

# Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

May 2018

## Conduent

1835 S. Bragaw St., Suite 200  
Anchorage, AK 99508-3469

## Web Address

<http://medicaidalaska.com>

## Phone Numbers

907.644.6800  
800.770.5650 (toll-free)

## Fraud and Abuse Hotline

907.644.5975 or  
800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6  
800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1  
800.770.5650, option 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

## Fax Numbers

SA.....	907.644.8131
SA Travel, MRI .....	907.644.5982
SA Mental Health .....	866.653.1435
SUR .....	907.644.8128
EPS .....	907.644.9845
Finance.....	907.644.8120
Training.....	907.644.9845
Attachments.....	907.644.8122
or .....	907.644.8123
Enrollment .....	907.646.4273
Provider Inquiry.....	907.644.8126

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## Updated Service Authorization Request Form Now Available

The Alaska Medicaid Service Authorization Request form has been updated to include fields for the name and Alaska Medicaid ID of the service facility. Instructions on how to complete the form are located on the second page of the form. The form is available at <http://manuals.medicaidalaska.com/docs/forms.htm>.

## New Medicare-to-Medicaid Crossover Claim Coding Requirements for Telemedicine Services

Effective for claims with a date of service January 1, 2018 forward, in accordance with Centers for Medicare and Medicaid's transmittal CR 10152, available at <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/downloads/MM10152.pdf>, all claims for covered services rendered to a Medicare beneficiary via live interactive telemedicine application must include a Place of Service code of "02" (telehealth). Use of Place of Service code 02 eliminates the need to use the GT modifier. This change applies ONLY to Medicare-to-Medicaid crossover claims.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

## Restorative Dental Procedures Billing Change

Effective for services rendered on and after July 1, 2018, Alaska Medicaid will reimburse for one restoration procedure per tooth, per member, on a single date of service. All surfaces restored on a single tooth on the same date are considered connected. Do not submit claims for more than one restorative code per tooth per day.

Questions? Please contact Mary Hansen, DHCS Dental Program Manager at [mary.hansen@alaska.gov](mailto:mary.hansen@alaska.gov) or 907.334.2403.

## Holiday Closures

The State of Alaska and Conduent offices will be closed Monday, May 28, 2018 in observance of Memorial Day.

## CMS NCCI MUE Update – A9900 and A9901 Guidance

Effective October 1, 2017, the Centers for Medicare and Medicaid Services (CMS) published a National Correct Coding Initiative (NCCI) Medically Unnecessary Edit (MUE) update reducing the allowed units for code A9900 and A9901 from one unit to zero units.

As a result of this change, Alaska Medicaid will no longer reimburse claim lines submitted with code A9900 and A9901. Until further notice, DME service delivery and dispensing expenses (7 AAC 120.200) may be submitted to Alaska Medicaid using HCPCS code A9999.

Claims must conform to all state and federal regulations and rules to be eligible for payment. Providers seeking reimbursement for delivery and dispensing services are responsible for appropriate claims submission.

Additional information regarding CMS Medically Unlikely Edits is available at <https://www.cms.gov/Medicare/Coding/NationalCorrectCodingInitEd/MUE.html>.

Questions? Contact Tracy Stephens at 907.334.2436 or [tracy.stephens@alaska.gov](mailto:tracy.stephens@alaska.gov).

## New Requirement for Frames and Lenses Orders/Prescriptions

Effective June 1, 2018, all frames and lenses orders/prescriptions submitted to Rochester Optical must be accompanied by an approved [Vision Service Authorization](#) form. Orders/prescriptions submitted to Rochester Optical without an approved Vision Service Authorization form will not be processed.

## Provider Training Dates

In May, training is scheduled in Anchorage and via Instructor-led Webinar. In June, training is scheduled via Instructor-led Webinar.

May	
Anchorage	May 1 — 3
Webinar	May 22 — 24
June	
Webinar	June 5 — 7

### Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://manuals.medicaidalaska.com/docs/akmedicaidtraining.htm>.

