

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

November 2019

Conduit

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Web Address

<http://medicaidalaska.com>

Fraud and Abuse Hotline

907.644.5975 or 800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6 or 800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1 or 800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA..... 907.644.8131
SA Travel, MRI 907.644.5982
SA Mental Health 866.653.1435
EPS 907.644.9845
Finance 907.644.8120
Training..... 907.644.9845
Attachments..... 907.644.8122
or 907.644.8123
Enrollment 907.646.4273
Provider Inquiry..... 907.644.8126

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Emergency Room Behavioral Health Hold Coverage Max 120 Hours Will End on 12/31/19

Effective January 1, 2020, Alaska Medicaid's temporary expanded coverage for behavioral health observation bed services will end. As a result, Medicaid reimbursement for all observation services, including behavioral health, will be limited to 24 consecutive hours. For dates of service on or before December 31, 2019, Alaska Medicaid will continue to reimburse behavioral health observation bed for a maximum of 120 consecutive hours per episode. All hours must be billed on a single claim line with the appropriate diagnosis codes. If the submitted claim line exceeds 120 consecutive hours, the claim line will be cut back to 120 hours. If additional hours are billed on subsequent lines or a new claim for the same episode, the subsequent line or new claim will be denied. For dates on and after January 1, 2020, claims submitted for more than 24 hours will be reduced to the 24 hour limit.

Questions? Please contact Sherri LaRue at sherri.larue@alaska.gov.

Updated Certificate of Medical Necessity – Incontinence Form Effective 11/15/2019

Effective November 15, 2019, the updated Certificate of Medical Necessity –Incontinence (CMN – Incontinence) form must be used for all service authorization (SA) requests for incontinence supplies. SA requests for incontinence supplies submitted on any previous version of the CMN – Incontinence form will not be accepted. The CMN – Incontinence form has been updated to include larger fields for diagnosis and medical justification information and a reorganized supplies request section. Instructions on how to complete the form are located on page four and five of the form. The form is available on the [Conduit Forms](#) page.

Procedure Code A4927 No Longer Requires Service Authorization Effective 12/01/2019

Effective for dates of service on or after December 1, 2019, a service authorization will no longer be required to dispense A4927, Non-sterile gloves. Additional billing guidance will be available in the Durable Medical Equipment Billing Manual.

Medicaid Regulations Filed: Medicaid Mental Health Physician Clinic Services

New Medicaid mental health physician clinic services regulations were adopted by the Department of Health and Social Services, filed by the Lieutenant Governor, and are effective November 10, 2019. The [signed regulations](#) are available at [Alaska Online Public Notices](#).

Medicaid Regulations Filed: Behavioral Health, 1115 Waiver, and Substance Use Disorder Waiver Services

New Medicaid behavioral health, 1115 Waiver, and substance use disorder services regulations were adopted by the Department of Health and Social Services, filed by the Lieutenant Governor, and are effective November 10, 2019 (previously effective July 1, 2019 by emergency regulation). The [signed regulations](#) are available at [Alaska Online Public Notices](#).

Medicaid Regulations Filed: Cost Containment

Emergency Medicaid prospective payment system cost containment regulations were filed by the Lieutenant Governor and are now permanent. The signed regulations are available at <https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=195658>, <https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=195659>, and <https://aws.state.ak.us/OnlinePublicNotices/Notices/View.aspx?id=195583>.

Timely Requests for Travel

Providers arranging travel for members are advised to submit service authorization requests for local ground or out of area Medicaid transportation 10 days prior to the date the member needs to travel. Alaska Medicaid cannot guarantee that requests received less than 10 days prior to the requested travel date will be processed in time for the member to travel to their scheduled appointment.

Requests for urgent/emergent medical transportation will be expedited and do not require 10 days to process.

Two New Service Authorization Forms for Local and Out-of-Area Travel Are Now Available

Alaska Medicaid has published two new forms for requesting travel service authorizations (SA) titled Local Travel Service Authorization Request and Out-of-Area Travel Service Authorization Request. The Local Travel Service Authorization Request form must be used when requesting a travel SA for a member traveling within their home community to receive medical care. This new form contains fields for notating all travel to and from medical appointments for a single member within a single calendar month. The Out-of-Area Travel Service Authorization Request form must be used by providers submitting 10 or more travel requests at a time; travel requests may only be for members traveling outside of their home communities to receive medical care.

The new forms are available on the [Alaska Medicaid Forms](#) page under **Service Authorization Forms**.

Discontinuation of Emergency Room Behavioral Health Extended Bed Hold Coverage

Effective November 1, 2019, Alaska Medicaid's temporary expanded coverage for behavioral health observation bed services will end. As a result, Medicaid reimbursement for all observation services, including behavioral health, will be limited to 24 consecutive hours.

For dates on and after November 1, 2019, claims submitted for more than 24 hours will be reduced to the 24 hour limit.

Questions? Please contact Sherri LaRue at sherri.larue@alaska.gov.

Pharmacy Program Updates – September 2019

The Alaska Medicaid Pharmacy Program September 2019 Updates is now available on the [Provider Updates](#) page. In this update you will find information about pharmacy changes resulting from the work of the Alaska Medicaid Drug Utilization Review Committed, including:

- Preferred Drug List (PDL) effective 11/01/2019.
- New specific clinical prior authorization criteria effective 11/20/2019.
- Criteria for existing prior authorizations have been updated effective 11/20/2019.
- New Medications have been added to the Interim Prior Authorization list updated 9/20/2019.

Preferred Drug List Effective November 1, 2019

On October 1, 2019 the Alaska Medicaid Preferred Drug List was made available on the [Division of Health Care Services Prior Authorization Web Page](#) and became effective November 1, 2019. For questions or comments regarding the new Preferred Drug List please contact Charles Semling at charles.semling@alaska.gov.

Golden Ticket Pilot Project Ending December 31, 2019

In December 2018, specified providers were notified that they were chosen to participate in a pilot project that offered an exemption from obtaining service authorizations. On December 31, 2019, the project will end and will not be renewed. G-authorization numbers issued to selected providers will continue to be valid for dates of service through December 31, 2019. For dates of service on and after January 1, 2020, please resume submission of prior authorization requests to the appropriate entity (e.g., Conduent State Healthcare, Comagine Health, formerly known as Qualis Health). If you are unsure where to submit a prior authorization request, please refer to your [provider billing manual](#).

If you have questions, please contact Brenda Vincent at brenda.vincent@alaska.gov or 907.334.2430 or Jamie Walker at jamie.walker@alaska.gov or 907.334.2406.

Holiday Closures

The State of Alaska offices will be closed Monday, November 11, 2019 in observance of Veterans' Day. The State of Alaska and Conduent offices will be closed Thursday, November 28, 2019 in observance of Thanksgiving Day and Wednesday, December 25, 2019 in observance of Christmas Day.

Medicaid Regulations Filed: Cost Containment

Emergency Medicaid cost containment regulations were filed by the Lieutenant Governor and are permanent, effective October 25, 2019. The [signed regulations](#) are available at [Alaska Online Public Notices](#).

FQHC Adult Preventive Dental Services

A list of all adult preventive dental services that are covered when provided at a federally qualified health center is available on the [Provider Updates](#) page.

Questions? Contact Carrie Crouse at carrie.crouse@alaska.gov or 907.334.2403, or Sherri LaRue sherri.larue@alaska.gov or 907.334.2656.

Provider Training Dates

In November, training is scheduled via Instructor-led Webinar. In December, training is scheduled in Anchorage and via Instructor-led Webinar.

November	
Webinar	November 26
December	
Anchorage	December 10 — 12
Webinar	December 17 — 19

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#)

