

## **Key Points for Providers**

### **Getting ready for the new MMIS Implementation**

#### **Alaska Medicaid Health Enterprise is going live on October 1, 2013:**

##### **Provider Re-enrollment Information:**

- All currently active Alaska Medicaid providers who intend to continue to provide services and submit claims after 10/01/2013 should have already submitted a re-enrollment application using the Provider Enrollment Portal (PEP).
- Re-enrollment applications that have been submitted are being reviewed by Xerox so that they can be approved prior to October 1, 2013.
- On August 1, 2013 a notification of disenrollment from the Alaska Medical Assistance program will be mailed to all providers that did not submit a re-enrollment application.
- Any provider that is disenrolled will be able to submit new enrollment information starting October 3, 2013.
- Any delay in the resubmission of enrollment information may delay payment.

##### **Additional Key Medical Assistance Provider Information:**

- Providers can view computer—based training (CBT) courses now (<https://learn.medicaidalaska.com>) and can register for instructor-led training that begins in August. Schedules will be available on [www.medicaidalaska.com](http://www.medicaidalaska.com).
- A letter will be sent to all approved re-enrolled providers that will contain the new MMIS login credentials for your organization administrator.
- A letter will be sent to all approved re-enrolled providers that will contain your new Medicaid Identification number. This replaces your current MCI number.
- A letter will be sent to all approved re-enrolled providers that will contain your new Automated Voice Response System identification number.

##### **Final Implementation Key Date Information:**

- Beginning 10/1/2013, if you do not have an approved re-enrollment application, you will not be ready to use the online capabilities of Health Enterprise. Without an approved re-enrollment, any claims you submit to the Alaska Medical Assistance program with dates of service 10/1/2013 and later will deny.
- If you do not have an approved re-enrollment application, you will need to submit a new application using the Health Enterprise website on or after October 3, 2013.
- Health Enterprise will begin to process claims on 10/4/2013 and the first check and EFT payments will begin 10/8/2013.

#### **Alaska's legacy MMIS is retiring on September 30, 2013.**

##### **Provider Countdown Dates:**

July 2013

- Computer based provider training on how to use the new Alaska Medicaid Health Enterprise is available at <https://learn.medicaidalaska.com>.

August 2013

- *Providers should take the steps necessary to ensure that their requests for prior (service) authorizations and claims billing to Alaska legacy MMIS are up-to-date and are as current as possible.*
- *Trading partners must complete certification testing in order to continue submitting claims.*
- *Watch for instructor-led in person and WebEx simulcast training opportunities.*
- *Check provider information, confirm banking information and submit any changes to correct information before August 15.*

#### *September 2013*

- *Providers: Final processing deadlines and "black-out" period, including:*
  - *9/3 - last day to submit adjustments to claims*
  - *9/3 - last day to submit prior authorizations*
  - *9/10 – last day to submit paper claims*
  - *9/16- last day to submit electronic claims, PayerPath claims and prior authorizations*
  - *9/17 - last financial cycle from Alaska legacy MMIS. Claims not paid will be denied.*
- *Providers should prepare for gap in regular claims payment for final weeks of September and early October 2013.*

#### *October 2013*

- *Alaska legacy MMIS is retired September 30, 2013 and October 1, 2013 all Alaska Medical Assistance system processing is transitioned to Alaska Medicaid Health Enterprise.*
- *Provider organizational administrators can login to Health Enterprise to set up the access rights for organization staff who will use the MMIS to check eligibility, submit service authorizations, submit online claims, and/or access your remittance advice online.*
- *Providers can begin receiving direct deposit of remittance amounts into approved banking accounts via Electronic Funds Transfer (EFT)*
- *Providers that elect to submit claims using Health Enterprise's online capabilities can begin to create claim templates to facilitate the submission of their future claims.*
- *The current Xerox website ([www.medicaidalaska.com](http://www.medicaidalaska.com)) will point to the new Health Enterprise web portal.*
- *New online features available using the Health Enterprise web portal:*
  - *Submitting claims online*
  - *Service Authorization submissions*
  - *Member Eligibility inquiries*
  - *Claim and Service Authorization inquiries*
  - *Provider Enrollment and Maintenance*
- *Enhanced Automated Voice Response System available, with more features:*
  - *Claim status inquiry*
  - *Remittance advice information*
  - *Service authorization status inquiry*
  - *Member eligibility inquiry*
  - *Physician fee schedule inquiry*
  - *Service limit inquiry*