

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

June 2021

Conduent

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Anchorage, AK 99508-3469

Web Address

<http://medicaidalaska.com>

Fraud and Abuse Hotline

907.644.5975 or
800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6 or
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1 or
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

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Alaska Medicaid COVID-19 Response

In response to the national public health emergency associated with the COVID-19 virus, the Department of Health and Social Services (DHSS) has issued health mandates and implemented temporary policy changes to the Alaska Medicaid Program. For frequent updates on DHSS' response to COVID-19, refer to the [Alaska Medicaid Health Enterprise home](#) page.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Extended Maintenance Window for MMIS System Upgrades

The Alaska MMIS portal is scheduled for an extended maintenance window for system upgrades starting Friday 6/11/2021 7:00 PM AKST and completing Sunday 6/13/2021 5:00 PM AKST. The MMIS portal will be unavailable during this time.

Payment Cycle Schedule Changes for Independence Day Holiday

Effective the week of June 27, 2021, the Alaska Medicaid payment cycle cutoff will temporarily switch from Monday to Saturday to allow EFT deposits to be made in advance of the Independence Day holiday. The cutoff for submitting claims in order to receive reimbursement the following week will move from noon Monday, June 28 to noon Saturday, June 26. EFT payments will be deposited and paper remittance advices will be mailed on Wednesday, June 30. Claim cycles will return to Monday cutoffs on July 5.

Holiday Closures

The State of Alaska and Conduent offices will be closed Monday, July 5, 2021 in observance of Independence Day.

Comagine Health's Spring Provider Training: Register to Attend Via Zoom!

Comagine Health is providing training for a process change to the intra-facility transfers that will go into effect on July 1, 2021 for Physical Rehabilitation Transfer Reviews. Refresher training sessions will also be provided for the 3-Day Benchmark Assessment, AK Imaging Assessment "B", Prior Authorizations, and Appeals. Please plan to attend one of the available training sessions to learn more. The available training sessions and registration links are listed on the [Spring Provider Training](#) flyer.

If you are unable to attend any of the scheduled trainings or if you have any questions, please contact Teresa Kim, Clinical Manager at tkim@comagine.org or call our Intake line at (888) 240-0437.

Pharmacy Public Scoping Documents

Scoping material documents ([meeting slides](#) and [2020 Cost of Dispensing Survey report](#)) from the Alaska Medicaid Pharmacy program meeting are available on the www.medicaidalaska.com Pharmacy page. The program is extending the date through which they will receive scoping comments to Friday, June 11, 2021 at 5:00 p.m. AKDT. Thank you for participating.

Outpatient and Physician-Administered Drugs: Claims Coding Reminder

Effective July 1, 2021, Alaska Medicaid Health Enterprise will transition from edit monitoring to prospective Medical Pharmacy claims (i.e., Physician Administered Drugs, "J-codes") adjudication validation.

Please review the updated 05/25/2021 [NDC Requirements and Policy Guidance](#). For questions, please contact Jamie Lang at jamie.lang@alaska.gov or 907.334.2654 or the Pharmacy Services program manager, Erin Narus, at erin.narus@alaska.gov or 907.334.2425.

Mental Health Physician Clinic (MHPC) Claim Submission to ASO

Effective 07/01/2021, for all dates of service on and after 07/01/2021, claims submitted for services rendered by Mental Health Physician Clinics must be submitted to Optum, the Division of Behavioral Health's (DBH) Administrative Service Organization (ASO).

Questions? Contact MPASSunit@alaska.gov.

Medicaid Regulations Filed: BH Services Transition

[Medicaid behavioral health rehabilitative services and transition to 1115 waiver services](#) regulations are effective June 30, 2021.

DPA Virtual Contact Center for Members Now Live

Effective 04/02/2021, Alaska Medicaid members with benefit application, eligibility, and eligibility card inquiries may contact the [Division of Public Assistance \(DPA\) Virtual Contact Center](#) at 800.478.7778 for real-time assistance.

Pharmacy Program Updates – April 2021

The Alaska Medicaid Pharmacy Program April 2021 Update is now available on the [Provider Updates](#) page. In this update you will find information about pharmacy changes resulting from the work of the Alaska Medicaid Drug Utilization Review Committee, including:

- New specific clinical prior authorization criteria effective 05/24/2021.
- New Medications have been added to the Interim Prior Authorization list updated 04/16/2021.
- New preferred drug list updates will become effective on or after 06/01/2021.
- Morphine Milligram Equivalent (MME) threshold will be reduced to 150 MME on 07/06/2021.
- Next fiscal year's P&T meeting schedule will be posted by 06/01/2021.

Policy Guidance: Shipping Reimbursement

Alaska Medicaid issued policy guidance for shipping reimbursement. The 5/6/2021 Alaska Medicaid Policy Guidance: Shipping Reimbursement flyer is available on the [Provider Updates](#) page.

Policy Guidance: Unescorted Minor Requirements for Medicaid Travel

Alaska Medicaid issued policy guidance for unescorted minor requirements for Medicaid travel. The 05/07/2021 Alaska Medicaid Policy Guidance: Unescorted Minor Requirements for Medicaid Travel flyer is available on the [Provider Updates](#) page.

Policy Guidance: Pneumatic Compression Devices

Alaska Medicaid issued policy guidance for pneumatic compression devices. The 5/5/2021 Alaska Medicaid Policy Guidance: Pneumatic Compression Devices flyer is available on the [Provider Updates](#) page.

Dental Codes That Require Additional Information

For all dental procedures that require additional information such as tooth number or surface code, providers must include the additional information in the appropriate fields as identified on the ADA form fields 25 – 28.

Claims that do not include the additional information may be subject to denial.

E/M Code Update to CHA/P Covered Codes List

The following covered code list has been updated to reflect the removal of 99201 effective 12/31/2020 and the expansion of 99202 to include CHA I and CHA II levels effective 01/01/2021:

- [SFY 2021 CHA/P Covered Code List](#)

Regulations Filed: Home Health Licensing and Medicaid Coverage

[Home health agency licensing and home health services Medicaid coverage regulations](#) are effective 05/14/2021.

Screening for Adverse Childhood Experiences (ACEs)

Effective April 1, 2021, Alaska Medicaid covers screening for adverse childhood experiences. For more information, see the Screening for Adverse Childhood Experiences (ACEs) flyer on the [Provider Updates](#) page.

Telehealth Modifier Use for School District and Targeted Case Management Provider

Effective for dates of service on or after 5/15/2021, school districts and targeted case management providers must bill with the appropriate telehealth modifier. Claims received without the appropriate modifier will be denied.

Provider Training Dates

In June and July, all training is scheduled via Instructor-led Webinar.

June

Webinar	June 8 — 10
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Webinar	June 22 — 24
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July

Webinar	July 13 — 15
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Webinar	July 27 — 29
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Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).