

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

August 2017

Conduent

1835 S. Bragaw St., Suite 200
Anchorage, AK 99508-3469

Web Address

<http://medicaidalaska.com>

Phone Numbers

907.644.6800
800.770.5650 (toll-free)

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Holiday Closures

The State of Alaska and Conduent offices will be closed Monday, September 4, 2017 in observation of Labor Day.

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Submit Copies of All Updated Licenses, Certifications, Permits, and Grants to Conduent Upon Renewal

All provider licenses, certifications, permits, and grants must be current to prevent claims from suspending or denying. Please submit a copy of all renewed licenses, certifications, permits, and grants to Conduent as soon as you receive your updated documents. You may submit copies to Conduent by fax to 907.646.4273 or by mail to:

Conduent State Healthcare

Attn: Enrollment Services
P.O. Box 240808
Anchorage, AK 99524-0808

Questions? Contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Dental Services Program Changes Effective 07/01/2017 and 08/01/2017

Several program changes for dental services have taken effect on July 1 and August 1, 2017. For information on changes to covered codes, service limits, medical justification, and third party liability affecting dental services, please refer to the recent dental announcements on the Provider Updates page at <http://manuals.medicicaidalaska.com/docs/updates.htm>. The July Medicaid Provider Newsletter, also available on the Provider Updates page, includes articles that address these changes.

Providers are reminded to review the dental fee schedule prior to rendering services as codes have been added, removed, or re-categorized from Emergent to Enhanced Adult Dental services. The fee schedule for dental services provided on and after July 1, 2017 is available at <http://manuals.medicicaidalaska.com/medicaidalaska/providers/FeeSchedule.asp>.

Have Your PCAs' First Aid/CPR Certifications Lapsed?

All personal care assistants (PCA) must have an active first aid/CPR certification. It is the PCA agency's responsibility to ensure that each PCA is certified, and to provide Alaska Medicaid with valid certifications for all rendering PCAs. To prevent claims from denying, submit a copy of all renewed certifications to Conduent as soon as you receive the PCA's updated documents. You may submit copies to Conduent by fax to 907.646.4273 or by mail to:

Conduent State Healthcare
Attn: Enrollment Services
P.O. Box 240808
Anchorage, AK 99524-0808

Admitting Diagnosis Code Not Required for Certain Type of Bill Codes

Form locator 69, Admitting Diagnosis Code, of the NUBC UB-04 Data Specifications Manual is not a required field for inpatient claims submitted with a type of bill (TOB) code of 028X, 065X, 066X, or 086X. As of June 7, 2017, to ensure HIPAA compliance, Alaska Medicaid is no longer requiring admitting diagnosis codes to be submitted on claims with these TOB codes.

Consistent with NUBC standards, the admitting diagnosis may **not** be submitted when TOB codes are 028X, 065X, 066X, or 086X. Hence, effective July 14, 2017, claims submitted with these TOB codes and an admitting diagnosis code in form locator 69 will be denied.

All inpatient claims submitted with an inpatient TOB code other than 028X, 065X, 066X, or 086X, and that do not include an admitting diagnosis code, will continue to deny for exception 1450, admitting diagnosis code missing. Electronic claims submitted with these TOB codes and no admitting diagnosis code will be rejected with a negative 999 transmission.

Alaska Medicaid UB-04 Claim Form Instructions, a supplement to the NUBC UB-04 Data Specifications Manual, have been updated to reflect this requirement, and are available on the Provider Reference page at <http://manuals.medicaidalaska.com/docs/ProviderReference.html> or the Provider Billing Manuals page at <https://medicaidalaska.com/portals/wps/portal/enterprise/provider/billingmanual>.

New Lead Screening Periodicity Requirements

Even low blood lead levels have been shown to negatively affect children's cognition, resulting in lower IQ levels, decreased ability to pay attention, and decreased academic success. Current Alaska Medicaid Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) regulations require lead screening for recipients under age 21 when "appropriate for age and risk factors."

In September 2016, the Centers for Medicare and Medicaid Services informed the Department of Health and Social Services that lead screening is now required at age 12 and 24 months. For more information, visit <https://www.medicaid.gov/medicaid/benefits/epsdt/lead-screening/index.html>.



Reminder: Requested Service Authorizations That Will Not Be Used Must Be Cancelled

Alaska Medicaid reminds providers that approved authorizations for requested services must be canceled if they will not be used.

If cancelling an authorization, submit the original approved authorization form with a cancellation statement across the full authorization. The request must be signed and dated by the requestor and include a contact phone number. Fax the cancellation request to the Conduent Service Authorization Department at 907.644.8131.

For travel authorization cancellations, providers must contact the original Travel Department that approved the travel request.

HCPCS K0856 and K0861 SA Documentation Requirements for Dual-Eligible Members

Recently, CMS announced expanded prior authorization requirements for HCPCS K0856 and K0861 for Medicare beneficiaries, effective July 17, 2017. Alaska Medicaid is the payer of last resort and does not require a DME service authorization (SA) for services provided to dual-eligible (Medicare and Medicaid) beneficiaries who would otherwise pay a coinsurance and deductible. A DME provider who voluntarily elects to submit a SA request to Alaska Medicaid for K0856 and K0861 when Medicare is the primary payer should include the same documentation that was submitted to Medicare in support of the Medicare prior authorization request (PAR) in addition to the Medicare “affirmed” or “non-affirmed” decision documentation. Providers must continue to make full use of all other third-party resources of payment prior to billing Medicaid (7 AAC 160.200).

https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicare-FFS-Compliance-Programs/DMEPOS/Downloads/DMEPOS_PA_FAQs.pdf

<https://www.medicaid.gov/federal-policy-guidance/downloads/cib011317.pdf>

Questions? Contact Kristina Rice at 907.334.2418 or kristina.rice@alaska.gov.

Requested Dental Service Authorizations That Will Not Be Used Must Be Cancelled

Alaska Medicaid reminds providers that approved authorizations for requested dental services must be canceled if they will not be used.

If partially cancelling an authorization, enter the codes to be cancelled and the authorization number on a *Dental Service Authorization Update Request* form. If cancelling an entire authorization, submit the original approved authorization form with a cancellation statement across the full authorization. Either request must be signed and dated by the requestor. Fax the cancellation request to the Conduent Service Authorization Department at 907.644.9861.

New Licensure Fees and Process Regulations

New and revised regulations affecting licensure fees and the process for applying for and obtaining a license were adopted by the Department of Health and Social Services, filed by the Lieutenant Governor, and are effective June 29, 2017. The filed regulations are available at

<https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=186039>.

Vitamin D is important for strong bones and may contribute to overall good health. Alaskans should select foods that are high in vitamin D, such as Alaska salmon, and should talk with their health care provider about vitamin D and the risks and benefits of supplementation.

Medicaid Compliance Notice: CHA/P Supervision and Reimbursement

Alaska Medicaid conducted a review of billing practices related to physician supervision of and consultation to community health aide/practitioners (CHA/P). Based on findings of regulatory and policy noncompliance, Alaska Medicaid has issued a compliance notice that addresses services provided by CHA/Ps and their supervising physicians. Some of the topics include:

- CHA/Ps may practice only under the supervision of a licensed physician; supervision is not separately reimbursable by Alaska Medicaid.
- Medically necessary consultation should occur first with the CHA/P's supervising physician and may occur in-person or via telemedicine.
- The initial examination performed by a CHA/P, prior to the telemedicine session, may be reimbursed based on the level of care provided by the CHA/P. This initial examination should be billed with the applicable procedure code for that date of service based on CPT guidelines.

CHA/Ps and their supervising physicians are encouraged to review the compliance notice carefully to ensure full compliance with Alaska Medicaid program regulations. The “Medicaid Compliance Notice: Community Health Aide/Practitioner Supervision and Reimbursement” dated 06/28/2017 is available at <http://manuals.medicaidalaska.com/docs/updates.htm>.

Presumptive and Definitive Drug Screening /Testing Policies Effective 08/01/2017

Alaska Medicaid will implement presumptive and definitive drug test coverage changes effective August 1, 2017. Presumptive drug tests will be covered under 80305 or 80306 CPT codes only, no other drug screens or tests will be covered when performed at the time of an evaluation and management office visit, and may be billed only once per day, up to 12 times per calendar year. Definitive drug tests will be covered under G0480-G0483 only, and when performed in order to confirm a presumptive drug tests, and may only be billed once per day up to 12 times per calendar year. For additional information, please refer to provider flyer "Medicaid Policy Update: Drug Screening/Testing Policy" dated 06/26/2017 at

<http://manuals.medicaidalaska.com/docs/updates.htm>.

Reminder: Requested DME Authorizations That Will Not Be Used Must Be Cancelled

Alaska Medicaid reminds providers that approved authorizations for requested DME services must be canceled if they will not be used.

If cancelling an authorization, submit page 2 of the original approved *Certificate of Medical Necessity* form. Include the date to end the authorization, the quantity of services or items used to date, and the charges for the quantity used. The request must be signed and dated by the requestor and include a contact phone number. Fax the cancellation request to the Conduent Service Authorization Department at 907.644.8131.

Assisted Living Home Cost of Care Reporting Guidance

Cost of care is the amount of money a recipient may be responsible for paying toward their assisted living costs. Alaska Medicaid has released additional guidance, at <http://manuals.medicaidalaska.com/docs/updates.htm>, to aid assisted living providers with accurately reporting the recipient cost of care amount on the CMS-1500 claim form.

Will you open your home to a child in your community?



Throughout Alaska, foster parents are needed for children with complex medical challenges. Will you make the difference for one child?

Training and support services are available to guide you through the process of becoming licensed and how to care for children who are experiencing medical challenges such as

- Allergies
- Respiratory Illnesses
- Mobility Restrictions
- Developmental and Speech Delays

Find out how to become a licensed foster parent by calling 800.478.7307 or acrf@nwresource.org.

Provider Training Dates

Alaska Medicaid is coming to your area! In August, training is scheduled in Wasilla and via Webinar. In September, training is scheduled in Kodiak and via Webinar.

August

Wasilla	August 8 — 10
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Webinar	August 15 — 17
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September

Kodiak	September 12 — 14
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Webinar	September 19 — 21
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Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://learn.medicaidalaska.com>.