

# Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

May 2022

## Conduent

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## Web Address

<http://medicaidalaska.com>

## Fraud and Abuse Hotline

907.644.5975 or 800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6 or  
800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1 or  
800.770.5650, option 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

## Fax Numbers

SA .....	907.644.8131
SA Travel, MRI .....	907.644.5982
SA Mental Health .....	866.653.1435
EPS.....	907.644.9845
Finance.....	907.644.8120
Training.....	907.644.9845
Attachments .....	907.644.8122
or.....	907.644.8123
Enrollment.....	907.646.4273
Provider Inquiry .....	907.644.8126

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## Alaska Medicaid COVID-19 Response

In response to the national public health emergency associated with the COVID-19 virus, the Department of Health and Social Services (DHSS) has issued health mandates and implemented temporary policy changes to the Alaska Medicaid Program. For frequent updates on DHSS' response to COVID-19, refer to the [Alaska Medicaid Health Enterprise home page](#).

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

## Medicaid Eligibility Renewals Remain on Hold

Medicaid eligibility renewals were postponed at the onset of the COVID-19 federal public health emergency (PHE) to increase access to care; the renewal process will continue to be postponed until the PHE expires. The Division of Public Assistance (DPA) will issue notices to Medicaid recipients 45 days prior to the end of the certification period and a second notice will be issued 30 days prior to the end of the certification period. Medicaid recipients cannot renew or recertify their eligibility in advance. If your patient has a question about their Medicaid eligibility or renewal, please refer them to the DPA Virtual Contact Center at 800.478.7778. DPA offices are open for individuals to drop-off and pick-up documents.

## DHSS Reorganization

The Department of Health and Social Services reorganization will become effective July 1, 2022. Details are available at [DHSS Reorganization: Message to Stakeholders](#).

Questions? Contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

## Reorganization of the Department of Health & Social Services: Public Comments Due 05/31/2022

The Department of Health and Social Services will seek approval from the Centers for Medicare and Medicaid Services to amend the Medicaid State Plan to reflect the upcoming reorganization of the department. Public comments are welcome, and are due by 5:00 p.m., May 31, 2022. The proposed amendment is available at [Public Notice – DHSS Reorganization](#).

## You Are Invited: Classic Optical Open House for Vision Care Providers

On Wednesday June 29, 2022 Classic Optical will host the annual Vision Open House for both new and veteran vision providers and their staff who provide services to Alaska Medicaid and Denali KidCare recipients. You are welcome to attend one of the three virtual sessions. Sessions are limited to 25 attendees.

For more information, including how to register, please see the 05/11/2022 flyer titled Classic Optical Open House, available on the [Provider Updates](#) page, or contact Zerlyna Ldanlale, Vision Services Program Manager, at [zerlyna.lacanalale@alaska.gov](mailto:zerlyna.lacanalale@alaska.gov) or 907.334.2419.

## POC / Treatment Plan Guidance

Plan of Care / Treatment Plan Guidance flyer is now available. This guidance was created to better assist providers arranging travel for members with routine services. While this is not an all-encompassing list, it does highlight services that are commonly traveled for. Treatment Plan Guidance can be found [here](#), as well as on the [Provider Updates](#) and [Provider Reference Material](#) pages.

Questions? Contact Liz LaRue at [liz.larue@alaska.gov](mailto:liz.larue@alaska.gov) or 907.334.2183.

## Regulations Filed: Medicaid Autism Services

[Medicaid Coverage and Payment Rates for Autism Services](#) regulations are effective 05/25/2022.

## Alaska Medicaid SA Policy Guidance for DMES

Alaska Medicaid issued policy guidance for service authorizations for durable medical equipment and supplies. The 5/10/2022 Alaska Medicaid Service Authorization Policy Guidance for Durable Medical Equipment and Supplies is available on the [Provider Updates](#) page.

Questions? Contact Karen Benson at [Karen.benson@alaska.gov](mailto:Karen.benson@alaska.gov), Tracy Stephens at [Tracy.stephens@alaska.gov](mailto:Tracy.stephens@alaska.gov), or Katie Fett at [Katie.fett@alaska.gov](mailto:Katie.fett@alaska.gov).

## Pharmacy Program Updates – April 2022

The Alaska Medicaid Pharmacy Program April 2022 Updates is now available at:

<http://manuals.medicaidalaska.com/docs/updates.htm>. In this update you will find information about pharmacy changes resulting from the work of the Alaska Medicaid Drug Utilization Review Committee, including:

- New specific clinical prior authorization criteria effective 6/1/2022.
- New Medications have been added to the Interim Prior Authorization list updated 4/15/2022.
- New preferred drug list updates will become effective on or after 6/1/22.
- Morphine Milligram Equivalent (MME) threshold will be reduced to 100 MME on or after 6/1/2022.
- Reminder ICD-10 diagnosis codes are required on opioid prescriptions.

## Updated Vision Fee Schedule Now Available

An updated version of the Vision Fee Schedule is now available on the [Alaska Medicaid Fee Schedules and Covered Codes Webpage](#). Updates include coverage of procedure codes 11900, 11901, 65855, V2511, V2512, V2530, and V2531.

## Provider Self-Audits Due December 31, 2022

Effective June 7, 2018, the Department of Health and Social Services requires all Medicaid providers to conduct a self-audit once every two years. The next self-audit cycle will cover either calendar year 2019 or 2020 and is due no later than December 31, 2022. For additional information, please see the [Medicaid Program Integrity](#) website or email [QAPIProgramIntegrity@alaska.gov](mailto:QAPIProgramIntegrity@alaska.gov).

## Holiday Closures

The State of Alaska and Conduent offices will be closed Monday, May 30, 2022, in observance of Memorial Day.

## Provider Training Dates

In January and February, all training is scheduled via Instructor-led Webinar.

June	
Webinar	June 7 — 9
Webinar	June 21 — 23
July	
Webinar	July 12 — 14
Webinar	July 26 — 28

## Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).

