

# Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

March 2017

## Conduent

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Anchorage, AK 99508-3469

## Web Address

<http://medicaidalaska.com>

## Phone Numbers

907.644.6800  
800.770.5650 (toll-free)

## Fraud and Abuse Hotline

907.644.5975 or  
800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6  
800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1  
800.770.5650, option 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

## Fax Numbers

SA..... 907.644.8131  
SA Travel, MRI ..... 907.644.5982  
SA Mental Health ..... 866.653.1435  
SUR..... 907.644.8128  
EPS ..... 907.644.9845  
Finance ..... 907.644.8120  
Training ..... 907.644.9845  
Attachments ..... 907.644.8122  
or ..... 907.644.8123  
Enrollment ..... 907.646.4273  
Provider Inquiry ..... 907.644.8126

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## Payment Error Rate Measurement (PERM) Audit

The cycle 3 Payment Error Rate Measurement (PERM) audit for Alaska began October 1, 2016. This federal audit will review Alaska Medical Assistance (Medicaid and CHIP) payments made to providers between October 1, 2016 and September 30, 2017.

Providers enrolled in the Alaska Medical Assistance program may be contacted by a PERM contractor informing them that a claim submitted has been selected for a federal audit program. PERM contractors conduct reviews of claims and payments in an effort to identify any improper payments.

For more information, please visit the Department of Health & Social Service's PERM website at:  
<http://dhss.alaska.gov/Commissioner/Pages/ProgramIntegrity/perm>.

## Updated and New Community Behavioral Health Services Service Authorization Request Forms Now Available

Effective March 27, 2017, service authorization requests for community behavioral health services exceeding 12 hours must be submitted on the new Community Behavioral Health Services Service Authorization Request Greater Than Twelve Hours form, available at

<http://manuals.medicicaidalaska.com/docs/forms.htm>.

Instructions on how to fill out the form are available on the sixth page. As of this date, service authorization requests for community behavioral health services exceeding 12 hours submitted on any other form will not be accepted.

Providers should continue to submit requests for community behavioral health services up to 12 hours on the original Community Behavioral Health Services Service Authorization Request form which is now labeled "Community Behavioral Health Services Service Authorization Request Up to Twelve Hours".

## Exact Mileage Now Required on Ambulance Claims

Effective March 23, 2017, air and ground ambulance providers are required to submit exact mileage in Health Enterprise down to the partial mile. Previous instructions to round mileage are now obsolete. Reported mileage on the submitted claim must exactly match the reported mileage documented on the attached ambulance run sheet or flight summary. As of March 23, 2017, any claim that contains mileage that does not match the ambulance run sheet or flight summary will be denied.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

## Vision Service Authorization Request Form Now Available

Effective March 10, 2017, service authorization requests for vision services, excluding contact lenses requests, must be submitted on the new Vision Service Authorization Request form, available at <http://manuals.medicaidalaska.com/docs/forms.htm>. This form is designed specifically for vision services. Instructions on how to fill out the form are available on the second page. As of this date, vision service authorization requests on any other form will not be accepted.

## Genetic Testing Claim Requirements Effective April 1, 2017

Genetic testing claims **must** be accompanied by a lab report and a completed Genetic Testing Supporting Information form.

Effective 04/01/2017, genetic testing claims received without these required documents will be **denied**.

The Genetic Testing Supporting Information form is available at <http://manuals.medicaidalaska.com/docs/forms.htm>.

## Holiday Closures

The State of Alaska offices will be closed Monday, March 27, 2017 in observation of Seward's Day.

## New Lead Screening Periodicity Requirements

Even low blood lead levels have been shown to negatively affect children's cognition, resulting in lower IQ levels, decreased ability to pay attention, and decreased academic success. Current Alaska Medicaid Early and Periodic Screening, Diagnostic and Treatment (EPSDT) regulations require lead screening for recipients under age 21 when "appropriate for age and risk factors."

In September 2016, the Centers for Medicare and Medicaid Services informed the Department of Health and Social Services that lead screening is now required at age 12 and 24 months. In compliance with the CMS directive, the following efforts are underway by the Department: the State Medicaid Medical Director will issue a notification letter to pediatric providers and physician professional organizations informing them of the new lead screening requirements; a notice of proposed regulations incorporating the new periodicity requirements will, in accordance with AS 44.62, be released for public comment in February; and billing manuals, EPSDT guidance materials, and other documents will be updated to reflect the new periodicity requirements. For more information, visit <https://www.medicaid.gov/medicaid/benefits/epsdt/lead-screening/index.html>.

## Provider Training Dates

Alaska Medicaid is coming to your area! In March, training is scheduled in Kotzebue, Fairbanks and via WebEx. In April, training is scheduled in Wasilla and via WebEx.

### March

Kotzebue	March 7 — 9
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WebEx	March 14 — 16
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Fairbanks	March 28 — 30
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### April

Wasilla	April 4 — 6
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WebEx	April 25 — 27
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## Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://learn.medicaidalaska.com>.