

# Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

October 2017

## Conduent

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Anchorage, AK 99508-3469

## Web Address

<http://medicaidalaska.com>

## Phone Numbers

907.644.6800  
800.770.5650 (toll-free)

## Fraud and Abuse Hotline

907.644.5975 or  
800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6  
800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1  
800.770.5650, option 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

## Fax Numbers

SA..... 907.644.8131  
SA Travel, MRI ..... 907.644.5982  
SA Mental Health ..... 866.653.1435  
SUR ..... 907.644.8128  
EPS ..... 907.644.9845  
Finance..... 907.644.8120  
Training..... 907.644.9845  
Attachments..... 907.644.8122  
or ..... 907.644.8123  
Enrollment ..... 907.646.4273  
Provider Inquiry..... 907.644.8126

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## Please Complete DHSS' Health Information Technologies Survey

The Department of Health and Social Services, Health Information Technologies office is requesting all enrolled Medicaid providers complete an Environmental Scan survey. The purpose of this survey is to acquire information relating to your current use of technology in health care delivery. The information will be used to establish a baseline, assist in the planning of future courses of action relative to technology use, and to obtain federal funds for positive health transformation. The online survey can be accessed via <https://goo.gl/s366pK>. The survey should be completed by provider staff with knowledge of the provider's internet access, health record storage, Health Information exchange participation and other health technologies utilized. Questions regarding the survey, requests for paper copies, and completed paper surveys should be submitted to [AKenviroScan@thinkhts.com](mailto:AKenviroScan@thinkhts.com).

Information provided and collected throughout this survey will be used for the sole purpose of consolidating data for analysis and anonymous statistical reporting. All information provided will be received, stored, and used solely for this purpose. Provider Identification information will not be disclosed or used for any purpose aside from the tracking of responses to this survey. Please complete the environmental scan by October 6, 2017. Thank you for your participation.

## Updated HCV DAA Clinical Criteria for Use Effective 10/01/2017

New HCV DAA criteria will become effective on October 1, 2017. The current criteria with an effective date of July 1, 2016 will sunset on Tuesday, October 31, 2017. This and all criteria documents are available at <http://dhss.alaska.gov/dhcs/Pages/pharmacy/medpriorauthoriz.aspx>.

AASLD/IDSA's HCV Guidance: Recommendations for Testing, Managing, and Treating Hepatitis document is available at [http://www.hcvguidelines.org/sites/default/files/full-guidance-pdf/HCVGuidance\\_September\\_21\\_2017\\_a.pdf](http://www.hcvguidelines.org/sites/default/files/full-guidance-pdf/HCVGuidance_September_21_2017_a.pdf).

## Medicaid Policy Update: Intensity-Modulated Radiation Therapy Delivery

Effective October 1, 2017, Alaska Medicaid will cover medically necessary Intensity-Modulated Radiation Therapy (IMRT) delivery in accordance with the following coverage criteria:

- Under HCPCS G6015 and G6016 when delivered in an outpatient office setting by a physician, ANP, or PA or at a freestanding radiation oncology center
- Under CPT 77385 and 77386 when delivered in an outpatient hospital setting

For further clarification of covered IMRT services, please refer to provider flyer “Medicaid Policy Update: Intensity-Modulated Radiation Therapy Delivery” at <http://manuals.medicaidalaska.com/docs/updates.htm>.

## New Service Authorization Notification Letter

Effective August 17, 2017, providers will be notified of service authorization (SA) decisions made by Conduent by letter instead of a faxed or emailed copy of the Service Authorization Request form. A *Notification of Service Authorization Decision* letter will be mailed for each SA on the next business day after the authorization decision is made.

This new *Notification of Service Authorization Decision* letter contains the same information providers previously received with each SA line item listed in columns in the *Service Authorization Detail* table. Each page will detail up to three lines of the SA. The overall SA decision will appear at the top of the letter; line item decisions will appear in each line item column.

Providers may view an SA decision in Health Enterprise the same day that it is made (Authorizations > View/Edit Authorization Request) or may contact Provider Inquiry to request an SA status update at 907.644.6800, option 1, 1, or 800.770.5650, option 1, 1, 1 (toll-free in Alaska).

Vitamin D is important for strong bones and may contribute to overall good health. Alaskans should select foods that are high in vitamin D, such as Alaska salmon, and should talk with their health care provider about vitamin D and the risks and benefits of supplementation.

## Holiday Closures

The State of Alaska offices will be closed Wednesday, October 18, 2017 in observation of Alaska Day and Friday, November 10, 2017 in observation of Veterans' Day. The State of Alaska and Conduent offices will be closed Thursday, November 23, 2017 in observation of Thanksgiving Day.

## Provider Training Dates

In October, training is scheduled via instructor-led Webinar.

### October

Webinar

October 17 — 19

### *Register Today!*

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://manuals.medicaidalaska.com/docs/akmedicaidtraining.htm>.

