

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

June 2022

Conduent

1835 S. Bragaw St., Suite 200
Anchorage, AK 99508-3469

Web Address

<http://medicaidalaska.com>

Fraud and Abuse Hotline

907.644.5975 or 800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6 or
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1 or
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA..... 907.644.8131
SA Travel, MRI 907.644.5982
SA Mental Health 866.653.1435
EPS 907.644.9845
Finance..... 907.644.8120
Training 907.644.9845
Attachments 907.644.8122
or 907.644.8123
Enrollment 907.646.4273
Provider Inquiry 907.644.8126

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Payment Cycle Schedule Changes for Fiscal Year

Effective the week of June 26, 2022, the Alaska Medicaid payment cycle cutoff will temporarily switch from Monday to **Sunday** to allow EFT deposits to be made in advance of the State Fiscal end of Year. The cutoff for submitting claims in order to receive reimbursement this week will move from noon Monday, June 27 to noon **Sunday, June 26**. EFT payments will be deposited on **Thursday, June 30**. Paper Remittance Advice will be mailed out as usual. Claim cycles will return to Monday cutoffs on July 4, 2022.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Medicaid Eligibility Renewals Remain on Hold

Medicaid eligibility renewals were postponed at the onset of the COVID-19 federal public health emergency (PHE) to increase access to care; the renewal process will continue to be postponed until the PHE expires. The Division of Public Assistance (DPA) will issue notices to Medicaid recipients 45 days prior to the end of the certification period and a second notice will be issued 30 days prior to the end of the certification period. Medicaid recipients cannot renew or recertify their eligibility in advance. If your patient has a question about their Medicaid eligibility or renewal, please refer them to the DPA Virtual Contact Center at 800.478.7778. DPA offices are open for individuals to drop-off and pick-up documents.

Questions? Contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

You Are Invited: Classic Optical Open House for Vision Care Providers

On Wednesday June 29, 2022 Classic Optical will host the annual Vision Open House for both new and veteran vision providers and their staff who provide services to Alaska Medicaid and Denali KidCare recipients. You are welcome to attend one of the three virtual sessions. Sessions are limited to 25 attendees.

For more information, including how to register, please see the 05/11/2022 flyer titled Classic Optical Open House, available on the [Provider Updates](#) page, or contact Zerlyna Ldanlale, Vision Services Program Manager, at zerlyna.lacanalale@alaska.gov or 907.334.2419.

Consent for Sterilization (HHS-687) Form Expiring April 2022 Remains Valid Until Further Notice

Alaska Medicaid is aware that the Consent for Sterilization (HHS-687) form expired in April 2022. The Department of Health and Human Services (DHHS) has not yet released an updated version of the form. Providers may still use, and Medicaid will accept, the expired version until DHHS publishes a revised version and still remain compliant with documentation requirements. An update will go out to providers when a new version is published.

Alaska Medicaid SA Policy Guidance for DMES

Alaska Medicaid issued policy guidance for service authorizations for durable medical equipment and supplies. The 5/10/2022 Alaska Medicaid Service Authorization Policy Guidance for Durable Medical Equipment and Supplies is available on the [Provider Updates](#) page.

Questions? Contact Karen Benson at Karen.benson@alaska.gov, Tracy Stephens at Tracy.stephens@alaska.gov, or Katie Fett at Katie.fett@alaska.gov.

Holiday Closures

The State of Alaska and Conduent offices will be closed Monday, July 4, 2022, in observance of Independence Day.

Manual Wheelchair Service Authorization Changes Effective 7/1/2022

Effective 7/1/2022, the purchase of manual wheelchairs under the following HCPCS codes will require a service authorization (SA): K0001, K0002, K0003, K0005, K0006, and K0007. Manual wheelchairs rented under these same HCPCS codes may continue to be dispensed without an SA. Rental of anti-tipping and anti-rollback devices as well as adjustable height armrests and safety belts in conjunction with these manual wheelchair rentals will no longer require an SA. These coverage changes will ensure that members receive the most appropriate equipment and that basic, off-the-shelf wheelchairs are "trialed" before purchase.

As a reminder, per 7 AAC 120.200 (m)(3), DME suppliers must accept returns of any substandard item including those items that do not meet the prescribed needs of the member.

Provider Training Dates

In January and February, all training is scheduled via Instructor-led Webinar.

July

Webinar	July 12 — 14
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Webinar	July 26 — 28
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August

Webinar	August 2 — 4
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Webinar	August 16 — 18
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Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).