

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

November 2017

Conduent

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Anchorage, AK 99508-3469

Web Address

<http://medicaidalaska.com>

Phone Numbers

907.644.6800
800.770.5650 (toll-free)

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA..... 907.644.8131
SA Travel, MRI 907.644.5982
SA Mental Health 866.653.1435
SUR 907.644.8128
EPS 907.644.9845
Finance..... 907.644.8120
Training..... 907.644.9845
Attachments..... 907.644.8122
 or 907.644.8123
Enrollment 907.646.4273
Provider Inquiry..... 907.644.8126

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Medicaid Recipient Travel Cancellations

If your patient's travel plans change or they cannot make a scheduled flight that is paid for by Alaska Medicaid, you or your patient **MUST** call the entity that originally arranged travel, **BEFORE** the flight departs:

- Alaska Medicaid Travel Office at 800.514.7123
- YKHC Medicaid Patient Travel at 855.543.6625
- ANTHC Travel Management Office at 907.729.7720

If a flight is not cancelled prior to departure, the remainder of the itinerary will be cancelled and Alaska Medicaid will **NOT** pay to rebook the missed flight(s). This change is the result of a recent policy initiated by air carriers, which no longer authorize the transfer of funds from one ticket to another unless the original flight is cancelled prior to departure.

Proposed DME/POS Regulation Changes Available for Public Comment

On 10/17/2017, the Department of Health and Social Services issued a supplemental notice, amending the durable medical equipment, prosthetics, orthotics, and supplies (DMEPOS) regulations proposed on 12/19/2016. The notice was issued because the department, in response to public comments received, made changes to the 12/19/2016 proposed regulations.

You may comment on the revised proposed regulations by electronic mail to tracy.stephens@alaska.gov, or by mail to Department of Health and Social Services, Division of Health Care Services, 4501 Business Park Blvd., Bldg. L, Anchorage, AK 99503-7167. Comments must be received no later than 5:00 p.m. Alaska prevailing time on 12/04/2017.

The proposed changes and additional information are available at

<https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=187473>.

Questions? Please contact Tracy Stephens at tracy.stephens@alaska.gov or 907.334.2436.

Alaska Mandatory Child Abuse Reporter Training and Information

Alaska Medicaid providers are among many individuals identified by Alaska state law as **mandatory reporters** of suspected child abuse or neglect. To learn more about mandatory reporting and associated responsibilities, providers are encouraged to complete Alaska Mandatory Child Abuse Reporter Training offered by the Alaska DHSS.

If you know of a child who may be at risk of abuse or neglect, call **800.478.4444** or email reportchildabuse@alaska.gov.

To learn more about mandatory reporting and associated responsibilities, providers are encouraged to complete [Alaska Mandatory Child Abuse Reporter Training](#) offered by the Alaska DHSS.

For more information on child abuse reporting in Alaska, refer to the [Report Child Abuse in Alaska website](#).

All Changes to Enrollment Information Must Be Reported Within 30 Days of Change

Providers must report all changes to their enrollment information within 30 days of the change. Notifications of enrollment changes must be made in writing and an original signature is required; changes will not be made based on oral requests. Use the *Update Provider Information Request Form* available at <http://manuals.medicaidalaska.com/docs/forms.htm> to report any change in the following:

- Ownership
- Licensure, certification, or registration status
- Federal tax identification number
- Type of service or area of specialty
- Additions, deletions, or replacements in group membership
- Mailing address or phone number
- Medicare provider identification number

Questions? Contact Provider Enrollment at 907.644.6800 (option 2), or 800.770.5650 (option 1, 3).

Federal Language Services Requirements for Medicaid-Enrolled Providers

Title VI of the Civil Rights Act and Section 504 of the Rehab Act of 1973 require that medical providers who receive federal funds make language services available for patients who have Limited English Proficiency (LEP) and those who are deaf/hard of hearing. As recipients of federal funding through Medicaid payments which are, in part, federally funded, Alaska Medicaid-enrolled providers are subject to this requirement. These required language services may not be billed to, and are not reimbursable by Alaska Medicaid.



Intensity-Modulated Radiation Therapy Delivery Update

Effective October 1, 2017, Alaska Medicaid will cover medically necessary Intensity-Modulated Radiation Therapy (IMRT) delivery in accordance with the following coverage criteria:

- Under HCPCS G6015 and G6016 when delivered in an outpatient office setting by a physician, ANP, or PA or at a freestanding radiation oncology center
- Under CPT 77385 and 77386 when delivered in an outpatient hospital setting

For further clarification of covered IMRT services, please refer to provider flyer "Medicaid Policy Update: Intensity-Modulated Radiation Therapy Delivery" at <http://manuals.medicaidalaska.com/docs/updates.htm>.

Updated HCV DAA Clinical Criteria for Use Effective 10/01/2017

New HCV DAA criteria will become effective on October 1, 2017. The current criteria with an effective date of July 1, 2016 will sunset on Tuesday, October 31, 2017. This and all criteria documents are available at <http://dhss.alaska.gov/dhcs/Pages/pharmacy/medprioraauthoriz.aspx>.

AASLD/IDSA's HCV Guidance: Recommendations for Testing, Managing, and Treating Hepatitis document is available at http://www.hcvguidelines.org/sites/default/files/full-guidance-pdf/HCVGuidance_September_21_2017_a.pdf.

Vitamin D is important for strong bones and may contribute to overall good health. Alaskans should select foods that are high in vitamin D, such as Alaska salmon, and should talk with their health care provider about vitamin D and the risks and benefits of supplementation.

Provider Training Dates

In November, training is scheduled in Fairbanks and via Instructor-led Webinar. In December, training is scheduled in Anchorage and via Instructor-led Webinar.

November	
Fairbanks	November 7 — 9
Webinar	November 14 — 16
December	
Anchorage	December 5 — 7
Webinar	December 12 — 14

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://manuals.medicaidalaska.com/docs/akmedicaidtraining.htm>.

Holiday Closures

The State of Alaska offices will be closed Friday, November 10, 2017 in observation of Veterans' Day. The State of Alaska and Conduent offices will be closed Thursday, November 23, 2017 in observation of Thanksgiving Day and Monday, December 25, 2017 in observation of Christmas Day.

Meeting Notices

Alaska Medicaid Pharmacy & Therapeutics Committee Meeting

Meeting Date

Friday, November 17, 2017, 8:00 a.m.

Meeting Location

Frontier Building
3601 C Street, Rooms 880/890
Anchorage, Alaska

The meeting agenda is posted on the Health Care Services Preferred Drug List Program Overview website <http://dhss.alaska.gov/dhcs/Pages/pdl/default.aspx>.

If you would like to join via teleconference, please dial 800.315.6338 and use access code 24251#. Individuals with disabilities who need special accommodations in order to participate should contact Erin Narus at 907.334.2425 no later than 2:00 p.m., Wednesday, November 15, 2017.

Drug Utilization Review Committee Meeting

Meeting Date

Friday, November 17, 2017, 1:00 p.m.

Meeting Location

Frontier Building
3601 C Street, Room 880
Anchorage, Alaska

The meeting agenda is posted on the Health Care Services Drug Utilization website http://dhss.alaska.gov/dhcs/Pages/pdl/drugutiliz_b_pdl.aspx.

If you would like to join via teleconference, please dial 800.315.6338 and use access code 24251#. Individuals with disabilities who need special accommodations in order to participate should contact Erin Narus at 907.334.2425 no later than 2:00 p.m., Wednesday, November 15, 2017.