

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

March 2021

Conduent

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Web Address

<http://medicaidalaska.com>

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6 or
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1 or
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA..... 907.644.8131
SA Travel, MRI 907.644.5982
SA Mental Health 866.653.1435
EPS 907.644.9845
Finance 907.644.8120
Training 907.644.9845
Attachments 907.644.8122
or 907.644.8123
Enrollment 907.646.4273
Provider Inquiry 907.644.8126

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Alaska Medicaid COVID-19 Response

In response to the national public health emergency associated with the COVID-19 virus, the Department of Health and Social Services (DHSS) has issued health mandates and implemented temporary policy changes to the Alaska Medicaid Program. For frequent updates on DHSS' response to COVID-19, refer to the [Alaska Medicaid Health Enterprise home page](#).

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Change to Cost of Care Amount (CoCA) Collection Process

In 2020, the Department of Health and Social Services began collecting recipients' Cost of Care Amounts (CoCA) from recipients who do not living in facility (ALH, SNF) settings. Recipients who live in ALH and SNF settings continued to pay their CoCA to the provider.

As a result of a recent interpretation by the Centers for Medicare and Medicaid Services regarding 42 C.F.R. 435.476, DHSS will no longer collect recipient Cost of Care amount (CoCA) payments directly from any Medicaid waiver recipient. Instead, all Medicaid waiver services providers must now collect CoCA from recipients who are required to pay CoCA.

Questions? Visit [CoCA Billing Instructions](#) or contact Jana Atonio at jana.atonio@alaska.gov or 907.269.7380.

Medicaid Regulations Filed: HCBW Streamlined Determinations NFLOC

[Medicaid home and community-based waiver streamlined determinations for nursing facility level of care \(NFLOC\)](#) regulations are effective 03/31/2021.

Notice of Amended Version of Material Previously Adopted by Reference: Federal Poverty Guidelines

On February 12, 2021, the Department of Health and Social Services issued a public notice announcing the adoption of the [2021 Federal Poverty Guidelines](#).

Notice of Amended Version of Material Previously Adopted by Reference: HCPCS, CPT, ICD-10-CM

On February 12, 2021, the Department of Health and Social Services issued a public notice announcing the adoption of the following materials: [Healthcare Common Procedure Coding System \(HCPCS\), 2021 Edition](#); [Current Procedural Terminology \(CPT\) Standard Edition, 2021](#); and the [International Classification of Diseases, 10th Revision, Clinical Modification \(ICD-10-CM\), 2021 Edition](#).

Proposed Regulations: Medicaid Dental Services (Supplemental Notice)

On 02/09/2021, the Department of Health and Social Services issued a [supplemental notice](#) regarding proposed changes to Medicaid dental services.

Proposed Regulations: Medicaid Gender Dysphoria-Related Services

New [Medicaid Gender Dysphoria-Related Services](#) regulations were proposed on 02/09/2021.

Proposed Regulations: Medicaid Employment Services Coverage

New [Medicaid Employment Services Coverage](#) regulations were proposed on 01/27/2021.

Pharmacy Program Updates – January 2021

The Alaska Medicaid Pharmacy Program January 2021 Update is now available on the [Provider Updates](#) page. In this update you will find information about pharmacy changes resulting from the work of the Alaska Medicaid Drug Utilization Review Committee, including:

- New specific clinical prior authorization criteria effective 3/15/2021.
- Updates to existing prior authorization criteria effective 3/15/2021.
- New Medications have been added to the Interim Prior Authorization list updated 1/15/2021.
- New preferred drug list updates will become effective on or after 3/1/2021.
- Morphine Milligram Equivalent (MME) threshold was reduced to 200 MME on 01/06/2021.

Holiday Closures

The State of Alaska offices will be closed Monday, March 29, 2021 in observance of Seward's Day.

Provider Training Dates

In February and March, all training is scheduled via Instructor-led Webinar.

March	
Webinar	March 2 — 4
Webinar	March 16 — 18
Webinar	March 23 — 25
April	
Webinar	April 6 — 8
Webinar	April 20 — 22

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).