

# Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

March 2020

## Conduent

1835 S. Bragaw St., Suite 200  
Anchorage, AK 99508-3469

## Web Address

<http://medicaidalaska.com>

## Fraud and Abuse Hotline

907.644.5975 or 800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6 or 800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1 or 800.770.5650, option 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

## Fax Numbers

SA..... 907.644.8131  
SA Travel, MRI ..... 907.644.5982  
SA Mental Health ..... 866.653.1435  
EPS ..... 907.644.9845  
Finance ..... 907.644.8120  
Attachments..... 907.644.8122  
or ..... 907.644.8123  
Enrollment ..... 907.646.4273  
Provider Inquiry..... 907.644.8126

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## Alaska Medicaid and Coronavirus (COVID-19): Information for Medicaid Providers and Members

Alaska Medicaid issued flyers for providers and members regarding the novel coronavirus (COVID-19). The 03/06/2020 Alaska Medicaid and Coronavirus (COVID-19): Information for Medicaid Providers and Alaska Medicaid and Coronavirus (COVID-19): Information for Medicaid Members flyers are available on the [Provider Updates](#) page.

## COVID-19 and Prescription Early Refills

Alaska Medicaid issued a pharmacy update regarding medically necessary early refills as a result of emergency preparedness in response to the COVID-19 virus. The 03/05/2020 COVID-19 and Prescription Early Refills flyer is available on the [Provider Updates](#) page.

## Provider Self-Audits Due June 7, 2020

All Medicaid providers are required to conduct a self-audit once every two years and submit a Provider Self-Audit Attestation form by June 7, 2020. For self-audit forms and more information, visit [Provider Self-Audits](#) and [Medicaid Program Integrity](#).

## Proposed Regulations: Medicaid Noncovered Services

On February 21, 2020, the Department of Health and Social Services issued a public notice announcing proposed changes to Medicaid noncovered services regulations. The public comment period ends on April 6, 2020 at 5:00 p.m. AKT. The [proposed regulations](#) are available at [Alaska Online Public Notices](#).

## Transcranial Magnetic Stimulation (TMS) Authorization Required Effective April 1, 2020

Effective for services provided on and after April 1, 2020, Transcranial Magnetic Stimulation (TMS) therapy will require a service authorization prior to treatment. TMS authorization decisions will be made in accordance with Medicare LCD requirements. The TMS authorization request must be submitted to the Alaska Medicaid fiscal agent, Conduent State Healthcare, and must include the following:

- Psychiatrist Referral
- Treatment Plan
- Appropriate Depression Screening Scores
- Documentation Supporting Coverage Criteria

Questions? Contact Jamie Lang at [jamie.lang@alaska.gov](mailto:jamie.lang@alaska.gov) or 907.334.2654.

## Provider Training in Fairbanks and Online March 2020

Alaska Medicaid Provider Training will be available in Fairbanks March 3 – 5 and online March 17 – 19. This free, instructor-led training will help providers and billers in working with Alaska Medicaid. For more information and to register for classes, send an email to [Marilee.reinhart-davieau@conduent.com](mailto:Marilee.reinhart-davieau@conduent.com), or visit our [Provider Training](#) page. More training sessions will be available throughout the year online and in person at many locations in Alaska. Watch your RA messages and check our training page periodically for schedule updates.

## New Hours of Operation for Conduent Travel Service Authorization Call Center

Effective March 1, 2020, Conduent's travel service authorization call center will have the following hours of operation:

**Monday – Saturday:** 8:00 a.m. – 5:00 p.m. AKST

**Sunday:** 12:00 p.m. – 4:00 p.m. AKST

Providers may reach the Conduent Service Authorization Unit at 907.644.6800, option 5, or toll-free in Alaska at 800.770.5650, option 1, 2.

## Notice of Amended Version of Material Previously Adopted by Reference: HCPCS, CPT, ICD-10-CM

On February 7, 2020, the Department of Health and Social Services issued a public notice announcing the adoption of the following materials, effective January 1, 2020: [Healthcare Common Procedure Coding System \(HCPCS\), 2020 Edition](#); [Current Procedural Terminology \(CPT\) Standard Edition](#); and the [International Classification of Diseases, 10th Revision, Clinical Modification \(ICD-10-CM\), 2020 Edition](#). All notices and materials are available at [Alaska Online Public Notices](#).

## Notice of Amended Version of Material Previously Adopted by Reference: Federal Poverty Guidelines

On February 7, 2020, the Department of Health and Social Services issued a public notice announcing the adoption of the 2020 Federal Poverty Guidelines, effective January 14, 2020. The [notice, 2020 Federal Poverty Guidelines, and additional information](#) are available at [Alaska Online Public Notices](#).

## Medicaid Regulations Filed: Provider and Recipient Participation; Duty of Provider

New Medicaid provider and recipient participation and duty of provider regulations are effective February 6, 2020. The [new regulations](#) are available at [Alaska Online Public Notices](#).

## Alaska Medicaid Policy Clarification: Enteral Supplies

Alaska Medicaid issued a policy clarification regarding the use of enteral daily supply and miscellaneous codes. The 01/22/2020 Alaska Medicaid Policy Clarification: Enteral Supplies flyer is available on the [Provider Updates](#) page.

## Proposed Regulations: Community First Choice Personal Care Services, HCBW Services Regulations

On January 16, 2020, the Department of Health and Social Services proposed changes to Community First Choice Personal Care Services Home & Community-Based Waiver Services regulations. The public comment period ends on March 9, 2020 at 5:00 p.m. AKT. The [proposed regulations](#) are available at [Alaska Online Public Notices](#).

## Pharmacy Program Updates – January 2020

The Alaska Medicaid Pharmacy Program January 2020 Updates is now available on the [Provider Updates](#) page. In this update you will find information about pharmacy changes resulting from the work of the Alaska Medicaid Drug Utilization Review Committee, including:

- New specific clinical prior authorization criteria effective 03/16/2020.
- Updates to existing prior authorization criteria effective 03/16/2020.
- New Medications have been added to the Interim Prior Authorization list updated 1/17/2020.
- Morphine Milligram Equivalent (MME) threshold will be reduced to 250 MME on 03/02/2020.
- ICD-10 codes to be required on schedule II stimulant prescriptions for age 21 and over on 05/01/2020.

## Holiday Closures

The State of Alaska offices will be closed Monday, March 30, 2020 in observance of Seward’s Day.

## Proposed Regulations: Health Facility Employee Tuberculosis Screening and Testing

On January 31, 2020, the Department of Health and Social Services issued a public notice announcing proposed changes to health facility employee tuberculosis screening and testing regulations. The public comment period ends on March 17, 2020 at 5:00 p.m. AKT. The [proposed regulations](#) are available at [Alaska Online Public Notices](#).

## Provider Training Dates

In March, training is scheduled in Fairbanks, Kenai, and via Instructor-led Webinar. In April, training is scheduled in Bethel and via Instructor-led Webinar.

March	
Fairbanks	March 3 —5
Webinar	March 17 — 19
Kenai	March 31 — April 2
April	
Bethel	April 14 — 16
Webinar	April 28 — 30

## Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).

