

## Department of Health and Social Services

Division of Health Care Services Medicaid Operations Unit

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## Alaska Medicaid Policy Update Changes to Dental Service Authorizations

Effective July 1, 2018, service authorization approvals for dental appliances (e.g., crowns, dentures) will be valid for ninety days from the date the authorization was requested. If the approved service does not occur within the ninety-day period, the provider must complete and submit a Dental Service Authorization Update Request form. Except for orthodontic services, authorization approvals for all other dental services will be valid for the requested date of service only. If the scheduled service does not occur on that date, the provider must complete and submit a Dental Service Authorization Update Request form.

The Dental Service Authorization Request and Dental Service Authorization Update Request forms are available at <a href="http://manuals.medicaidalaska.com/docs/forms.htm">http://manuals.medicaidalaska.com/docs/forms.htm</a>.

Questions? Contact Mary Hansen at or mary.hansen@alaska.gov or 907.334.2403.