

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

February 2019

Conduent

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Anchorage, AK 99508-3469

Web Address

<http://medicaidalaska.com>

Fraud and Abuse Hotline

907.644.5975 or 800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6 or 800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1 or 800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA..... 907.644.8131
SA Travel, MRI 907.644.5982
SA Mental Health 866.653.1435
SUR 907.644.8128
EPS 907.644.9845
Finance..... 907.644.8120
Attachments..... 907.644.8122
or 907.644.8123
Enrollment 907.646.4273
Provider Inquiry..... 907.644.8126

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Selected Providers No Longer Required to Obtain Service Authorizations

For calendar year 2019, a select group of providers will not be required to obtain prior authorization from Conduent State Healthcare or Qualis Healthcare for services rendered to Alaska Medicaid recipients. Alaska Medicaid is introducing this new initiative, *Golden Ticket*, to recognize providers who have made every effort to ensure requested services were medically necessary and documentation submitted was complete and free of errors. Providers selected for this exemption maintained a 99 percent or higher approval rate for authorization requests submitted over the past two years. Authorizations will be reviewed annually for future inclusion. Participants are reminded that there will be a post-payment review to ensure provided services are medically necessary. Visit [Provider Updates](#) to view the complete list of exempt providers. [Golden Ticket FAQs](#) are also available.



Prohibition of Percentage Compensation Arrangement with Medical Biller

It has come to the attention of the department that enrolled Alaska Medicaid providers have entered into agreements with medical billers to provide a percentage of Medicaid's reimbursement as payment for billing services. Medicaid program regulations specifically prohibit this type of compensation arrangement.

In accordance with 7 AAC 145.010(b), "the use of a billing agent or accounting firm that bills and receives payment in the name of the provider is permitted if payment for this service is not related on a percentage or other basis to the amount that is billed or collected."

New Requirements for Rochester Optical Orders

All orders submitted to Rochester Optical require a current, valid diagnosis and the ordering/prescribing provider's information (e.g., name and NPI number). Orders submitted without this information will not be processed without this information. The [Rochester Optical online portal](#) and their paper order form have been updated to reflect the required information. To order paper order forms, please contact Rochester Optical at 585.254.0022.

Questions? Contact Ryan Bender at ryan.bender@alaska.gov or 907.334.2419.

Stay Up-to-Date with State of Alaska Public Notices

The Department of Health and Social Services encourages Medicaid-enrolled providers to stay apprised of State of Alaska public notices regarding Medicaid covered services and reimbursement rates, public meetings, and other topics that affect providers. Alaska Medicaid has published instructions for subscribing to email notifications from the State of Alaska, including the Department of Health and Social Services. You can subscribe to specific topics (adopted regulations, agency meetings, etc.) or all notices sent from DHSS. The instruction document titled *How to Subscribe to Receive Public Notices* is available on the [Provider Reference](#) page

Recipient Handbook Now Available in Five Additional Languages

The Recipient Handbook is now available in Hmong, Korean, Russian, Spanish, and Tagalog. All six versions of the Recipient Handbook (including the English language version) are available on the Member tab in [Alaska Medicaid Health Enterprise](#).

Alaska Medicaid Policy Clarification: Genetic Testing

Alaska Medicaid issued a policy clarification regarding conditions of coverage for genetic testing (CPT codes 81162 – 81599). The 12/28/2018 Alaska Medicaid Policy Clarification: Genetic Testing flyer is available on the [Provider Updates](#) page.

Questions? Contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Routine Venipuncture (CPT 36415) No Longer Covered

Effective February 1, 2019, routine venipuncture (CPT Code 36415) is considered incidental to the primary procedure and is no longer a separately billable procedure.

Administrative Relief in Response to Earthquake in Southcentral Alaska

The Department of Health and Social Services is granting flexibility and administrative relief to Medicaid-enrolled providers in Southcentral Alaska who were impacted by the November 30, 2018 earthquake. For more information, please visit the [Medicaid Program Integrity](#) page to view the [Administrative Relief to Providers in the Earthquake Affected Areas](#) and the [Provider Attestation Form: Medical Records Destroyed by Disaster](#) documents.

Alaska Mandatory Child Abuse Reporter Training and Information

Alaska Medicaid providers are among many individuals identified by Alaska state law as **mandatory reporters** of suspected child abuse or neglect. To learn more about mandatory reporting and associated responsibilities, providers are encouraged to complete Alaska Mandatory Child Abuse Reporter Training offered by the Alaska DHSS.

If you know of a child who may be at risk of abuse or neglect, call **800.478.4444** or email reportchildabuse@alaska.gov.

To learn more about mandatory reporting and associated responsibilities, providers are encouraged to complete [Alaska Mandatory Child Abuse Reporter Training](#) offered by the Alaska DHSS.

For more information on child abuse reporting in Alaska, refer to the [Report Child Abuse in Alaska website](#).

Holiday Closures

The State of Alaska offices will be closed Monday, February 18, 2019 in observance of Presidents' Day and Monday, March 25, 2019 in observance of Seward's Day.

Notice of Alaska's Health Care Price Transparency Law

Alaska's new health care price transparency law (SB 105) requires health care providers and facilities to post the prices of their most common procedures. Despite the law's effective date of January 1, 2019, the Department of Health and Social Services will allow health care providers and facilities more time to comply with the law until implementing regulations are in effect.

For more information, see the [Notice of Alaska's Health Care Price Transparency Law](#). For the full text of the enrolled bill, see [SB105](#).

Submit Copies of All Updated Licenses, Certifications, Permits, and Grants to Conduent Upon Renewal

All provider licenses, certifications, permits, and grants must be current to prevent claims from suspending or denying. Please submit a copy of all renewed licenses, certifications, permits, and grants to Conduent as soon as you receive your updated documents. You may submit copies to Conduent by fax to 907.646.4273 or by mail to:

Conduent State Healthcare

Attn: Enrollment Services
 P.O. Box 240808
 Anchorage, AK 99524-0808

Pharmacy Program Updates – December 2018

The Alaska Medicaid December 2018 Pharmacy Program Update is now available on the [Provider Updates](#) page. In this update you will find information about pharmacy changes resulting from the work of the Alaska Medicaid Drug Utilization Review Committee, including:

- New specific clinical prior authorization criteria effective 01/15/2019.
- Criteria for existing prior authorizations have been updated effective 01/15/2019.
- New Medications have been added to the Interim Prior Authorization list effective 01/07/2019.

Alaska Medicaid Covers Spinal Muscular Atrophy (SMA) Carrier Screening Effective 1/1/2019

Effective January 1, 2019, Alaska Medicaid will cover Spinal Muscular Atrophy (SMA) Carrier Screening once per lifetime per recipient. SMA carrier screening must be billed using CPT code 81329.

For coverage conditions and additional information, see provider flyer [Alaska Medicaid Policy Update: Spinal Muscular Atrophy \(SMA\) Carrier Screening](#).

Provider Training Dates

In February, training is scheduled via Instructor-led Webinar. In March, training is scheduled in the Matsu Valley and via Instructor-led Webinar.

February	
Webinar	February 5 — 7
March	
Matsu	March 5 — 7
Webinar	March 18 — 22

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).

