.htm>. If you have questions or encounter any difficulty accessing the notice, please contact Kristina Rice at 907.334.2418.

# New and Updated Provider Training

Alaska Medicaid is pleased to announce several new and updated training courses now available! All of the training courses in the table below have been updated or created and are now available through in person and WebEx trainings:

Arranging Patient Travel
Chiropractic
Claims Management
Dental
Electronic Transactions
EPSDT
Federally Qualified Health Center
Free-Standing Birth Center
Guidelines for Recordkeeping
Introduction to Medicaid
Member Eligibility
Nutrition
Private Duty Nursing
Service Authorization
Telemedicine
Third Party Liability
Transportation Claims

Many more new courses and updates of existing courses are scheduled to roll out over the next few months. Watch your newsletter, RA messages, and the Learning Portal at <https://learn.medicaidalaska.com> for course information and training schedules!

## Follow the steps below to register for training

### Log in to the LMS

1. Go to <https://learn.medicaidalaska.com>.
2. Login with your username (usually your email address) and password, or create an account.
3. Hover over Providers on the Menu Bar and click Training Calendar.

### Register for Training

1. On the Training Calendar, click on the day of the training you would like to attend.
2. Click the RSVP button at the bottom of the popup box to register for the training.
3. You will receive an email confirmation of your RSVP with the course date and time, along with any other necessary information.

Or, send an email to [marilee.reinhart-davieau@xerox.com](mailto:marilee.reinhart-davieau@xerox.com) with the following information:

- Date(s) you want to attend training
- Names of those who will be attending (first and last)
- Company name and NPI
- Sessions each person will be attending
- Any questions you have or topics you would like to have addressed during the training



## Ask Medicaid

**Q:** I heard that the recently proposed dental coverage regulation changes were adopted. Are orthodontic services still covered for Medicaid members?

**A:** Yes, orthodontic services are still covered for members under the age of 21, but there are now additional conditions for approving orthodontic services. Orthodontic services will only be covered for the treatment of cleft palate, or if the member is caries-free at the initial visit or for at least six months after teeth restoration. The member must also demonstrate that they are willing and able to attend scheduled appointments and maintain an acceptable level of oral hygiene.

When requesting a service authorization (SA) for orthodontic services, providers must submit a Dental SA Request, the Handicapping Labiolingual Deviation (HLD) Index Report, and the Orthodontic Referral Oral Health and Hygiene Assessment form. The Orthodontic Referral Oral Health and Hygiene Assessment is a new form that must be completed by the referring dentist and then forwarded to the evaluating orthodontist. All three documents required for requesting orthodontic services are available at <http://manuals.medicaidalaska.com/docs/forms.htm>.

For additional information on orthodontic services, refer to *Orthodontic Services Statement of Coverage* available at <http://manuals.medicaidalaska.com/docs/ProviderReference.html>.