

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

September 2018

Conduent

1835 S. Bragaw St., Suite 200
Anchorage, AK 99508-3469

Web Address

<http://medicaidalaska.com>

Phone Numbers

907.644.6800
800.770.5650 (toll-free)

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA.....	907.644.8131
SA Travel, MRI	907.644.5982
SA Mental Health	866.653.1435
SUR.....	907.644.8128
EPS.....	907.644.9845
Finance.....	907.644.8120
Training.....	907.644.9845
Attachments.....	907.644.8122
or	907.644.8123
Enrollment	907.646.4273
Provider Inquiry.....	907.644.8126

In This Issue

<i>Alaska Medicaid Provider Billing Manual Bulletin</i>	<i>1</i>
<i>Opioid Training/CEU Opportunity for Licensed Professionals</i>	<i>1</i>
<i>New Requirements for Rochester Optical Orders</i>	<i>1</i>
<i>United HealthCare: Alaska Managed Care Plan Demonstration Project.....</i>	<i>2</i>
<i>Proposed End-Stage Renal Disease Regulations and Responses to Questions Received Now Available</i>	<i>2</i>
<i>Repair of Eyeglasses</i>	<i>2</i>
<i>New and Revised Medicaid Regulations Adopted</i>	<i>2</i>
<i>New Lead-Free Alaska Webpage Now Available</i>	<i>2</i>
<i>Alaska Maternal Child Health & Immunization Conference...2</i>	
<i>Allow Three to Five Days for Service Authorization Processing By Conduent.....</i>	<i>2</i>
<i>New Requirements for Specialty Frames</i>	<i>3</i>
<i>Date of Service on Service Authorization Requests Must Be Within 30 Days of Submission Date</i>	<i>3</i>
<i>Revised Transportation and Accommodation Fee Schedule Effective 07/01/2018.....</i>	<i>3</i>
<i>Holiday Closures.....</i>	<i>3</i>
<i>Provider Training Dates.....</i>	<i>3</i>
<i>Lodging and Prematernal Home Rate Increase.....</i>	<i>3</i>

Alaska Medicaid Provider Billing Manual Bulletin

In 2018, Alaska Medicaid published the following billing manuals for providers: Autism, Emergency Transportation, Family Planning, Nutrition, and Psychologist. Updates were also published to the following billing manuals: General Program Information, Long-Term Care, Residential Behavioral Rehabilitation Services, and Tribal. To access the Alaska Medicaid provider billing manuals, visit <http://manuals.medicicaidalaska.com> and select a billing manual on the bookshelf.

Opioid Training/CEU Opportunity for Licensed Professionals

A series of presentations on the origin, current status, and response to the opioid epidemic will be held each Thursday from September 6 – November 29, 2018 at the University of Alaska Anchorage campus. These presentations are open to medical and mental health professionals and are an opportunity to earn continuing education credits. A list of speakers and presentation topics is available at <http://dhss.alaska.gov/dhcs/Documents/publicnotice/Opioids-The-Path-to-Addiction.pdf>.

Register at <https://www.akcache.org/>.

New Requirements for Rochester Optical Orders

Effective October 1, 2018, all orders submitted to Rochester Optical for frames and lenses will require the ordering/prescribing provider's information (e.g., name and NPI number) along with a current valid diagnosis. Orders submitted on or after 10/01/2018 will not be processed without this information. Rochester Optical has updated their online portal (<https://lablizard.optical-online.com/login>) and their paper order form to reflect the required information. To order paper order forms, please contact Rochester Optical at 585.254.0022.

Questions? Contact Ryan Bender at ryan.bender@alaska.gov or 907.334.2419.

United HealthCare: Alaska Managed Care Plan Demonstration Project

In 2016, Senate Bill 74 mandated the implementation of multiple specific demonstration projects, collectively known as the Coordinated Care Demonstration Project, to test the efficacy of new models of care in Alaska. The Department of Health and Social Services has contracted with United HealthCare, a managed care organization, to provide a managed care program for Medicaid beneficiaries within the Municipality of Anchorage and Matanuska-Susitna Borough. For details about this managed care project, please see the provider flyer “United HealthCare: Alaska Managed Care Plan” available on the Provider Updates page at <http://manuals.medicaidalaska.com/docs/updates.htm>.

Proposed End-Stage Renal Disease Regulations and Responses to Questions Received Now Available

On June 13, 2018, the Department of Health and Social Services issued a public notice announcing proposed regulation changes to facility and facility-based Medicaid coverage and payment rates for end-stage renal disease. The public comment period for the proposed regulations closed on August 2, 2018. Responses to questions received during the public comment period and a link to the original public notice are both available at <https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=190869>.

Repair of Eyeglasses

Damage to a Medicaid recipient's eyeglasses should be repaired, when possible. Providers may bill for eyeglass repairs using procedure code 92370. Eyeglasses that cannot be repaired may be replaced if the Medicaid recipient has not exceeded their annual service limit. Children under 21 years of age are allowed **two** pairs of glasses per calendar year. Adults are allowed **one** pair of glasses per calendar year.

Questions? Contact Ryan Bender at ryan.bender@alaska.gov or 907.334.2419.

New and Revised Medicaid Regulations Adopted

New and revised regulations affecting Community First Choice services, long-term services and targeted case management, and home and community-based waiver services were adopted by the Department of Health and Social Services, signed by the Lieutenant Governor, and are effective October 1, 2018. A copy of the signed regulations is available at <https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=191205>.

New Lead-Free Alaska Webpage Now Available

The Division of Public Health's new information campaign titled “Get the Lead Out” seeks to educate Alaskans on child lead exposure and testing. As part of the Lead-Free Alaska initiative, a new webpage detailing the dangers of lead poisoning, blood lead testing recommendations, and exposure prevention tips is now available at <http://dhss.alaska.gov/dph/epi/eph/pages/lead/leadfree.aspx>.

Alaska Maternal Child Health & Immunization Conference

Dates: September 26-28, 2018

Location: Anchorage Hilton

Keynote Speakers: Dr. Milton Kotelchuck

Dr. Mark Sawyer

Conference agenda:

<http://alaskamchconference.org/agendaMCH.html>

Register today at <http://alaskamchconference.org/>.

Allow Three to Five Days for Service Authorization Processing By Conduent

When submitting a service authorization request to Conduent, please allow three to five days to receive a response. Please do not send duplicates of the same request.

New Requirements for Specialty Frames

Effective for dates of service on and after September 1, 2018, prior authorization requests for specialty frames (e.g., MiraFlex®) will require medical justification. Medical justification must be documented in box 16 of the Vision Service Authorization Request form and must include the reason why specialty frames are medically necessary and why standard frames will not suffice (e.g., physical or cognitive disability). Service authorization requests for specialty frames that do not include medical justification will be denied.

Questions? Contact Ryan Bender at ryan.bender@alaska.gov or 907.334.2419.

Date of Service on Service Authorization Requests Must Be Within 30 Days of Submission Date

Alaska Medicaid asks that providers submit service authorization (SA) requests for dental services within 30 days of the planned date of service. SA requests for service dates more than 30 days in the future will not be considered for approval.

Questions? Contact Mary Hansen at or mary.hansen@alaska.gov or 907.334.2403.

Revised Transportation and Accommodation Fee Schedule Effective 07/01/2018

A revised Alaska Medicaid Transportation and Accommodation Fee Schedule, effective July 1, 2018, is now available. As part of this revision, coverage for ambulance and accommodation services has been amended to reflect recent program changes. All changes to the fee schedule are consistent with prevailing Alaska Medicaid regulations. The revised Alaska Medicaid Transportation and Accommodation Fee Schedule, is available at <http://manuals.medicidalaska.com/medicidalaska/providers/FeeSchedule.asp>.

Holiday Closures

The State of Alaska and Conduent offices will be closed Monday, September 3, 2018 in observance of Labor Day. The State of Alaska offices will be closed Thursday, October 18, 2018 in observance of Alaska Day.

Provider Training Dates

In September, training is scheduled in Homer and via Instructor-led Webinar. In October, training is scheduled in Fairbanks and via Instructor-led Webinar.

September	
Webinar	September 4 — 6
Homer	September 11 — 13
October	
Webinar	October 16 — 18
Fairbanks	October 24 & 25

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://manuals.medicidalaska.com/docs/akmedicaidtraining.htm>.

Lodging and Prematernal Home Rate Increase

The reimbursement rate for hotel and prematernal lodging (A0180 and A0200) has increased to \$110.00 per unit effective July 1, 2018.

Reminder: multiple hotel units will no longer be authorized as of July 1, 2018 for the member and escort for the same overnight stay. The department will pay the new rate as a single rate per night, regardless of the number of individuals staying in the room. The department will not pay for separate rooms or a higher double-occupancy rate. For additional information, please see provider flyer "Billing Guidance: Lodging Unit Changes" available on the Provider Updates page at <http://manuals.medicidalaska.com/docs/updates.htm>.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.