

# Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

October 2018

## Conduent

1835 S. Bragaw St., Suite 200  
Anchorage, AK 99508-3469

## Web Address

<http://medicaidalaska.com>

## Phone Numbers

907.644.6800  
800.770.5650 (toll-free)

## Fraud and Abuse Hotline

907.644.5975 or  
800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6  
800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1  
800.770.5650, option 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

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## Pharmacy Program Updates – 2018 Fall

The Alaska Medicaid Fall 2018 Pharmacy Program Updates is now available at <http://manuals.medicaidalaska.com/docs/updates.htm>. In this update you will find information about pharmacy changes resulting from the work of the Alaska Medicaid Drug Utilization Review Committee, including:

- Updates to claims processing edits in the pharmacy point of sale system on 10/15/2018 for Vitamin D & Folic Acid for pregnant women and Vitamin D for infants.
- A revised claims processing edit, effective 10/15/2018, in the pharmacy point of sale system for the Early Refill Accumulation for products on the 90 Day Generic Medication list.
- Statewide Opioid Initiatives and links to tools and resources that are available to prescribers and pharmacists

## Hospice Quality Reporting Requirements

Effective 10/1/2015, payment rates for hospice providers will be contingent upon whether or not a hospice provider has complied with the quality data submission requirements outlined in Section 3004 of the Affordable Care Act. To ensure that you are correctly reimbursed for services rendered, you must provide confirmation or an attestation to Alaska Medicaid that your agency has completed the quality data submission as required by Section 3004. As required by Section 1814(i)(5)(A) of the Social Security Act, reimbursement rates will be reduced for providers who do not comply with this requirement.

Effective October 1, 2018, the Centers for Medicare and Medicaid Services established new Medicaid Hospice Payment Rates that are calculated based on the annual hospice rates established under Medicare and that are authorized by section 1814(i)(1)(C)(ii) of the Social Security Act. Additional information on new hospice rates can be found at <https://www.gpo.gov/fdsys/pkg/FR-2018-08-06/pdf/2018-16539.pdf>.

To ensure that your rates are not reduced, please submit your confirmation or attestation no later than September 19, 2018 to [tracy.stephens@alaska.gov](mailto:tracy.stephens@alaska.gov) or 907.269.3622 (facsimile).

Questions? Contact Tracy Stephens at 907.334.2436.

## Medical Pharmacy Claims Billing: NDC Requirements and Policy Guidance

Alaska Medicaid has published an enhanced guide to billing J-code claims titled "Medical Pharmacy Claims Billing: NDC Requirements and Policy Guidance" available on the Provider Reference page at <http://manuals.medicaidalaska.com/docs/ProviderReference.html>. Please reference this document when reviewing your current billing processes and submitting new claims to Medicaid. Conduent Enhanced Provider Specialists will be reaching out to providers who may benefit from additional assistance in billing J-code claims.

## Responses to Questions: Proposed Medicaid Payment Rates, Behavioral Health Services Regulations

On June 15, 2018, the Department of Health and Social Services issued a public notice announcing proposed regulation changes to community behavioral health services Medicaid rates. The public comment period for the proposed regulations closed on August 2, 2018. Responses to questions received during the public comment period and a link to the original public notice are both available at <https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=190870>.

## UB-04 Present on Admission Indicator Requirement for Principal Diagnosis

Effective 10/01/2018 and in compliance with National Uniform Billing Committee (NUBC) instructions, Alaska Medicaid will begin editing on the Present on Admission (POA) Indicator for the principal diagnosis. The principal diagnosis POA indicator is required on claims for inpatient admissions to general acute care hospitals.

Refer to current NUBC manual for FL 67, pages 1-3 for reporting options and definitions. The POA indicator must be entered in the shaded area of this field. Alaska-specific claims submission information is available at [http://manuals.medicaidalaska.com/docs/dnld/Billing\\_UB-04\\_Instructions.pdf](http://manuals.medicaidalaska.com/docs/dnld/Billing_UB-04_Instructions.pdf).

## Alaska's Settings Transition Plan Receives Final Approval

The Division of Senior and Disabilities Services is pleased to announce that Alaska's Settings Transition Plan received final approval from the Centers for Medicare and Medicaid Services (CMS) on August 22, 2018. Alaska is only the ninth state in the nation to receive final approval.

Alaska's Settings Transition Plan outlines the processes for assuring to CMS that all Medicaid long term services and supports will be provided in settings that ensure individuals have the opportunity to receive services in a manner that protects individual choice, promotes community integration, and supports full access to the greater community.

The final approved Alaska's Settings Transition Plan is available at <http://dhss.alaska.gov/dsds/Pages/transitionPlanHCBS/HCBStransition.aspx>.



## Responses to Questions: Proposed Prospective Payment System Regulations

On June 15, 2018, the Department of Health and Social Services issued a public notice announcing proposed regulation changes to the prospective payment system methodology and criteria. The public comment period for the proposed regulations closed on August 2, 2018. Responses to questions received during the public comment period and a link to the original public notice are both available at <https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=190868>.

## Provider Acknowledgement and Repayment of Payment Errors

Providers should closely review each remittance advice (RA) to ensure it reflects accurate payment for all billed services, including correct member details and services provided. In accordance with 7 AAC 105.220(e), Alaska Medicaid providers have 30 days from the time of payment to notify the department in writing of a payment error. Federal law (42 U.S.C. 1320(d)) requires repayment of overpayments to the department within 60 days of identifying the overpayment. Mail the written overpayment notification and a copy of the RA page detailing the overpayment to the address below:

### Conduent State Healthcare, LLC

P.O. Box 240807  
Anchorage, Alaska 99524-0807

Questions? Please call Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

## Contact Lenses: Authorization and Procedure Codes

Effective October 1, 2018, contact lenses and contact fittings fee will no longer require a service authorization. Claims for contact lenses must be submitted with medical justification and a quoted retail price from the manufacturer. Claims for contact fitting fees must be submitted with medical justification. Claims submitted without required attachments will be denied.

Claims for contact lenses must be billed using procedure code V2510, V2520, V2521, V2522, V2523, or V2599. One unit = a one year supply of contact lenses, per eye. One pair of contact lenses substitutes as a complete pair of glasses.

Questions? Contact Ryan Bender at [ryan.bender@alaska.gov](mailto:ryan.bender@alaska.gov) or 907.334.2419.

## New Lead-Free Alaska Webpage Now Available

The Division of Public Health's new information campaign titled "Get the Lead Out" seeks to educate Alaskans on child lead exposure and testing. As part of the Lead-Free Alaska initiative, a new webpage detailing the dangers of lead poisoning, blood lead testing recommendations, and exposure prevention tips is now available at <http://dhss.alaska.gov/dph/epi/eph/pages/lead/leadfree.aspx>.

## Alaska Medicaid Provider Billing Manual Bulletin

In 2018, Alaska Medicaid published the following billing manuals for providers: Autism, Emergency Transportation, Family Planning, Nutrition, and Psychologist. Updates were also published to the following billing manuals: General Program Information, Long-Term Care, Residential Behavioral Rehabilitation Services, and Tribal. To access the Alaska Medicaid provider billing manuals, visit <http://manuals.medicaidalaska.com> and select a billing manual on the bookshelf.

## New Requirements for Rochester Optical Orders

Effective October 1, 2018, all orders submitted to Rochester Optical for frames and lenses will require the ordering/prescribing provider's information (e.g., name and NPI number) along with a current valid diagnosis. Orders submitted on or after 10/01/2018 will not be processed without this information. Rochester Optical has updated their online portal (<https://lablizard.optical-online.com/login>) and their paper order form to reflect the required information. To order paper order forms, please contact Rochester Optical at 585.254.0022.

Questions? Contact Ryan Bender at [ryan.bender@alaska.gov](mailto:ryan.bender@alaska.gov) or 907.334.2419.

## United HealthCare: Alaska Managed Care Plan Demonstration Project

In 2016, Senate Bill 74 mandated the implementation of multiple specific demonstration projects, collectively known as the Coordinated Care Demonstration Project, to test the efficacy of new models of care in Alaska. The Department of Health and Social Services has contracted with United HealthCare, a managed care organization, to provide a managed care program for Medicaid beneficiaries within the Municipality of Anchorage and Matanuska-Susitna Borough. For details about this managed care project, please see the provider flyer "United HealthCare: Alaska Managed Care Plan" available on the Provider Updates page at <http://manuals.medicaidalaska.com/docs/updates.htm>.

## Holiday Closures

The State of Alaska offices will be closed Thursday, October 18, 2018 in observance of Alaska Day and Monday, November 12, 2018 in observance of Veterans' Day. The State of Alaska and Conduent offices will be closed Thursday, November 22, 2018 in observance of Thanksgiving Day.

## Proposed End-Stage Renal Disease Regulations and Responses to Questions Received Now Available

On June 13, 2018, the Department of Health and Social Services issued a public notice announcing proposed regulation changes to facility and facility-based Medicaid coverage and payment rates for end-stage renal disease. The public comment period for the proposed regulations closed on August 2, 2018. Responses to questions received during the public comment period and a link to the original public notice are both available at <https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=190869>.

## Provider Training Dates

In October, training is scheduled in Juneau, Fairbanks and via Instructor-led Webinar. In November, training is scheduled via Instructor-led Webinar.

October	
Juneau	October 9 — 11
Webinar	October 16 — 18
Fairbanks	October 24 & 25
November	
Webinar	November 6 — 8

## Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://manuals.medicaidalaska.com/docs/akmedicaidtraining.htm>.

## Repair of Eyeglasses

Damage to a Medicaid recipient's eyeglasses should be repaired, when possible. Providers may bill for eyeglass repairs using procedure code 92370. Eyeglasses that cannot be repaired may be replaced if the Medicaid recipient has not exceeded their annual service limit. Children under 21 years of age are allowed **two** pairs of glasses per calendar year. Adults are allowed **one** pair of glasses per calendar year.

Questions? Contact Ryan Bender at [ryan.bender@alaska.gov](mailto:ryan.bender@alaska.gov) or 907.334.2419.

## Medicaid Regulations Adopted: Community First Choice, LTC, TCM, and HCBW

New and revised regulations affecting Community First Choice services, long-term services and targeted case management, and home and community-based waiver services were adopted by the Department of Health and Social Services, signed by the Lieutenant Governor, and are effective October 1, 2018. A copy of the signed regulations is available at <https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=191205>.

## Alaska Mandatory Child Abuse Reporter Training and Information

Alaska Medicaid providers are among many individuals identified by Alaska state law as mandatory reporters of suspected child abuse or neglect. To learn more about mandatory reporting and associated responsibilities, providers are encouraged to complete Alaska Mandatory Child Abuse Reporter Training offered by the Alaska DHSS.

If you know of a child who may be at risk of abuse or neglect, call 800.478.4444 or email [reportchildabuse@alaska.gov](mailto:reportchildabuse@alaska.gov).

To learn more about mandatory reporting and associated responsibilities, complete [Alaska Mandatory Child Abuse Reporter Training](#).

For more information on child abuse reporting in Alaska, refer to the [Report Child Abuse in Alaska website](#).

## Opioid Training/CEU Opportunity for Licensed Professionals

A series of presentations on the origin, current status, and response to the opioid epidemic will be held each Thursday from September 6 – November 29, 2018 at the University of Alaska Anchorage campus. These presentations are open to medical and mental health professionals and are an opportunity to earn continuing education credits. A list of speakers and presentation topics is available at <http://dhss.alaska.gov/dhcs/Documents/publicnotice/Opioids-The-Path-to-Addiction.pdf>.

Register at <https://www.akcache.org/>.