

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

April 2020

Conduent

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Web Address

<http://medicaidalaska.com>

Fraud and Abuse Hotline

907.644.5975 or 800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6 or
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1 or
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA..... 907.644.8131
SA Travel, MRI 907.644.5982
SA Mental Health 866.653.1435
EPS 907.644.9845
Finance..... 907.644.8120
Attachments..... 907.644.8122
or 907.644.8123
Enrollment 907.646.4273
Provider Inquiry..... 907.644.8126

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Alaska Medicaid COVID-19 Response

In response to the national public health emergency associated with the COVID-19 virus, the Department of Health and Social Services (DHSS) has issued health mandates and implemented temporary policy changes to the Alaska Medicaid Program. For frequent updates on DHSS' response to COVID-19, refer to the [Alaska Medicaid Health Enterprise home](#) page.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Medicaid Budget Status

The Department of Health and Social Services has not begun to pend or delay Medicaid payments and is making every effort possible to ensure that budget-pended payments are not necessary. In the event it is necessary to delay some payments, no action will be taken without adequate notification by the department via [remittance advice message](#).

Transportation and Accommodation Claims Transition to Professional Format Billing

Effective 05/31/2020, transportation and accommodation providers must submit their claims to Alaska Medicaid using the professional or CMS-1500 claim format. Instructor-led training webinars covering this transition are scheduled beginning on 04/08/2020 as 1.5 hours sessions. Each session will contain the same material and providers are asked to attend only once. For a full schedule of available training sessions, refer to the Transportation and Accommodation Billing Transition flyer available on the [Alaska Medicaid Learning Portal](#).

Holiday Closures

The State of Alaska and Conduent offices will be closed Monday, May 25, 2020 in observance of Memorial Day.

Updated Service Authorization Request – Private Duty Nursing Form Effective 5/1/2020

Effective May 1, 2020, the updated Private Duty Nursing (PDN) Service Authorization Request form must be used for all service authorization (SA) requests for PDN services. SA requests for PDN services submitted on any previous version of the SA request form will not be accepted.

The updated form will allow for a better understanding of caregiving needs and includes additional fields for specific medical equipment & clinical presentations commonly seen in individuals of complex medical needs. Instructions on how to complete the form are located on page five of the form. The form is available on the [Alaska Medicaid Forms](#) page.

Outpatient and Physician-Administered Drugs: Claims Coding Reminder

Effective April 25, 2020, Alaska Medicaid Health Enterprise will be updated to validate the accuracy of Medical Pharmacy claims (aka. Physician Administered Drugs, "J-codes"). To maintain compliance with federal law and regulation, claims for all covered outpatient drugs, including physician administered drugs, must be invoiced for rebate. Please review the 01/28/2019 [NDC Requirements and Policy Guidance](#) if you have any questions. Questions? Contact Jamie Lang at jamie.lang@alaska.gov or 907.334.2654.

Medicaid Regulations Filed: Behavioral Health Services

New [Medicaid behavioral health regulations](#) are effective 04/24/2020.

Medical Justification Requirements for Travel Effective April 15, 2020

Effective April 15, 2020, some transportation authorization requests will require medical justification. The requirements are listed in provider flyer Medical Justification Requirements for Travel Effective April 15, 2020 available on the [Provider Updates](#) page.

Questions? Contact Carrie Silvers at carrie.silvers@alaska.gov or 907.269.4576.

Breast Cancer Gene Expression Profiling Coverage Conditions

Alaska Medicaid issued a policy clarification regarding conditions of coverage for genetic testing, CPT codes 81519 and 81522. The 03/10/2020 Alaska Medicaid Policy Clarification Update: Breast Cancer Gene Expression flyer is available on the [Provider Updates](#) page.

Provider Training Dates

In April and May, all training is scheduled via Instructor-led Webinar.

April	
Webinar	April 7 — 9
Webinar	April 14 — 16
Webinar	April 28 — 30
May	
Webinar	May 5 — 7
Webinar	May 19 — 21

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).

Transcranial Magnetic Stimulation (TMS) Authorization Required Effective April 1, 2020

Effective for services provided on and after April 1, 2020, Transcranial Magnetic Stimulation (TMS) therapy will require a service authorization prior to treatment. TMS authorization decisions will be made in accordance with Medicare LCD requirements. The TMS authorization request must be submitted to the Alaska Medicaid fiscal agent, Conduent State Healthcare, and must include the following:

- Psychiatrist Referral
- Treatment Plan
- Appropriate Depression Screening Scores
- Documentation Supporting Coverage Criteria

Questions? Contact Jamie Lang at jamie.lang@alaska.gov or 907.334.2654.

Notice of Amended Version of Material Previously Adopted by Reference: HCPCS, CPT, ICD-10-CM

On February 7, 2020, the Department of Health and Social Services issued a public notice announcing the adoption of the following materials, effective January 1, 2020: [Healthcare Common Procedure Coding System \(HCPCS\), 2020 Edition](#); [Current Procedural Terminology \(CPT\) Standard Edition](#); and the [International Classification of Diseases, 10th Revision, Clinical Modification \(ICD-10-CM\), 2020 Edition](#). All notices and materials are available at [Alaska Online Public Notices](#).

Notice of Amended Version of Material Previously Adopted by Reference: Federal Poverty Guidelines

On February 7, 2020, the Department of Health and Social Services issued a public notice announcing the adoption of the [2020 Federal Poverty Guidelines](#), effective January 14, 2020. The [notice, 2020 Federal Poverty Guidelines, and additional information](#) are available at [Alaska Online Public Notices](#).

