

Alaska Medical Assistance Newsletter

A Monthly Newsletter for Alaska Medical Assistance Providers

July 2016

Xerox

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Web Address

<http://medicaidalaska.com>

Phone Numbers

907.644.6800
800.770.5650 (toll-free)

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA..... 907.644.8131
SA Travel, MRI 907.644.5982
SA Mental Health..... 866.653.1435
SUR 907.644.8128
EPS 907.644.9845
Finance 907.644.8120
Training..... 907.644.9845
Attachments..... 907.644.8122
or 907.644.8123
Enrollment..... 907.646.4273
Provider Inquiry..... 907.644.8126

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Pharmacy Open Forum: Prescription Opioid Use

The Alaska Medicaid Pharmacy program invites pharmacists and pharmacy technicians to participate in a series of open forum teleconference discussions on prescription opioid use. The purpose of these forums is to have a broader conversation surrounding prescription opioid use and gather information on pharmacists' and pharmacy technicians' perspectives with respect to opioids within the State of Alaska. As professionals on the frontline, pharmacists and pharmacy technicians have unique perspectives on this topic that are integral to developing sustainable solutions.

If you would like to join the teleconferences, please dial 800.315.6338 and use access code 24251#. All times are Alaska local time.

- Tuesday, July 5, 2016 8:00 p.m. – 8:30 p.m.
- Wednesday, July 6, 2016 9:00 p.m. – 9:30 p.m.
- Tuesday, July 19, 2016 8:00 p.m. – 8:30 p.m.
- Wednesday, July 20, 2016 9:00 p.m. – 9:30 p.m.
- Tuesday, Aug 9, 2016 8:00 p.m. – 8:30 p.m.
- Wednesday, Aug 10, 2016 9:00 p.m. – 9:30 p.m.

Times were selected based on feedback from pharmacists in an effort to afford broad participation.

Perspectives offered by participants at the meetings will be shared with the Alaska Opioid Policy Task Force at their public meetings. More information on the Alaska Opioid Policy Task Force (AOPTF) and their public meeting schedule can be found at:

<http://dhss.alaska.gov/AKOpioidTaskForce/Pages/default.aspx>.

Individuals needing special accommodations in order to participate, please contact Erin Narus at 907.334.2425 or erin.narus@alaska.gov. For general questions on the upcoming open forum teleconference discussions, please contact Erin Narus at 907.334.2425 or erin.narus@alaska.gov.

Non-Emergent Ground Ambulance Services Require Authorization

All non-emergent ground ambulance services require an approved service authorization (SA) prior to rendering services. All non-emergent ground ambulance claims must include the approved SA number in field 23, *Prior Authorization Number*, on the CMS-1500 form or electronic equivalent. Failing to indicate the SA number on the claim will cause a claim denial.

The following non-emergent ground ambulance procedure codes require an SA:

- A0426 – ALS 1
- A0426 (TN) – ALS 1 Rural
- A0428 – BLS
- A0428 (TN) – BLS Rural

For more information, please review the Non-Emergent Transportation and Accommodation provider billing manual at <http://manuals.medicaidalaska.com>. Click on the Non-Emergent Transportation and Accommodation book on the provider billing manual bookshelf.

Changes to Dental Services Coverage

Alaska Medicaid has adjusted the coverage of the following dental codes effective 07/01/2016:

- Codes previously covered under adult emergent dental that are now covered under enhanced adult dental and will require a service authorization (SA): D0272, D0277, D2160, D2161, D2332, D2335, D2393, D2394, and D2940.
- Codes previously covered for all recipients that are now covered only for children under 21: D3240, D3920, and D7111.
- Codes that are no longer covered by Alaska Medicaid: D0350, D5130, D5140, D5927, D5928, D5958, D5959, D5960, D7292, D7293, and D7294.

The fee schedule for dental services provided on and after July 1, 2016 is now available at <http://manuals.medicaidalaska.com/medicaidalaska/providers/FeeSchedule.asp>.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or 800.770.5650, option 1, 1, 1 (toll-free in Alaska).

Holiday Closures

The State of Alaska and Xerox offices will be closed Monday, July 4, 2016 in observance of Independence Day.

Drug Utilization Review Update – Direct Acting Antivirals

Alaska Medicaid has incorporated several claims processing updates regarding Direct Acting Antivirals. For details, please see provider flyer “Drug Utilization Review Update – Direct Acting Antivirals” at <http://manuals.medicaidalaska.com/docs/pharmacy.htm>.

Regulation Changes: Dental Coverage and Screening Guidelines

Effective May 1, 2016, new dental coverage regulations were adopted that outline additional conditions for approving orthodontic services, new guidelines for EPSDT dental screenings, and clarification of denture coverage limits.

When requesting a service authorization (SA) for orthodontic services, providers must now submit a Dental SA Request, the Handicapping Labiolingual Deviation (HLD) Index Report, and the Orthodontic Referral Oral Health and Hygiene Assessment form. The Orthodontic Referral Oral Health and Hygiene Assessment is a new form that must be completed by the referring dentist and then forwarded to the evaluating orthodontist. All three documents required for requesting orthodontic services are available at <http://manuals.medicaidalaska.com/docs/forms.htm>.

For additional information on orthodontic services, refer to the revised Orthodontic Services Statement of Coverage now available at <http://manuals.medicaidalaska.com/docs/ProviderReference.html>.

The following American Academy of Pediatric Dentistry guidelines were adopted for EPSDT dental screenings

- [Recommendations for Pediatric Oral Health Assessment, Preventive Services, and Anticipatory Guidance/Counseling](#)
- [Guideline on Periodicity of Examination, Preventive Dental Services, Anticipatory Guidance/Counseling, and Oral Treatment for Infants, Children, and Adolescents](#)

For new denture coverage limits, refer to the adopted regulations temporarily available at <https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=180729>.

The Alaska Medicaid Dental Services Billing Manual will be updated to reflect these regulation changes.

Provider Training Dates

Alaska Medicaid is coming to your area! In July, training is scheduled in Anchorage, the Mat-Su Valley, and via WebEx. In August, training is scheduled in Anchorage and via WebEx.

July	
WebEx	July 12 — 14
Vision	July 21
Mat-Su	July 26 — 28
August	
WebEx	August 2 — 4
Anchorage	August 9 — 11

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://learn.medicaidalaska.com>.

New Program Integrity Continuing Education Podcast Courses Available for Providers

The Centers for Medicare & Medicaid Services (CMS) is now offering several free continuing education (CE) podcast courses that address Medicaid program integrity topics. To access the courses:

1. Go to <https://www.cms.gov/Medicare-Medicaid-Coordination/Fraud-Prevention/Medicaid-Integrity-Education/continuing-ed-podcasts.html>
2. Click on a course link. The Learning Management System will open.
3. Click **Request a new account** in the login form. The registration form will open.
4. Complete all fields marked with a red asterisk.
5. Choose **MPIE/CMS** from the first drop down menu. The course page will open.
6. Click the **Enroll** button to enroll in the course. The course activities and downloadable podcasts will appear.

Once you have completed the course, you will take a post test and a short CPE Evaluation.

All available courses are listed under the **Catalog** tab. The courses you are currently enrolled in are listed under the **My Transcript** tab.

13th Annual Rochester Optical Open House

On Thursday, July 21st, 2016, at 2:15 p.m., Rochester Optical, the Alaska Medical Assistance eyewear contractor, will host their 13th annual Open House for ophthalmologists, optometrists, opticians, and their staff, who provide vision care services to Alaska Medicaid and Denali KidCare recipients.

Experienced representatives from Rochester Optical will present their current product line and services and discuss ordering procedures. They will also be available to meet with providers one-on-one to discuss current issues and answer questions. Please join us!

Rochester Optical Open House

July 21st at 2:15 p.m.

1835 South Bragaw Street
Suite 390 (3rd Floor Xerox Training Room)
Anchorage, Alaska 99516

Your reservation is appreciated, but not required. Please complete the information on the reverse of this invitation and return it to Maria Pokorny, Vision Services Program Manager, at maria.pokorny@alaska.gov or by fax at 907.561.1684. You may also contact Maria at 907.334.2419.

We also invite you to attend Alaska Medicaid Vision Services Training Day beginning at 8:30 a.m. immediately preceding the Rochester Optical Open House. Knowledgeable Xerox trainers will provide guidance on Alaska Medicaid program regulations and discuss billing procedures, service authorization procedures, and other vision care provider topics of interest. DHSS is holding a series of forums to provide details on the 1915(i/k) options and to give Alaska Medicaid providers an opportunity to comment on the proposed changes. Providers may attend these meetings in person at the locations below:

8:30 a.m. - 9:45 a.m. Intro to Alaska Medicaid
10:00 a.m. - 11:30 a.m. Claims Management
1:00 p.m. - 2:00 p.m. Vision Services

To register for training, please visit the Alaska Medicaid Learning Portal at <https://learn.medicaidalaska.com/> and follow the registration instructions, or contact Xerox Provider Training staff at 907.644.6800 or 800.770.5650 (toll-free in Alaska). You may also complete and return the information on the reverse of this invitation.

Ask Medicaid

Q: I submitted a claim for transportation services provided to an infant recipient and their authorized escort, but the claim was denied. Do you have any claim submission tips for services provided to authorized escorts?

A: Yes, before providing services, check the recipient’s date of birth in field 2 of the Transportation Authorization and Invoice (AK-04). The way you bill Alaska Medicaid for escort services partially relies on the recipient being either under or over 2 years of age.

For taxi providers:

- If the recipient is 2 years of age or younger, taxi providers may bill Alaska Medicaid only for the authorized escort’s transportation. Enter a single unit in field 24J. and the total trip charges in field 25J and 28.
- If the recipient is older than 2 years of age, taxi providers may submit units and charges for the recipient and the escort. Enter 1 unit in field 19C. and 1 unit in field 24J. Divide the trip fare in half and enter that amount in field 20C. and 25J. Enter the total charge in field 28.

For accommodation providers:

- If the recipient is 2 years of age or younger, accommodation providers may bill Alaska Medicaid only for the authorized escort’s meals and lodging. The escort is expected to share their lodging and meals with the recipient. Enter one unit for lodging in field 24M. and 1 unit for meals in 24N. Enter the charges for each service in fields 25 M and 25 N. Charges for the escort’s lodging and meals may not exceed the amount listed on the transportation and accommodation fee schedule available at <http://manuals.medicaidalaska.com/medicaidalaska/providers/FeeSchedule.asp>
- If the recipient is older than 2 years of age, then accommodation providers may bill Alaska Medicaid only for a single unit of lodging either for the recipient or the escort. Enter a single unit in either 19F. or 24M. and one set of charges in corresponding field 20F. or 25M. Hotel providers may bill multiple units only for lodging if they would normally charge a double occupancy charge for two people in one room. This would be billed like the example below.

PATIENT				ESCORT				
11. TRANSPORTATION ORIGIN		12. ROUND TRIP DEPARTURE DATE	13. ONE WAY DEPARTURE DATE	14. TRANSPORTATION ESCORT NAME		15. ROUND TRIP DEPARTURE DATE	16. ONE WAY DEPARTURE DATE	
DESTINATION		RETURN DATE				RETURN DATE		
17. PROCEDURE CODE	18. DESCRIPTION	19. UNITS	20. CHARGES	21. PROCEDURE CODE	22. MODIFIER	23. DESCRIPTION	24. UNITS	25. CHARGES
STO 1-800-514-7123								
CONFIRMATION CODE:								
A0100	C. GROUND TAXI			A0100	TK	J. GROUND TAXI		
A0120	D. OTHER TRANSPORTATION			A0120	TK	K. OTHER TRANSPORTATION		
A0180 HD	E. PREMATERNAL HOME			A0200	HD	L. PREMATERNAL HOME		
A0180	F. LODGING	1	\$89.00	A0200		M. LODGING	1	\$20.00
A0190	G. MEALS			A0210		N. MEALS		

For additional information on covered services and submitting claims for non-emergent transportation and accommodation services, refer to the Non-Emergent Transportation and Accommodation provider billing manual at <http://manuals.medicaidalaska.com>.