

# Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

December 2018

## Conduent

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Anchorage, AK 99508-3469

## Web Address

<http://medicaidalaska.com>

## Fraud and Abuse Hotline

907.644.5975  
800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6  
800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1  
800.770.5650, option 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

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## Statewide Opioid Action Plan Offers Blueprint to Control Alaska's Opioid Epidemic

The Alaska Department of Health and Social Services released the 2018-2022 Statewide Opioid Action Plan, offering a collaborative blueprint for the continued work to control Alaska's opioid epidemic. The five-year action plan, compiled by the Office of Substance Misuse and Addiction Prevention (OSMAP), was developed with broad input from multiple agencies and community partners. Six overarching goals are identified in the plan along with specific objectives and actions to reach those goals. The plan's broad public health approaches fall into three areas:

- Stronger environmental controls and improved social determinants to include: reducing the misuse of prescription opioids, limiting access to illicit drugs, and promoting mental wellness for all Alaskans
- Improved screening and management of opioid addiction as a chronic disease combined with better access to treatment and recovery services
- Preventing opioid overdose deaths through widespread availability and the appropriate use of naloxone and improved health provider and drug prescriber education

The 2018-2022 Statewide Opioid Action Plan is available at <http://dhss.alaska.gov/dph/Director/Pages/heroin-opioids/default.aspx>.

## Payment Cycle Schedule Changes for Holidays

Effective the weeks of December 23, 2018 and December 30, 2018, the Alaska Medicaid payment cycle cutoff will temporarily switch from Monday to Sunday to allow EFT deposits to be made in advance of the Christmas and New Year's holidays. The cutoff for submitting claims in order to receive reimbursement the following week will move from noon Monday, December 24 to noon Sunday, December 23, and from noon Monday, December 31 to noon Sunday, December 30. EFT payments will be deposited by 2:00 p.m. AKST Friday, December 28 and Friday, January 4. Paper Remittance Advice will be mailed out as usual. Claim cycles will return to Monday cutoffs on January 7, 2019.

## Proposed Regulations and Public Hearing: Medicaid Coverage – Home Health

On November 9, 2018, the Department of Health and Social Services issued a public notice announcing proposed regulation changes to home health services. The public comment period ends on December 28, 2018 at 5:00 p.m. AKT.

A public hearing will be held from 9:30 a.m. – 11:00 a.m. AKT on December 10, 2018 at 3601 C Street, Room 890, Anchorage, AK 99503, at which time oral and written comments will be accepted.

The proposed regulations and additional details are available at

<https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=192077>.

## Medicaid Regulations Filed: Payment Rates for Behavioral Health Services

New Medicaid behavioral health services rate regulations were adopted by the Department of Health and Social Services, filed by the Lieutenant Governor, and are effective January 1, 2019. The signed regulations are available at

<https://aws.state.ak.us/OnlinePublicNotices/Notices/Attachment.aspx?id=114879>.

## DHSS Regulations Filed: Disease Monitoring, Control, and Reporting

New and revised regulations related to the monitoring, control, and reporting of diseases of public health importance were adopted by the Department of Health and Social Services, signed by the Lieutenant Governor, and are effective November 30, 2018. A copy of the signed regulations is available at

<https://aws.state.ak.us/OnlinePublicNotices/Notices/Attachment.aspx?id=114765>.

## Holiday Closures

The State of Alaska and Conduent offices will be closed Tuesday, December 25, 2018 in observance of Christmas Day and Tuesday, January 1, 2019 in observance of New Year's Day. The State of Alaska offices will be closed Monday, January 21, 2019 in observance of Martin Luther King Jr. Day.

## Behavioral Health Aide Coverage Changes Effective 11/1/2018

Effective November 1, 2018, the following coverage changes have been made to Behavioral Health Aide (BHA) services:

- Psychotherapy and psychiatric diagnostic codes (90832, 90834, 90837, 90846, 90847, 90791, 90849) were added to BHA Level III
- New CPT code 96127, *Brief emotional/behavioral assessment*, was added for all BHA levels
- New CPT codes 90839, 90840 for crisis-related psychotherapy were added to BHA Level III and BH Practitioner

Providers are reminded to review the appropriate Behavioral Health Aide fee schedule prior to rendering services to ensure the service is covered for the BHA's certification level on the date of service. The fee schedules for Behavioral Health Aide services before and after 11/1/18 are available at

<http://manuals.medicaidalaska.com/medicaidalaska/providers/FeeSchedule.asp>.

## CMS Certifies Alaska Medicaid MMIS

On September 28, 2018, the Centers for Medicare and Medicaid Services approved the Department of Health and Social Services' request for certification of its Medicaid Management Information System (MMIS). Certification allows the department to receive 75 percent Federal Financial Participation (FFP) funds for costs associated with implementation of the system.

## Providers May Request AK-04 Forms via E-mail

Providers may request supplies of the AK-04 (Travel Voucher) by submitting a request to [AKtravelvoucher@conduent.com](mailto:AKtravelvoucher@conduent.com). Requests must include provider name, provider Alaska Medicaid ID number, quantity requested, and delivery address. Conduent will still accept requests for AK-04s submitted using the Healthcare Forms Order Request or requests from providers that contact Provider Inquiry. The AK-04 is a controlled form, each bearing a distinct identifying number. Providers must keep these controlled forms in a secure location.

The Healthcare Forms Order Request is available at <http://manuals.medicaidalaska.com/docs/forms.htm>.

## Medicaid Compliance Notice: Billing Procedures for Dental-Related Operating Room Services

Alaska Medicaid recently conducted a review of facility claims related to revenue code 036x, *Operating Room Services*. Based on findings of incorrect billing practices for dental-related operating room services, Alaska Medicaid has issued a compliance notice outlining that hospital providers must

- Use revenue code 0360 with procedure code 41899, *Unlisted procedure, dentoalveolar structures*, on a single claim line to account for dental-related operating room charges.
- Submit an operative report supporting the unlisted procedure attached to the claim.

For more information, see the “Medicaid Compliance Notice: Billing Procedures for Dental-Related Operating Room Services” dated 10/30/2018 available at <http://manuals.medicaidalaska.com/docs/updates.htm>.

## Emergency Room Behavioral Health Hold Coverage Max 120 Hours Effective 9/1/18

Effective September 1, 2018, Alaska Medicaid will reimburse observation bed services for Behavioral Health holds for a maximum of 120 consecutive hours per episode. If the submitted claim exceeds 120 consecutive hours on a single line, the claim line will be cut back to 120 hours. If the maximum 120 hours are reimbursed and additional hours are billed on a new line or claim for the same episode, the new line or claim will be denied. Additional guidance will be provided regarding sustainability and end dates.

## Medicaid Policy Clarification: Newborn Bloodspot Screening

Alaska Medicaid will reimburse healthcare providers for the fees charged by the Department for performing **required** newborn bloodspot screenings on eligible Medicaid recipients. Providers may submit a claim with procedure code S3620 for reimbursement. For additional information, refer to provider flyer “Medicaid Policy Clarification: Newborn Bloodspot Screening” dated 10/22/2018 at <http://manuals.medicaidalaska.com/docs/updates.htm>.

## Procedure Code Required When Billing 036X Revenue Codes Effective 12/1/18

Effective December 1, 2018, all inpatient and outpatient claims submitted with any revenue code 036X (Operating Room Services) will require an appropriate CPT/HCPCS procedure code in form locator 44, *HCPCS/Accommodation Rates/HIPPS Rate Codes*. Claims submitted with any 036X revenue code that do not include a CPT/HCPCS procedure code will be denied for exception code 4309, *Procedure Code Required for Revenue Code*.

Alaska Medicaid UB-04 Claim Form Instructions, a supplement to the NUBC UB-04 Data Specifications Manual, has been updated to reflect this requirement, and are available at <http://manuals.medicaidalaska.com/docs/ProviderReference.html>.

## New Provider Billing Manual Now Available for Home Health Services

A new Alaska Medical Assistance Provider Billing Manual is now available for home health agencies.

The updated manual contains three sections:

- Section I: Provider-Specific Services, Policies, and Procedures
- Section II: Claims Management
- Section III: General Program Information

To download your manual, visit <http://medicaidalaska.com> and select Provider > Billing Manuals > **Click here** > click on the Home Health book on the provider billing manual bookshelf.

If you have difficulty accessing your billing manual online, please call Provider Inquiry at 907.644.6800, option 1, 1, or 800.770.5650, option 1, 1, 1 (toll-free in Alaska) for assistance.

## Opioid Training/CEU Opportunity for Prescribing Providers

New Alaska legislation requires a minimum of two hours of continuing education in pain management, opioid use, and addiction for prescribing providers (unless you do not hold a valid DEA registration). For information on applicable courses, view the Opioid and Pain Management training flyers at <https://medicaidalaska.com/portals/wps/portal/ProviderMessagesAnnouncements>.

## Provider Documentation Requirements

Medicaid providers are required to maintain accurate and complete financial, clinical, and other records in compliance with 7 AAC 105.230 and necessary to support the services for which the provider requests payment. Providers are also responsible for ensuring that their staff, billing agents, and other entities in charge of provider record maintenance meet these requirements. The text of 7 AAC 105.230 is available at <http://www.legis.state.ak.us/basis/aac.asp#7.105.230>.

Will you open your home to a child in your community?



Throughout Alaska, foster parents are needed for children with complex medical challenges. Will you make the difference for one child?

Training and support services are available to guide you through the process of becoming licensed and how to care for children who are experiencing medical challenges such as

- Allergies
- Respiratory Illnesses
- Mobility Restrictions
- Developmental and Speech Delays

Find out how to become a licensed foster parent by calling 800.478.7307 or [acrf@nwresource.org](mailto:acrf@nwresource.org).

## Medicaid Regulations Filed: Prospective Payment System

New regulations affecting providers with prospectively determined rates were adopted by the Department of Health and Social Services, signed by the Lieutenant Governor, and are effective November 10, 2018. The signed regulations are available at <https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=191754>.

## Medical Justification Required for Procedure Code 84030 Effective 12/1/18

Effective for claims with dates of service on and after December 1, 2018, all claims with procedure code 84030, *Phenylalanine (PKU), blood*, must be accompanied by medical justification.

## Frequency Limit for Procedure Code 81025 Effective 12/1/2018

Effective December 1, 2018, procedure code 81025 – *urinary pregnancy test, by visual color comparison methods* will be covered at a maximum of two tests per member per month. Any additional tests beyond the maximum limit will require a service authorization. The Service Authorization Request form is available at <http://manuals.medicidalaska.com/docs/forms.htm>.

## MAT Provider Prior Authorization Attestation

The Alaska Medicaid DUR Committee has approved a change to the process for oral buprenorphine based products requiring prior authorization; prescribers may choose to continue to request prior authorizations on an individual basis following the initial 28-day period or the prescriber may opt to attest to Alaska MAT standards of care consistent with Federal regulations for the provision of Medication Assisted Therapy for Opioid Use Disorder. The attestation prior authorization will encompass each of the provider's patients' prescriptions for oral buprenorphine based products and can be renewed annually. Prescriptions filled during the prescriber's 12-month authorization period will not require separate individual prior authorizations. Prescribers of office-based opioid treatment wishing to demonstrate compliance with Alaska Medicaid Standards of Care may complete and submit the Provider Attestation and Application for review to Magellan Medicaid administration. The forms can be found at: [http://dhss.alaska.gov/dhcs/Pages/pharmacy/medpriora\\_uthoriz.aspx](http://dhss.alaska.gov/dhcs/Pages/pharmacy/medpriora_uthoriz.aspx). Fax completed forms back to Magellan Medicaid 888.603.7696. Attesting to meeting the Alaska Medicaid standards of care criteria does not guarantee approval of the application or continued patient prior authorization. Refer to the public notice Alaska Medicaid Pharmacy Update – September 2018 found at: <http://manuals.medicidalaska.com/docs/pharmacy.htm>.



# Medicaid EOMBs Accessible to Members 10/10/2018

Beginning on October 10, 2018, Alaska Medicaid members who are 18 or older now have access to Medicaid Explanation of Medical Benefits (EOMB) via a personal computer or smartphone. The EOMBs display a limited selection of data fields from the claims that providers have billed on the member's behalf. Members may register to view EOMBs at <https://alaska-auth.medexperthealth.com>. For more information, see "Medicaid Explanation of Medical Benefits FAQs" available on the Member tab in Alaska Medicaid Health Enterprise at <https://medicaidalaska.com>.

# Provider Training Dates

In December, training is scheduled in Anchorage and via Instructor-led Webinar.

December	
Webinar	December 4 — 6
Anchorage	December 18 — 20

## Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://manuals.medicaidalaska.com/docs/akmedicaidtraining.htm>.

