



Alaska Medicaid Introduces One and Done Travel Request!

Dear Alaska Medicaid provider,

The Department of Health and Social Services is excited to introduce the new One and Done Travel Request pilot project! Beginning February 14th, 2022, providers will be able to set up travel of routine appointments with only one request for the entire duration of the treatment plan / plan of care for up to one year for certain services.

What is the One and Done Travel Request?

The One and Done Travel Request reduces the number of calls or faxes required to request travel for members receiving routine scheduled appointments to just one request. All that is needed is a treatment plan / plan of care, a prior authorization will be generated for the current month with subsequent prior authorizations generated monthly for the duration of the treatment plan / plan of care for up to one year from the treatment plan / plan of care start date. All travel still must comply with travel medical justification requirements indicated [here](#).

What types of services are allowed in the One and Done Travel Request?

The One and Done Travel Request is currently allowed for the following:

- Patients being treated for ESRD
- Patients undergoing Chemotherapy
- Transplant patients
- Children in Physical/Occupational/Speech Therapy (For children under 3 years old, duration of treatment plan cannot exceed 6 months.); and
- Wound Care

How does the One and Done Travel Request work?

The One and Done Travel Request is requested in the same manner as any other travel request. Simply request a travel authorization and submit a treatment plan / plan of care that supports the transportation being requested. The request should include all the scheduled appointment for the duration of the treatment plan / plan of care. Once approved, a prior authorization will be generated for the current month and each subsequent month once Medicaid eligibility is verified. You will be contacted monthly with the new PA number and prior authorization details. We recommend utilizing the fax option for making requests, forms for requesting either local or out of area travel can be found [here](#).

How do we make a change request?

Providers can request a change by utilizing the [Transportation Authorization Update Form](#) found on Medicaid Alaska website.

Are specific appointment dates and times required or just how many we anticipate each week?

Specific appointment dates need to be identified on the initial request. Medicaid does understand that not every appointment for the duration of the treatment plan / plan of care can always be scheduled. If the provider's office only schedules patients one month out at a time, providers will need to fax in a list of appointments for the following month, before the first appointment, so the patient's PA will correctly reflect appointments.

If you have questions, please contact Liz Larue at liz.larue@alaska.gov or 907.334.2183.