

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

April 2021

Conduent

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Anchorage, AK 99508-3469

Web Address

<http://medicaidalaska.com>

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6 or
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1 or
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

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Alaska Medicaid COVID-19 Response

In response to the national public health emergency associated with the COVID-19 virus, the Department of Health and Social Services (DHSS) has issued health mandates and implemented temporary policy changes to the Alaska Medicaid Program. For frequent updates on DHSS' response to COVID-19, refer to the [Alaska Medicaid Health Enterprise home page](#).

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Alaska Occupational and Business Licenses Require Renewal by 04/30/2021

Some providers have not renewed, or have not updated, their Alaska Occupational License or Alaska Business License expiring April 30, 2021. These licenses must be renewed or point-of-sale claims submitted to Alaska Medicaid maybe rejected. Please submit a copy of all renewed licenses to Conduent as soon as you receive your updated documents. You may submit copies to Conduent by fax to 907.646.4273, or by mail to:

Conduent State Healthcare

Attn: Enrollment Services
P.O. Box 240808
Anchorage, AK 99524-0808

Questions? Contact Provider Enrollment at 907.644.6800, option 2, or toll-free in Alaska at 800.770.5650, option 1, 3.

Proposed Regulations: Medicaid Cost-of-Care Liability Collection

New [Medicaid Cost-of-Care regulations](#) were proposed on 03/08/2021.

Temporary Expansion of Medicaid Telehealth Coverage: Updated FAQs

An updated FAQ for telehealth services is now available on the [Provider Updates](#) page. Questions 13 and 32 were revised as follows:

Question 13: added guidance for the use of G0 modifier

Question 32: revised the guidance for licensing requirements of out-of-state providers providing services via telehealth to a member physically located in Alaska.

Alaska Mandatory Child Abuse Reporter Training and Information

Alaska Medicaid providers are among many individuals identified by Alaska state law as **mandatory reporters** of suspected child abuse or neglect. To learn more about mandatory reporting and associated responsibilities, providers are encouraged to complete Alaska Mandatory Child Abuse Reporter Training offered by the Alaska DHSS.

If you know of a child who may be at risk of abuse or neglect, call **800.478.4444** or email reportchildabuse@alaska.gov.

To learn more about mandatory reporting and associated responsibilities, providers are encouraged to complete [Alaska Mandatory Child Abuse Reporter Training](#) offered by the Alaska DHSS.

For more information on child abuse reporting in Alaska, refer to the [Report Child Abuse in Alaska website](#).

Medicaid Regulations Filed: HCBW Streamlined Determinations NFLOC

[Medicaid home and community-based waiver streamlined determinations for nursing facility level of care \(NFLOC\)](#) regulations are effective 03/31/2021.

Proposed Regulations: Behavioral Health Licensed Professional Counselor Services

New [Behavioral Health Licensed Professional Counselor Services & Miscellany](#) regulations were proposed on 03/03/2021.

Policy Clarification: In Home Use of Non-invasive Ventilators

The 3/18/2021 Alaska Medicaid Policy Clarification: Non-invasive Positive Pressure Ventilators flyer is available on the [Provider Updates](#) page.

Provider Acknowledgement and Repayment of Payment Errors

Providers should closely review each remittance advice (RA) to ensure it reflects accurate payment for all billed services, including correct member details and services provided. In accordance with 7 AAC 105.220(e), Alaska Medicaid providers have 30 days from the time of payment to notify the department in writing of a payment error. 42 U.S.C. 1320(d) requires repayment of overpayments to the department within 60 days of identifying the overpayment. When an overpayment is identified, complete an Adjustment/Void (AK-05) form and a copy of the RA page detailing the overpayment to the address indicated on the form.

Policy Guidance: Private Duty Nursing Services

Alaska Medicaid has issued policy guidance regarding private duty nursing services. The 3/18/2021 Alaska Medicaid Policy Guidance: Private Duty Nursing flyer is available on the [Provider Updates](#) page.

Proposed Regulations: Medicaid Gender Dysphoria-Related Services

New [Medicaid Gender Dysphoria-Related Services](#) regulations were proposed on 02/09/2021.

Change to Cost of Care Amount (CoCA) Collection Process

In 2020, the Department of Health and Social Services began collecting recipients' Cost of Care Amounts (CoCA) from recipients who do not living in facility (ALH, SNF) settings. Recipients who live in ALH and SNF settings continued to pay their CoCA to the provider.

As a result of a recent interpretation by the Centers for Medicare and Medicaid Services regarding 42 C.F.R. 435.476, DHSS will no longer collect recipient Cost of Care amount (CoCA) payments directly from any Medicaid waiver recipient. Instead, all Medicaid waiver services providers must now collect CoCA from recipients who are required to pay CoCA.

Questions? Visit [CoCA Billing Instructions](#) or contact Jana Atonio at jana.atonio@alaska.gov or 907.269.7380.

Notice of Amended Version of Material Previously Adopted by Reference: Federal Poverty Guidelines

On February 12, 2021, the Department of Health and Social Services issued a public notice announcing the adoption of the [2021 Federal Poverty Guidelines](#).

Proposed Regulations: Medicaid Dental Services (Supplemental Notice)

On 02/09/2021, the Department of Health and Social Services issued a [supplemental notice](#) regarding proposed changes to Medicaid dental services.

Notice of Amended Version of Material Previously Adopted by Reference: HCPCS, CPT, ICD-10-CM

On February 12, 2021, the Department of Health and Social Services issued a public notice announcing the adoption of the following materials: [Healthcare Common Procedure Coding System \(HCPCS\), 2021 Edition](#); [Current Procedural Terminology \(CPT\) Standard Edition, 2021](#); and the [International Classification of Diseases, 10th Revision, Clinical Modification \(ICD-10-CM\), 2021 Edition](#).

Holiday Closures

The State of Alaska offices will be closed Monday, May 31, 2021 in observance of Memorial Day.

Provider Training Dates

In April and May, all training is scheduled via Instructor-led Webinar.

| April | |
|---------|---------------|
| Webinar | April 6 — 8 |
| Webinar | April 20 — 22 |
| May | |
| Webinar | May 4 — 6 |
| Webinar | May 18 — 20 |

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).

