

# Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

February 2020

## Conduent

1835 S. Bragaw St., Suite 200  
Anchorage, AK 99508-3469

## Web Address

<http://medicaidalaska.com>

## Fraud and Abuse Hotline

907.644.5975  
800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6  
800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1  
800.770.5650, option 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

## In This Issue

<i>New Hours of Operation for Conduent Travel Service Authorization Call Center</i> .....	1
<i>Message from the Director: Adult Enhanced Dental Program Funding Restored</i> .....	1
<i>Medicaid Regulations Filed: Provider and Recipient Participation; Duty of Provider</i> .....	1
<i>Proposed Regulations: Health Facility Employee Tuberculosis Screening and Testing</i> .....	2
<i>Pharmacy Program Updates – January 2020</i> .....	2
<i>Alaska Medicaid Policy Clarification: Enteral Supplies</i> .....	2
<i>Preferred Drug List Effective February 10, 2020</i> .....	2
<i>Proposed Regulations: Community First Choice Personal Care Services, HCBW Services Regulations</i> .....	2
<i>Proposed Regulations: Medicaid Care Management Program</i> ..	2
<i>Public Hearing: Medicaid Care Management Program</i> .....	2
<i>Adult Enhanced Dental Program Reinstated Effective December 31, 2019</i> .....	2
<i>Alaska Medicaid Introduces Well-Child Transportation Bus Pass Program</i> .....	3
<i>Physical, Occupational, and Speech Therapy Treatment Plan Requirements</i> .....	3
<i>Rate Reductions for Waiver Services Will Not Take Place</i> .....	3
<i>Holiday Closures</i> .....	3
<i>Provider Training Dates</i> .....	3
<i>Procedure Codes A4450, A4452, and A5120 Require Modifiers AU, AV, or AW</i> .....	3

## New Hours of Operation for Conduent Travel Service Authorization Call Center

Effective March 1, 2020, Conduent's travel service authorization call center will have the following hours of operation:

**Monday – Saturday:** 8:00 a.m. – 5:00 p.m. AKST

**Sunday:** 12:00 p.m. – 4:00 p.m. AKST

Providers may reach the Conduent Service Authorization Unit at 907.644.6800, option 5, or toll-free in Alaska at 800.770.5650, option 1, 2.

## Message from the Director: Adult Enhanced Dental Program Funding Restored

I'm happy to inform you that funding for the Alaska Medicaid adult enhanced dental program has been restored. Reinstatement of the program will occur on December 31, 2019 retroactively to October 1, 2019. The adult enhanced dental was previously defunded effective October 1, 2019. Medicaid recipients have been notified via direct mail that funding has been restored. For more information, refer to the December 17, 2019 provider flyer

**Message from the Director: Adult Enhanced Dental Program Funding Restored**, available on the [Provider Updates](#) page.

Sincerely,

Renee Gayhart, Director

## Medicaid Regulations Filed: Provider and Recipient Participation; Duty of Provider

New Medicaid provider and recipient participation and duty of provider regulations are effective February 6, 2020. The [new regulations](#) are available at [Alaska Online Public Notices](#).

## Proposed Regulations: Health Facility Employee Tuberculosis Screening and Testing

On January 31, 2020, the Department of Health and Social Services issued a public notice announcing proposed changes to health facility employee tuberculosis screening and testing regulations. The public comment period ends on March 17, 2020 at 5:00 p.m. AKT. The [proposed regulations](#) are available at [Alaska Online Public Notices](#).

## Pharmacy Program Updates – January 2020

The Alaska Medicaid Pharmacy Program January 2020 Updates is now available on the [Provider Updates](#) page. In this update you will find information about pharmacy changes resulting from the work of the Alaska Medicaid Drug Utilization Review Committee, including:

- New specific clinical prior authorization criteria effective 03/16/2020.
- Updates to existing prior authorization criteria effective 03/16/2020.
- New Medications have been added to the Interim Prior Authorization list updated 1/17/2020.
- Morphine Milligram Equivalent (MME) threshold will be reduced to 250 MME on 03/02/2020.
- ICD-10 codes to be required on schedule II stimulant prescriptions for age 21 and over on 05/01/2020.

## Alaska Medicaid Policy Clarification: Enteral Supplies

Alaska Medicaid issued a policy clarification regarding the use of enteral daily supply and miscellaneous codes. The 01/22/2020 Alaska Medicaid Policy Clarification: Enteral Supplies flyer is available on the [Provider Updates](#) page.

## Preferred Drug List Effective February 10, 2020

The updated Alaska Medicaid Preferred Drug List, effective February 10, 2020, is available on the Division of Health Care Services [Prior Authorization](#) page. Questions or comments? Please contact Charles Semling at [charles.semling@alaska.gov](mailto:charles.semling@alaska.gov).

## Proposed Regulations: Community First Choice Personal Care Services, HCBW Services Regulations

On January 16, 2020, the Department of Health and Social Services proposed changes to Community First Choice Personal Care Services Home & Community-Based Waiver Services regulations. The public comment period ends on March 9, 2020 at 5:00 p.m. AKT. The [proposed regulations](#) are available at [Alaska Online Public Notices](#).

## Proposed Regulations: Medicaid Care Management Program

On December 26, 2019, the Department of Health and Social Services proposed changes to Medicaid Care Management Program regulations. The public comment period ends on February 25, 2020 at 5:00 p.m. AKT. The [proposed regulations](#) are available at [Alaska Online Public Notices](#).

## Public Hearing: Medicaid Care Management Program

A public hearing regarding proposed changes to Medicaid Care Management Program regulations will be held from 3:30 p.m. – 4:30 p.m. AKT on February 12, 2020 at the Frontier Building, Room 880/890, 3601 C Street, Anchorage, AK 99503, at which time oral and written comments will be accepted. The [public hearing notice](#), notice of [proposed regulations](#), and additional information are available at [Alaska Online Public Notices](#).

## Adult Enhanced Dental Program Reinstated Effective December 31, 2019

On December 13, 2019, the Alaska Department of Health and Social Services issued a [press release](#) announcing the reinstatement of the Alaska Medicaid adult preventive dental program (also known as the Adult Enhanced Dental Program) **effective December 31, 2019**. Prior to the effective date a remittance advice message will be issued to provide you with more details.

## Alaska Medicaid Introduces Well-Child Transportation Bus Pass Program

The Department of Health and Social Services and the Municipality of Anchorage are excited to introduce the new Well-Child Transportation Bus Pass Program. Beginning February 1, 2020, free People Mover bus passes will be issued to Medicaid/Denali KidCare-eligible children and pregnant women through the Municipality of Anchorage's mTicket application. For more information, refer to provider flyer Alaska Medicaid Introduces Well-Child Transportation Bus Pass Program available on the [Provider Updates](#) page.

Questions? Please contact the Well-Child Transportation Program at 907.269.4575.

## Physical, Occupational, and Speech Therapy Treatment Plan Requirements

After an initial evaluation establishes the need for physical, occupational, or speech therapy, a therapy provider has 14 days to develop a treatment plan and have the plan signed by the ordering provider. Therapy services that are not delivered in accordance the signed treatment plan are not reimbursable by Alaska Medicaid.

The signed treatment plans must specify:

- Member's diagnosis
- Anticipated treatment goals
- Type, amount, frequency, and duration of each service to be provided

The ordering provider must sign a treatment plan:

- Every six months for members under three years of age
- Annually for members three years of age or older and for members under 21 years of age
- Every 30 days for members 21 years of age or older
- When changes affect service levels

## Rate Reductions for Waiver Services Will Not Take Place

The Department of Health and Social Services (DHSS) will not implement planned rate reductions to providers of Medicaid home and community-based waiver services. DHSS has determined that the reduction in payment rates would adversely impact delivery of waiver services.

## Holiday Closures

The State of Alaska offices will be closed Monday, February 17, 2020 in observance of Presidents' Day and Monday, March 30, 2020 in observance of Seward's Day.

## Provider Training Dates

In February, training is scheduled in Juneau and via Instructor-led Webinar. In March, training is scheduled in Fairbanks, Kenai, the Mat-Su Valley, and via Instructor-led Webinar.

February	
Webinar	February 4 — 6
Juneau	February 25 — 27
March	
Fairbanks	March 3 — 5
Webinar	March 17 — 19
Mat-Su	March 24 — 26
Kenai	March 31 — April 2

## Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).

## Procedure Codes A4450, A4452, and A5120 Require Modifiers AU, AV, or AW

Per CMS and the Alaska Medicaid DMEPOS fee schedule adopted by regulation and effective 7/2/19, procedure codes A4450, A4452, and A5120 may not be submitted as unmodified codes.

- A4450 and A4452 require a modifier AU, AV, or AW
- A5120 requires a modifier AU or AV

Health Enterprise has been updated to accept modifiers AU, AV, and AW where applicable. Providers must submit the appropriate modifier for these codes when requesting a service authorization or submitting claims. Any service authorization requests or submitted claims for unmodified procedure codes A4450, A4452, and A5120 will be denied.