

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

April 2019

Conduent

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Anchorage, AK 99508-3469

Web Address

<http://medicaidalaska.com>

Fraud and Abuse Hotline

907.644.5975 or 800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6 or 800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1 or 800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

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UnitedHealthcare: Alaska Managed Care Plan Update

Senate Bill 74 (2016) established the Coordinated Care Demonstration Project, to test the efficacy of new models of care in Alaska. In compliance with this initiative, the Department of Health and Social Services has contracted with UnitedHealthcare to provide managed care for Medicaid members within the Municipality of Anchorage and the Matanuska-Susitna Borough. The anticipated go-live date for this program is October 1, 2019. For more information regarding this managed care project, please see the April 1, 2019 flyer “UnitedHealthcare - Alaska Managed Care Plan” available on the [Provider Updates page](#).

Qualis Health is Now Comagine Health

Effective February 11, 2019, Qualis Health officially became Comagine Health. The names “Qualis Health” and “Comagine Health” will be used interchangeably until the name change has been fully implemented (e.g., provider portal, links, email addresses). The corporate address and phone numbers will remain the same. In April 2019, email addresses will change to Comagine Health, however, until further notice current Qualis Health email addresses will remain active and will be automatically forwarded to the appropriate recipient. Watch your RA messages for further updates.

Questions? Contact Susan Dunkin at susan.dunkin@alaska.gov.

Public Hearing: MHPC Coverage Proposed Regulations

On March 5, 2019, the Department of Health and Social Services issued a [notice of public hearing](#) regarding proposed regulation changes to mental health physician clinic coverage. The public hearing will be held from 10:00 a.m. – 12:00 p.m. AKT on April 12, 2019 at 3601 C Street, Room 880, Anchorage, AK 99503, at which time oral and written comments will be accepted.

The [public hearing notice](#), notice of proposed regulations and additional details are available at [Alaska Online Public Notices](#).

How to Request AK-04 Travel Voucher Forms

Providers may request supplies of the AK-04 Travel Voucher form by completing a Healthcare Forms Order Request (available on the Conduent [Forms](#) page) and submitting it via one of the following methods:

- Fax to 907.644.8126
- Email to AKtravelvoucher@conduent.com
- Mail to Conduent, PO Box 240808, Anchorage, AK 99524-0808

Requests must include provider name, provider Alaska Medicaid ID number, quantity requested, and delivery address. The AK-04 is a controlled form, each bearing a distinct identifying number. Providers must keep these controlled forms in a secure location.

Medicaid Regulations Filed: Coverage and Payment for Home Health Care Services

New Medicaid home health care services regulations were adopted by the Department of Health and Social Services, filed by the Lieutenant Governor, and are effective May 1, 2019. The signed regulations are available at [Alaska Online Public Notices](#).

DHSS Regulations Filed: Statewide Immunization Program

New immunization program regulations were adopted by the Department of Health and Social Services, filed by the Lieutenant Governor, and are effective March 24, 2019. The signed regulations are available at [Alaska Online Public Notices](#).

Notice of Amended Version of Material Previously Adopted by Reference: HCPCS

On March 6, 2019, the Department of Health and Social Services issued a public notice announcing the adoption of the Healthcare Common Procedure Coding System (HCPCS), 2019 Edition, effective January 1, 2019. The [notice and additional information](#) are available at [Alaska Online Public Notices](#).

Incidental Services Require a Core Service – Implementation of Exception Code 4675

Incidental services are covered only when performed in conjunction with a core service. A claim for an incidental service must also include the core service that was performed. Claims submitted with only an incidental service will be denied for exception code 4675, *Service Must be Billed with Core Service*.

Notice of Amended Version of Material Previously Adopted by Reference: CPT

On March 6, 2019, the Department of Health and Social Services issued a public notice announcing the adoption of the Current Procedural Terminology (CPT) Standard Edition, 2019, effective January 1, 2019. The [notice and additional information](#) are available at [Alaska Online Public Notices](#).

Notice of Amended Version of Material Previously Adopted by Reference: Federal Poverty Guidelines

On March 6, 2019, the Department of Health and Social Services issued a public notice announcing the adoption of the 2019 Federal Poverty Guidelines, effective January 31, 2019. The [notice, 2019 Federal Poverty Guidelines, and additional information](#) are available at [Alaska Online Public Notices](#).

Notice of Amended Version of Material Previously Adopted by Reference: ICD-10-CM

On March 6, 2019, the Department of Health and Social Services issued a public notice announcing the adoption of the International Classification of Diseases, 10th Revision, Clinical Modification (ICD-10-CM), 2019 Edition, effective January 1, 2019. The [notice and additional information](#) are available at [Alaska Online Public Notices](#).

Proposed Regulations: MHPC Coverage

On March 5, 2019, the Department of Health and Social Services issued a public notice announcing proposed regulation changes to mental health physician clinic coverage. The public comment period ends on May 7, 2019 at 5:00 p.m. AKT.

The [proposed regulations](#) and additional details are available at [Alaska Online Public Notices](#).

Enrollment Revalidation – Appropriate Individual’s Signature Required

During the week of February 11, 2019, providers that have not yet revalidated their Alaska Medicaid enrollment received a letter containing enrollment revalidation instructions. The revalidation process includes address, ownership, and managing/directing verification and an exclusion and sanction questionnaire, as applicable. All signature pages for individually enrolled providers must be signed by the specific practitioner to whom the letter is addressed. Signature pages for group enrollments must be signed by the owner or managing/director. Incorrectly signed signature pages will be returned to the provider for correction.

To maintain uninterrupted claims processing and payment, please complete the revalidation process within 30 days of the letter date.

Questions? Please contact Provider Enrollment at 907.644.5993 or 888.944.6877 (toll-free in Alaska).

Procedure Code Required When Billing Revenue Code 0290 for Dates of Service On and After 04/01/2019

Effective for dates of service on and after 04/01/2019, claims submitted with revenue code 0290 (Durable Medical Equipment [DME] other than Renal) will require an appropriate CPT/HCPCS procedure code in form locator 44, *HCPCS/Accommodation Rates/HIPPS Rate Codes*. Claims with the 0290 revenue code that do not include a CPT/HCPCS procedure code will be denied for exception code 4309, *Procedure Code Required for Revenue Code*.

Member Appointment No- Show Reporting

Appointment no-shows occur across all medical practices, and the Division of Health Care Services (DHCS) acknowledges that this problem can negatively impact both patient flow and revenue. If you experience Medicaid member no-shows in your practice, complete and submit a [Member Appointment No-Show Report](#). The DHCS Quality Assurance (QA) Unit will review each report to determine what actions can be taken to reduce no-show occurrences.

Contemporaneous Documentation Requirements: Update

On November 13, 2018, the American Medical Association (AMA) adopted documentation standards, Resolution 804 (I-18) [Arbitrary Documentation Requirements for Outpatient Services](#) (Policy D-320.985, for AMA members). The Department of Health and Social Services has determined that physician application of AMA standards D-320.985 meets the contemporaneous documentation requirements of [7 AAC 105.230\(d\)\(7\)](#).

Alaska Medicaid Policy Clarification: LARC

Alaska Medicaid issued a policy clarification regarding coverage and pricing of long acting reversible contraception devices (LARC) and the insertion of those devices. The 02/05/2019 Alaska Medicaid Policy Clarification: Long Acting Reversible Contraception flyer is available on the [Provider Updates](#) page.

Medicaid Regulations Filed: Coverage and Payment and Medicaid ESRD Facility Enrollment Requirements and Rates

New Medicaid end stage renal disease (ESRD) regulations were adopted by the Department of Health and Social Services, filed by the Lieutenant Governor, and are effective March 24, 2019. The signed regulations are available at [Online Public Notice Website](#).

Pharmacy Program Updates – January 2019

The Alaska Medicaid Pharmacy Program Update is now available on the [Provider Updates](#) page. In this update you will find information about pharmacy changes resulting from the work of the Alaska Medicaid Drug Utilization Review Committee, including:

- New specific clinical prior authorization criteria effective 3/11/2019.
- New Medications have been added to the Interim Prior Authorization list effective 3/11/2019.
- New Prior Authorization for dental opioid prescriptions exceeding a 4 day supply effective 7/1/2019.

Federal Language Services Requirements for Medicaid-Enrolled Providers

Title VI of the Civil Rights Act and Section 504 of the Rehab Act of 1973 require that medical providers who receive federal funds make language services available for patients who have Limited English Proficiency (LEP) and those who are deaf/hard of hearing. As recipients of federal funding through Medicaid payments which are, in part, federally funded, Alaska Medicaid-enrolled providers are subject to this requirement. These required language services may not be billed to, and are not reimbursable by Alaska Medicaid.

Updated Hysterectomy Certification and Consent Form Now Available

The Alaska Medicaid Hysterectomy Certification and Consent form has been updated to include more fields for provider and member identifying information and “yes/no” check boxes for certification questions. Instructions on how to complete the form are located on the second page. The form is available on the [Conduent Forms](#) page.

Holiday Closures

The State of Alaska and Conduent offices will be closed Monday, May 27, 2019 in observance of Memorial Day.

Provider Training Dates

In April, training is scheduled in Anchorage, Bethel, and via Instructor-led Webinar. In May, training is scheduled in Kodiak, Seward, and via Instructor-led Webinar.

April	
Webinar	April 9 — 11
Bethel	April 16 — 18
Anchorage	April 23 — 25
May	
Kodiak	May 7 — 9
Webinar	May 21 — 23
Seward	May 28 — 30

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).

New Medical Justification Requirements Effective 03/15/2019

Effective for claims with dates of service on and after 03/15/19, all claims with procedure codes 89300-89325 and code 89331 must be accompanied by medical justification.

