

# Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

May 2020

## Conduent

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## Web Address

<http://medicaidalaska.com>

## Fraud and Abuse Hotline

907.644.5975 or  
800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6 or  
800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1 or  
800.770.5650, option 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

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## Alaska Medicaid COVID-19 Response

In response to the national public health emergency associated with the COVID-19 virus, the Department of Health and Social Services (DHSS) has issued health mandates and implemented temporary policy changes to the Alaska Medicaid Program. For frequent updates on DHSS' response to COVID-19, refer to the [Alaska Medicaid Health Enterprise home](#) page.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

## Delayed: Transportation and Accommodation Claims Transition to Professional Format Billing

Transition of claims submission for transportation and accommodation services from AK-04 to professional/CMS-1500 format, previously scheduled for 05/31/2020 is postponed until 06/27/2020. Instructor-led training webinars covering this transition continue; refer to the Transportation and Accommodation Billing Transition flyer available on the [Alaska Medicaid Learning Portal](#) for more information.

## Provider Self-Audit Deadline Delayed Until 12/31/2020

Due to changing priorities amid the COVID-19 public health emergency, the deadline for provider self-audits, required under 7 AAC 160.115, has been extended until 12/31/2020.

For self-audit forms and more information, visit [Provider Self-Audits](#).

## Holiday Closures

The State of Alaska and Conduent offices will be closed Monday, May 25, 2020 in observance of Memorial Day.

## Medicaid Budget Status: Pended Payments NOT Anticipated

Based on claims projections for the last 8 weeks of the fiscal year, the Department of Health and Social Services anticipates that budget-pended payments will NOT be necessary. In the unlikely event it is necessary to delay some payments, no action will be taken without adequate notification by the department via [remittance advice message](#).

## Independent Psychologist Services Claim Submission to ASO

Effective 05/01/2020, for all dates of service on and after 04/24/2020, claims submitted for services rendered by independent psychologists must be submitted to Optum, the Division of Behavioral Health's (DBH) administrative service organization (ASO). Refer to DBH's [Medicaid Related Information](#) for details.

Questions? Contact [MPASSunit@alaska.gov](mailto:MPASSunit@alaska.gov).

## Emergency Room Behavioral Health Hold Extended

Alaska Medicaid's temporary expanded coverage for behavioral health observation bed services has been extended through 09/30/2020, terminating effective 10/01/2020. Billing requirements remain the same, and reimbursement continues to be limited to 120 hours per hold.

Questions? Please contact Sherri LaRue at [sherri.larue@alaska.gov](mailto:sherri.larue@alaska.gov) or 907.334.2656.

## Change in Voucher Requirements for Bus & Wheelchair Van Services

Effective for dates of service on and after June 15, 2020, providers arranging for member travel by bus (procedure code A0120) or wheelchair van (procedure code A0130) must issue a separate voucher for each destination to which the member is traveling, e.g., one voucher for the travel to an appointment and one voucher for the return travel. Please indicate only one authorized unit on each voucher.

## Prescription Drug Lookup Tool

Alaska Medicaid Drug Lookup is a new tool provided by the Division of Health Care Services, through Magellan Rx Management, to assist Medicaid providers with general coverage status of drugs. Visit [Alaska Medicaid Drug Lookup](#) for more information or [Drug Lookup](#) to begin a search. Final coverage determinations are made during claims adjudication; Drug Lookup does not provide cost limit, authorization, or service limit information.

## Pharmacy Program Updates –May 2020

The Alaska Medicaid Pharmacy Program May2020 Update is now available on the [Provider Updates](#) page. Included are details about the Alaska Medicaid Disaster Relief State Plan Amendment.

## Change in Billing Requirements for Bus and Wheelchair Van Services

Effective for dates of service on and after June 15, 2020, providers billing for bus (procedure code A0120) or wheelchair van (procedure code A0130) services must obtain a separate voucher for each destination to which a member is traveling. Claims submitted for dates of service on and after June 15, 2020 with multiple units or multiple dates of service will be denied.

## Attachment Indicator Required on Ambulance Claims

All ambulance claims require medical justification. To ensure appropriate processing of attachments, claims must be submitted with the appropriate attachment indicators; refer to Section II of your provider billing manual for a list of indicators. Claims submitted on or after 6/15/2020 without the appropriate attachment indicator will be denied.

## Medicaid Regulations Filed: Transportation and Accommodation Services

New [Medicaid transportation and accommodation services, coverage and payment](#) regulations are effective 07/01/2020.

## Updated Service Authorization Request – Private Duty Nursing Form Effective 5/1/2020

Effective May 1, 2020, the updated Private Duty Nursing (PDN) Service Authorization Request form must be used for all service authorization (SA) requests for PDN services. SA requests for PDN services submitted on any previous version of the SA request form will not be accepted.

The updated form will allow for a better understanding of caregiving needs and includes additional fields for specific medical equipment & clinical presentations commonly seen in individuals of complex medical needs. Instructions on how to complete the form are located on page five of the form. The form is available on the [Alaska Medicaid Forms](#) page.

## Outpatient and Physician-Administered Drugs: Claims Coding Reminder

Effective April 25, 2020, Alaska Medicaid Health Enterprise will be updated to validate the accuracy of Medical Pharmacy claims (aka. Physician Administered Drugs, "J-codes"). To maintain compliance with federal law and regulation, claims for all covered outpatient drugs, including physician administered drugs, must be invoiced for rebate. Please review the 04/29/2020 [NDC Requirements and Policy Guidance](#) if you have any questions. Questions? Contact Jamie Lang at [jamie.lang@alaska.gov](mailto:jamie.lang@alaska.gov) or 907.334.2654.

## Medicaid Regulations Filed: Behavioral Health Services

New [Medicaid behavioral health regulations](#) are effective 04/24/2020.

## Medical Justification Requirements for Travel Effective 04/15/2020

Effective April 15, 2020, some transportation authorization requests will require medical justification. The requirements are listed in provider flyer Medical Justification Requirements for Travel Effective April 15, 2020 available on the [Provider Updates](#) page.

Questions? Contact Carrie Silvers at [carrie.silvers@alaska.gov](mailto:carrie.silvers@alaska.gov) or 907.269.4576.

## Breast Cancer Gene Expression Profiling Coverage Conditions

Alaska Medicaid issued a policy clarification regarding conditions of coverage for genetic testing, CPT codes 81519 and 81522. The 03/10/2020 Alaska Medicaid Policy Clarification Update: Breast Cancer Gene Expression flyer is available on the [Provider Updates](#) page.

## Provider Training Dates

In May and June, all training is scheduled via Instructor-led Webinar.

May	
Webinar	May 5 — 7
Webinar	May 19 — 21
June	
Webinar	June 2 — 4

## Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).

