



PROVIDER NOTIFICATION

March 11, 2013

TO: OUTPATIENT IMAGING PROVIDERS

FROM: The Alaska Division of Health Care Services' Medicaid Program

SUBJECT: Change of Outpatient Imaging Service Authorization Procedures

Change of Service Authorization Reviewer

Effective April 15, 2013, providers will no longer submit outpatient imaging authorization requests to Xerox. Instead, requests will be processed by Qualis Health.

Change of Service Authorization Request Procedures/Web-Based Requirement

Providers will be required to submit all outpatient imaging authorization requests to Qualis Health via the web-based review system, iEXCHANGE®.

Qualis Health currently provides utilization management review services for the Alaska Division of Healthcare Services. Utilization management includes service authorization reviews performed for all inpatient acute care stays exceeding 3 days, for selected inpatient and outpatient procedures and diagnoses, regardless of length of stay, and effective April 15, 2013 for the following outpatient imaging services:

- magnetic resonance imaging (MRI)
- positron emission tomography (PET)
- magnetic resonance angiography (MRA)
- single-photon emission computed tomography (SPECT)

A complete list of imaging codes which require authorization can be found by clicking [here](#), and is also available at <http://qualishealth.org/>. Under *Healthcare Professionals*, select *Alaska Medicaid – Division of Health Care Services* then select *Provider Resources*. The code list is located under the *Forms* section as *Select Imaging Procedures Pre-certification List*.

In preparation for the iEXCHANGE review requirement Qualis Health has scheduled several sessions for providers who are new to iEXCHANGE or for those who would like to complete the training as refresher. The iEXCHANGE training schedule is listed below and also can be found [here](#), and registration is open. The schedule is also available at <http://qualishealth.org/>. Under *Healthcare Professionals*, select *Alaska Medicaid – Division of Health Care Services* then select *Provider Education*. The training schedule is located under the *Scheduled Events*.

iEXCHANGE Training Dates:

Monday, March 25 th , 1:30 – 3:00 PM, AK Time	Tuesday, April 2 nd , 10:00 – 11:30 AM, AK Time
Wednesday, March 27 th , 10:00 – 11:30 AM, AK Time	Thursday, April 4 th , 1:30 – 3:00 PM, AK Time

Additional information about web-based review submission via iEXCHANGE is available [here](#), or at <http://www.qualishealth.org/>. Under *Healthcare Professionals*, select *iEXCHANGE - Web UR*, then select *Provider Education*. The iEXCHANGE information is located under *Alaska Medicaid- Health Care Services*.

For questions, or if you would like to register for iEXCHANGE training please contact Grace Ingram, (907) 550-7610 (gracei@qualishealth.org), or Robin Macy, (907) 550-7618 (robinm@qualishealth.org).