

# Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

July 2020

## Conduent

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Anchorage, AK 99508-3469

## Web Address

<http://medicaidalaska.com>

## Fraud and Abuse Hotline

907.644.5975 or  
800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6 or  
800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1 or  
800.770.5650, option 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

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## Alaska Medicaid COVID-19 Response

In response to the national public health emergency associated with the COVID-19 virus, the Department of Health and Social Services (DHSS) has issued health mandates and implemented temporary policy changes to the Alaska Medicaid Program. For frequent updates on DHSS' response to COVID-19, refer to the [Alaska Medicaid Health Enterprise home](#) page.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

## New Ambulance Services Provider Billing Manual Now Available

A new Alaska Medical Assistance Provider Billing Manual is now available for air and ground ambulance providers.

The new manual contains three sections:

- Section I: Provider-Specific Services, Policies, and Procedures
- Section II: Claims Management
- Section III: General Program Information

All billing manuals are available at <http://medicaidalaska.com> and select Documentation > Documents & Forms > Provider Billing Manuals.

Also, there is a new Ambulance Clinical Criteria document available on the [Provider Reference](#) page.

## Pharmacist and Pharmacy Professional Group Enrollment and Billing Training Available

Multiple training opportunities will be available in July and August for pharmacists related to enrollment and billing for professional services. Please refer to the [Pharmacy](#) notices page for specific information. For specific dates and times of the training and to register, please see the Pharmacy training flyer on our [Provider Training](#) page.

## Proposed Regulations: Medicaid Autism Services

New Medicaid [behavioral health autism services regulations](#) were proposed on July 8, 2020.

## Proposed Regulations - Medicaid SEMT Program

New Medicaid [Supplemental Emergency Medical Transport \(SEMT\) Program regulations](#) were proposed on July 9, 2020.

## Changes to Waiver Provider Claim Submission Requirements Effective 08/01/2020

Recently you were [notified of regulation changes](#) concerning Medicaid waiver recipient Cost of Care Amounts (COCA). For dates of service on and after 08/01/2020, non-ALH waiver providers are prohibited from collecting a Medicaid recipient's COCA; waiver recipients who do not live in assisted living homes (ALH) will pay their COCA directly to the state. Please review [Medicaid Waiver COCA Billing Instructions for Waiver Providers](#) for instructions on how to submit claims for dates of service on and after 08/01/2020.

## Reminder: Requested Dental Service Authorizations That Will Not Be Used Must Be Cancelled

Approved authorizations for requested dental services must be canceled if they will not be used. If partially cancelling an authorization, enter the codes to be cancelled and the authorization number on a *Dental Service Authorization Update Request* form. If cancelling an entire authorization, submit the original approved authorization form with a cancellation statement across the full authorization. Either request must be signed and dated by the requestor. Fax the cancellation request to the Conduent Service Authorization Department at 907.644.9861.

## Holiday Closures

The State of Alaska and Conduent offices will be closed Friday, July 3, 2020 in observance of Independence Day.

## Changes to Licensed ALH Claim Submission Requirements Effective 08/01/2020

Recently you were [notified of regulation changes](#) concerning Medicaid waiver recipient Cost of Care Amounts (COCA). As a result of these changes, you will no longer submit COCA amounts on claims for ALH residents who receive residential supported living, group home, and family habilitation services. Please review [Medicaid Waiver COCA Billing Instructions for Licensed Assisted Living Homes](#) for instructions on how to submit claims for dates of service on and after 08/01/2020.

## SFY2020 Rate Reductions End Effective July 1, 2020

Effective July 1, 2020, the 5% decrease that was applied to most Medicaid payment rates for SFY2020 expired and rates for all services reverted to 100%. Additionally, rates for some services are eligible for an inflationary increase. SFY2021 [Fee schedules](#) are currently under development.

## Reminder: Revised Certificate of Medical Necessity Form for Incontinence and Enteral Required 7/15/2020

Suppliers are required to use the current (March 18, 2020) Certificate of Medical Necessity (CMN) forms for all incontinence and enteral requests submitted on or after July 15, 2020. Requests submitted using previous CMN versions on or after this date will not be accepted and will be returned to the provider.

## Medicaid Regulations Filed: Cost of Care and Third Level Review

New Medicaid [Cost of Care and Third Level Review](#) regulations are effective 08/01/2020. Additional information for affected providers will be issued prior to the effective date.

## Procedure Code Required for Revenue Code 0900

Effective for dates of service on and after 07/03/2020, claims submitted with revenue code 0900 (General Behavioral Health Treatments/Services) will require an appropriate CPT/HCPCS procedure code in form locator 44, *HCPCS/Accommodation Rates/HIPPS Rate Codes*. Claims with the 0900 revenue code that do not include a CPT/HCPCS procedure code will be denied for exception code 4309, *Procedure Code Required for Revenue Code*.

## Medicaid Regulations Filed: Behavioral Health Marital and Family Services

New [Medicaid Behavioral Health Marital and Family Services](#) regulations are effective 07/08/2020.

## HFL&C Regulations Filed: TB Screening and Testing

New Health Facilities Licensing and Certification [regulations pertaining to tuberculosis screening and testing](#) are effective 07/04/2020.

## Medicaid Regulations Filed: Pharmacy Preferred Drug List & Prior Authorization List

New [Medicaid Pharmacy Preferred Drug List & Prior Authorization List](#) regulations are effective 06/25/2020.

## Emergency Medicaid Regulations Filed: 1115 BH Waiver

Emergency [Medicaid 1115 Behavioral Health Waiver Services](#) regulations are effective May 27, 2020.

## Provider Training Dates

In July and August, all training is scheduled via Instructor-led Webinar.

July	
Webinar	July 7 — 9
Webinar	July 21 — 23
August	
Webinar	August 4 — 6

## Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).

