

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

December 2017

Conduent

1835 S. Bragaw St., Suite 200
Anchorage, AK 99508-3469

Web Address

<http://medicaidalaska.com>

Phone Numbers

907.644.6800
800.770.5650 (toll-free)

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA.....	907.644.8131
SA Travel, MRI	907.644.5982
SA Mental Health	866.653.1435
SUR	907.644.8128
EPS	907.644.9845
Finance.....	907.644.8120
Training.....	907.644.9845
Attachments.....	907.644.8122
or	907.644.8123
Enrollment	907.646.4273
Provider Inquiry.....	907.644.8126

In This Issue

<i>Electronic Claims: Procedure Code Description Requirement</i>	<i>1</i>
<i>New Provider Billing Manual Now Available for Federally Qualified Health Center and Rural Health Clinic Services</i>	<i>1</i>
<i>Medicaid Recipient Travel Cancellations</i>	<i>2</i>
<i>Provider Training Dates.....</i>	<i>2</i>
<i>Holiday Closures.....</i>	<i>2</i>
<i>Federal Language Services Requirements for Medicaid-Enrolled Providers</i>	<i>2</i>
<i>All Changes to Enrollment Information Must Be Reported Within 30 Days of Change</i>	<i>2</i>
<i>Meeting Notices</i>	<i>3</i>

Electronic Claims: Procedure Code Description Requirement

Effective January 1, 2018, Alaska Medicaid will enforce national rules for submission of procedure code descriptions on electronic claims. Under these rules, a procedure code description may not be submitted if:

- Drug information is included on the claim line AND
- The procedure code is NOT designated as non-specific

Submission of a procedure code description on these claim lines will result in the rejection of the electronic claim.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

New Provider Billing Manual Now Available for Federally Qualified Health Center and Rural Health Clinic Services

A new Alaska Medical Assistance Provider Billing Manual is now available for federally qualified health centers (FQHC) and rural health clinics (RHC).

The updated manual contains three sections:

- Section I: Provider-Specific Services, Policies, and Procedures
- Section II: Claims Management
- Section III: General Program Information

To download your manual, visit <http://medicaidalaska.com> and select Provider > Billing Manuals > click **here** > click on the FQHC/RHC book on the provider billing manual bookshelf.

If you have difficulty accessing your billing manual online, please call the Provider Inquiry Unit at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1, for assistance.

Medicaid Recipient Travel Cancellations

If your patient's travel plans change or they cannot make a scheduled flight that is paid for by Alaska Medicaid, you or your patient **MUST** call the entity that originally arranged travel, **BEFORE** the flight departs:

- Alaska Medicaid Travel Office at 800.514.7123
- YKHC Medicaid Patient Travel at 855.543.6625
- ANTHC Travel Management Office at 907.729.7720

If a flight is not cancelled prior to departure, the remainder of the itinerary will be cancelled and Alaska Medicaid will **NOT** pay to rebook the missed flight(s). This change is the result of a recent policy initiated by air carriers, which no longer authorize the transfer of funds from one ticket to another unless the original flight is cancelled prior to departure.

Provider Training Dates

In December, training is scheduled in Anchorage and via Instructor-led Webinar.

December	
Anchorage	December 5 — 7
Webinar	December 12 — 14

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://manuals.medicaidalaska.com/docs/akmedicaidtraining.htm>.

Holiday Closures

The State of Alaska and Conduent offices will be closed Monday, December 25, 2017 in observation of Christmas Day and Monday, January 1, 2018 in observation of New Year's Day. The State of Alaska offices will be closed Monday, January 15, 2018 in observation of Martin Luther King Jr.'s Birthday.

Vitamin D is important for strong bones and may contribute to overall good health. Alaskans should select foods that are high in vitamin D, such as Alaska salmon, and should talk with their health care provider about vitamin D and the risks and benefits of supplementation.

Federal Language Services Requirements for Medicaid-Enrolled Providers

Title VI of the Civil Rights Act and Section 504 of the Rehab Act of 1973 require that medical providers who receive federal funds make language services available for patients who have Limited English Proficiency (LEP) and those who are deaf/hard of hearing. As recipients of federal funding through Medicaid payments which are, in part, federally funded, Alaska Medicaid-enrolled providers are subject to this requirement. These required language services may not be billed to, and are not reimbursable by Alaska Medicaid.



All Changes to Enrollment Information Must Be Reported Within 30 Days of Change

Providers must report all changes to their enrollment information within 30 days of the change. Notifications of enrollment changes must be made in writing and an original signature is required; changes will not be made based on oral requests. Use the [Update Provider Information Request Form](#) to report any change in the following:

- Ownership
- Licensure, certification, or registration status
- Federal tax identification number
- Type of service or area of specialty
- Additions, deletions, or replacements in group membership
- Mailing address or phone number
- Medicare provider identification number

Questions? Contact Provider Enrollment at 907.644.6800 (option 2), or 800.770.5650 (option 1, 3).

Meeting Notices

Governor's Council on Disabilities and Special Education Developmental Disability Committee Meeting

Meeting Date

Wednesday, December 6, 2017, 1:00 – 3:00 p.m.

Meeting Location

Frontier Building
3601 C Street, Suite 740
Anchorage, Alaska

You may attend in person or call in toll-free at 866.356.1755 and use access code 2531410338#. For more information contact Kristin Vandagriff at 907.269.8999, or email Kristin.vandagriff@alaska.gov.

Governor's Council on Disabilities and Special Education - Council Meeting

Meeting Date

Tuesday, January 30, 2018, 11:00 a.m. – 6:00 p.m.
Wednesday, January 31, 2018, 8:30 a.m. – 12:15 p.m.

Meeting Location

Elizabeth Peratrovich Hall
320 West Willoughby Ave
Juneau, Alaska

You may attend in person or call in toll-free at 866.356.1755 and use access code 2531410338#.

On Tuesday, January 30, from 4:30 – 6:00 p.m., the Council will hold a community forum where the public is invited to provide feedback. Individuals are limited to speaking for three minutes and Council members may ask clarifying questions afterwards.

For questions or for more information, please contact the office of the Governor's Council on Disabilities and Special Education at 907.269.8990, toll free at 888.269.8990, or email GCDSE@alaska.gov.

Materials for the meeting are available at the Council's website at:
<http://dhss.alaska.gov/gcdse/Pages/calendar/default.aspx>.

