

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

February 2018

Conduent

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Phone Numbers

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800.770.5650 (toll-free)

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA.....	907.644.8131
SA Travel, MRI	907.644.5982
SA Mental Health	866.653.1435
SUR	907.644.8128
EPS	907.644.9845
Finance	907.644.8120
Training.....	907.644.9845
Attachments.....	907.644.8122
or	907.644.8123
Enrollment	907.646.4273
Provider Inquiry.....	907.644.8126

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RBRS Service Authorizations Must Now Be Submitted Through Qualis Health

Effective February 1, 2018, all service authorization (SA) requests for group home stays and other residential behavioral rehabilitation services must be submitted through the Qualis Health Provider Portal. Conduent will no longer accept SA requests for these services. Inpatient and residential psychiatric service authorization requests must also be submitted through the Qualis Health Provider Portal. The Qualis Health Provider Portal is accessible at <https://qualishealth.zeomega.com>.

Questions? Contact Qualis Health at 877.200.9046 or akbehavioralhealth@qualishealth.org.

Updated Qualis Service Authorization List Effective February 1, 2018

Qualis Health reviews Alaska Medicaid service authorization requests for inpatient stays exceeding three days, certain maternal/newborn admissions, and for inpatient stays and outpatient services related to selected diagnoses and procedures identified on the *Qualis Select Diagnoses and Procedures Pre-Certification List*. The list has been updated and is in effect for services rendered on and after February 1, 2018.

The revised list is available at <http://www.qualishealth.org/healthcare-professionals/alaska-medicaid-health-care-services/provider-resources>. You may also access the list by going to <http://qualishealth.org>. Under Healthcare Professionals, select “Alaska Medicaid – Health Care Services”. On the left-hand side, under *Alaska Medicaid – Division of Health Care Services*, click on “Provider Resources”. The new listing can be found under the heading *Review Guidelines and Questionnaires*.

Holiday Closures

The State of Alaska offices will be closed Monday, February 19, 2018 in observance of Presidents’ Day and Monday, March 26, 2018 in observance of Seward’s Day

New Presumptive and Definitive Drug Screening/Testing Limits Effective 01/01/2018

Alaska Medicaid has implemented new limits to presumptive and definitive drug testing effective January 1, 2018. Provider billing manuals have been updated to reflect these changes. The new limits are also available in provider flyer "Medicaid Policy Update: Drug Screening/Testing Policy" dated 01/18/2018 at <http://manuals.medicaidalaska.com/docs/updates.htm>.



Dental SA Requests Must Be Completed in Full

Alaska Medicaid reminds providers that authorization requests for dental services must be completed in full, including the date of service. If the request is for a retroactive date of service, check "yes" in field #2 and enter the retroactive date of service in field #4. If the request is for the current or a future date, check "no" in field #2 and enter the planned date of service in field #4. Detailed instructions are included with the Dental Service Authorization Request form, available at <http://manuals.medicaidalaska.com/docs/forms.htm>. Incomplete or incorrect authorization requests will be returned without an authorization decision.

CMS NCCI MUE Update – A9901 Guidance

Effective October 1, 2017, the Centers for Medicare and Medicaid Services (CMS) published a National Correct Coding Initiative (NCCI) Medically Unnecessary Edit (MUE) update reducing the allowed units for code A9901 from one unit to zero units.

As a result of this change, Alaska Medicaid will no longer reimburse claim lines submitted with code A9901. Until further notice, DME service delivery and dispensing expenses (7 AAC 120.200) may be submitted to Alaska Medicaid using HCPCS code A9999.

Claims must conform to all state and federal regulations and rules to be eligible for payment. Providers seeking reimbursement for delivery and dispensing services are responsible for appropriate claims submission.

Additional information regarding CMS Medically Unlikely Edits is available at <https://www.cms.gov/Medicare/Coding/NationalCorrectCodingInitEd/MUE.html>.

Questions? Contact Tracy Stephens at 907.334.2436 or tracy.stephens@alaska.gov.

Rate Changes for Genetic Testing

Alaska Medicaid utilizes the Medicare Clinical Laboratory Fee Schedule to set rates for covered laboratory procedures. The Centers for Medicare and Medicaid Services' newly established rates for the following codes will be effective for Alaska Medicaid services provided on and after February 11, 2018.

81220 (CFTR Gene Common Variant): \$556.60

81243 (FMR1 Gene Detection): \$57.04

81228 (Cytogenomic Microarray): \$900.00

81229 (Cytogenomic Microarray): \$1,160.00

81404 (Molecular Pathology Level 5): \$274.83

81405 (Molecular Pathology Level 6): \$301.35

81507 (Fetal Aneuploidy Trisomy Risk): \$795.00

Vitamin D is important for strong bones and may contribute to overall good health. Alaskans should select foods that are high in vitamin D, such as Alaska salmon, and should talk with their health care provider about vitamin D and the risks and benefits of supplementation.

New Limits on Federal Financial Participation for DME

Effective January 1, 2018, federal Medicaid reimbursement shall not exceed certain aggregate limits for durable medical equipment (DME). This federal change applies to durable medical equipment covered by Medicaid that are also Medicare covered items. A letter addressing this policy change was sent to DME providers in December of 2017 and a copy of the 12/28/2017 letter is available on the Provider Updates page at <http://manuals.medicidalaska.com/docs/updates.htm>.

Provider Training Dates

In March, training is scheduled via Instructor-led Webinar.

March

Webinar

March 13 — 15

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://manuals.medicidalaska.com/docs/akmedicaidtraining.htm>.

