

# Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

June 2020

## Conduent

1835 S. Bragaw St., Suite 200  
Anchorage, AK 99508-3469

## Web Address

<http://medicaidalaska.com>

## Fraud and Abuse Hotline

907.644.5975 or  
800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6 or  
800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1 or  
800.770.5650, option 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

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## Alaska Medicaid COVID-19 Response

In response to the national public health emergency associated with the COVID-19 virus, the Department of Health and Social Services (DHSS) has issued health mandates and implemented temporary policy changes to the Alaska Medicaid Program. For frequent updates on DHSS' response to COVID-19, refer to the [Alaska Medicaid Health Enterprise home](#) page.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

## Payment Cycle Schedule Changes for Independence Day Holiday

Effective the week of June 28, 2020, the Alaska Medicaid payment cycle cutoff will temporarily switch from Monday to Saturday to allow EFT deposits to be made in advance of the Independence Day holiday. The cutoff for submitting claims in order to receive reimbursement the following week will move from noon Monday, June 29 to noon Saturday, June 27. EFT payments will be deposited on Tuesday, June 30. Paper Remittance Advice will be mailed out as usual. Claim cycles will return to Monday cutoffs on July 6.

## Procedure Code Required for Revenue Code 0900

Effective for dates of service on and after 07/03/2020, claims submitted with revenue code 0900 (General Behavioral Health Treatments/Services) will require an appropriate CPT/HCPCS procedure code in form locator 44, *HCPCS/Accommodation Rates/HIPPS Rate Codes*. Claims with the 0900 revenue code that do not include a CPT/HCPCS procedure code will be denied for exception code 4309, *Procedure Code Required for Revenue Code*.

## Holiday Closures

The State of Alaska and Conduent offices will be closed Friday, July 3, 2020 in observance of Independence Day.

## Medicaid Regulations Filed: Behavioral Health Marital and Family Services

New [Medicaid Behavioral Health Marital and Family Services](#) regulations are effective 07/08/2020.

## HFL&C Regulations Filed: TB Screening and Testing

New Health Facilities Licensing and Certification [regulations pertaining to tuberculosis screening and testing](#) are effective 07/04/2020.

## Delayed: Transportation and Accommodation Claims Transition to Professional Format Billing

Transition of claims submission for transportation and accommodation services from AK-04 to professional/CMS-1500 format, previously scheduled for 05/31/2020 is postponed until 06/27/2020. Instructor-led training webinars covering this transition continue; refer to the Transportation and Accommodation Billing Transition flyer available on the [Alaska Medicaid Learning Portal](#) for more information.

## Medicaid Regulations Filed: Pharmacy Preferred Drug List & Prior Authorization List

New [Medicaid Pharmacy Preferred Drug List & Prior Authorization List](#) regulations are effective 06/25/2020.

## Independent Psychologist Services Claim Submission to ASO

Effective 05/01/2020, for all dates of service on and after 04/24/2020, claims submitted for services rendered by independent psychologists must be submitted to Optum, the Division of Behavioral Health's (DBH) administrative service organization (ASO). Refer to DBH's [Medicaid Related Information](#) for details.

Questions? Contact [MPASSunit@alaska.gov](mailto:MPASSunit@alaska.gov).

## Emergency Medicaid Regulations Filed: 1115 BH Waiver

[Emergency Medicaid 1115 Behavioral Health Waiver Services](#) regulations are effective May 27, 2020.

## Provider Self-Audit Deadline Delayed Until 12/31/2020

Due to changing priorities amid the COVID-19 public health emergency, the deadline for provider self-audits, required under 7 AAC 160.115, has been extended until 12/31/2020.

For self-audit forms and more information, visit [Provider Self-Audits](#).

## Pharmacy Program Updates –May 2020

The Alaska Medicaid Pharmacy Program May2020 Update is now available on the [Provider Updates](#) page. Included are details about the Alaska Medicaid Disaster Relief State Plan Amendment.

## Medicaid Budget Status: Pended Payments NOT Anticipated

Based on claims projections for the last 8 weeks of the fiscal year, the Department of Health and Social Services anticipates that budget-pended payments will NOT be necessary. In the unlikely event it is necessary to delay some payments, no action will be taken without adequate notification by the department via [remittance advice message](#).

## Emergency Room Behavioral Health Hold Extended

Alaska Medicaid's temporary expanded coverage for behavioral health observation bed services has been extended through 09/30/2020, terminating effective 10/01/2020. Billing requirements remain the same, and reimbursement continues to be limited to 120 hours per hold.

Questions? Please contact Sherri LaRue at [sherri.larue@alaska.gov](mailto:sherri.larue@alaska.gov) or 907.334.2656.

## Change in Voucher Requirements for Bus & Wheelchair Van Services

Effective for dates of service on and after June 15, 2020, providers arranging for member travel by bus (procedure code A0120) or wheelchair van (procedure code A0130) must issue a separate voucher for each destination to which the member is traveling, e.g., one voucher for the travel to an appointment and one voucher for the return travel. Please indicate only one authorized unit on each voucher.

## Prescription Drug Lookup Tool

Alaska Medicaid Drug Lookup is a new tool provided by the Division of Health Care Services, through Magellan Rx Management, to assist Medicaid providers with general coverage status of drugs. Visit [Alaska Medicaid Drug Lookup](#) for more information or [Drug Lookup](#) to begin a search. Final coverage determinations are made during claims adjudication; Drug Lookup does not provide cost limit, authorization, or service limit information.

## Change in Billing Requirements for Bus and Wheelchair Van Services

Effective for dates of service on and after June 15, 2020, providers billing for bus (procedure code A0120) or wheelchair van (procedure code A0130) services must obtain a separate voucher for each destination to which a member is traveling. Claims submitted for dates of service on and after June 15, 2020 with multiple units or multiple dates of service will be denied.

## Attachment Indicator Required on Ambulance Claims

All ambulance claims require medical justification. To ensure appropriate processing of attachments, claims must be submitted with the appropriate attachment indicators; refer to Section II of your provider billing manual for a list of indicators. Claims submitted on or after 6/15/2020 without the appropriate attachment indicator will be denied.

## Medicaid Regulations Filed: Transportation and Accommodation Services

New [Medicaid transportation and accommodation services, coverage and payment](#) regulations are effective 07/01/2020.

## Provider Training Dates

In June and July, all training is scheduled via Instructor-led Webinar.

June	
Webinar	June 2 — 4
Webinar	June 23 — 25
July	
Webinar	July 7 — 9
Webinar	July 21 — 23

## Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).

