

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

January 2018

Conduent

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Web Address

<http://medicaidalaska.com>

Phone Numbers

907.644.6800
800.770.5650 (toll-free)

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA..... 907.644.8131
SA Travel, MRI 907.644.5982
SA Mental Health 866.653.1435
SUR..... 907.644.8128
EPS 907.644.9845
Finance..... 907.644.8120
Training..... 907.644.9845
Attachments..... 907.644.8122
or 907.644.8123
Enrollment 907.646.4273
Provider Inquiry..... 907.644.8126

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Alaska Mandatory Child Abuse Reporter Training and Information

Alaska Medicaid providers are among many individuals identified by Alaska state law as **mandatory reporters** of suspected child abuse or neglect. To learn more about mandatory reporting and associated responsibilities, providers are encouraged to complete Alaska Mandatory Child Abuse Reporter Training offered by the Alaska DHSS.

If you know of a child who may be at risk of abuse or neglect, call **800.478.4444** or email reportchildabuse@alaska.gov.

To learn more about mandatory reporting and associated responsibilities, providers are encouraged to complete [Alaska Mandatory Child Abuse Reporter Training](#) offered by the Alaska DHSS.

For more information on child abuse reporting in Alaska, refer to the [Report Child Abuse in Alaska website](#).

Will you open your home to a child in your community?



Throughout Alaska, foster parents are needed for children with complex medical challenges. Will you make the difference for one child?

Training and support services are available to guide you through the process of becoming licensed and how to care for children who are experiencing medical challenges such as

- Allergies
- Respiratory Illnesses
- Mobility Restrictions
- Developmental and Speech Delays

Find out how to become a licensed foster parent by calling 800.478.7307 or acrf@nwresource.org.

Electronic Claims: Procedure Code Description Requirement

Effective January 1, 2018, Alaska Medicaid will enforce national rules for submission of procedure code descriptions on electronic claims. Under these rules, a procedure code description may not be submitted if:

- Drug information is included on the claim line AND
- The procedure code is NOT designated as non-specific

Submission of a procedure code description on these claim lines will result in the rejection of the electronic claim.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Vitamin D is important for strong bones and may contribute to overall good health. Alaskans should select foods that are high in vitamin D, such as Alaska salmon, and should talk with their health care provider about vitamin D and the risks and benefits of supplementation.

New Provider Billing Manual Now Available for Federally Qualified Health Center and Rural Health Clinic Services

A new Alaska Medical Assistance Provider Billing Manual is now available for federally qualified health centers (FQHC) and rural health clinics (RHC).

The updated manual contains three sections:

- Section I: Provider-Specific Services, Policies, and Procedures
- Section II: Claims Management
- Section III: General Program Information

To download your manual, visit <http://medicaidalaska.com> and select Provider > Billing Manuals > click **here** > click on the FQHC/RHC book on the provider billing manual bookshelf.

If you have difficulty accessing your billing manual online, please call the Provider Inquiry Unit at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1, for assistance.

Provider Training Dates

In January, training is scheduled via Instructor-led Webinar.

January	
Webinar	January 23 — 25

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://manuals.medicaidalaska.com/docs/akmedicaidtraining.htm>.

Holiday Closures

The State of Alaska and Conduent offices will be closed Monday, January 1, 2018 in observance of New Year's Day. The State of Alaska offices will be closed Monday, January 15, 2018 in observance of Martin Luther King Jr. Day and Monday, February 19, 2018 in observance of President's Day.

Meeting Notices

Alaska Medicaid Pharmacy & Therapeutics and Drug Utilization Review Committee Meetings

Meeting Date

Friday, January 19, 2018,
8:00 a.m. and 1:00 p.m.

Meeting Location

Frontier Building
3601 C Street, Rooms 890/896
Anchorage, Alaska

The meeting agendas are posted on the Health Care Services Preferred Drug List Program Overview website <http://dhss.alaska.gov/dhcs/Pages/pdl/default.aspx> and on the Health Care Services Drug Utilization website http://dhss.alaska.gov/dhcs/Pages/pdl/drugutiliz_pdl.aspx.

If you would like to join via teleconference, please dial 800.315.6338 and use access code 24251#. Individuals with disabilities who need special accommodations in order to participate should contact Erin Narus at 907.334.2425 no later than 2:00 p.m., Wednesday, January 17, 2018.