

New Provider Identification Numbers Effective October 1, 2013

All providers currently enrolled with Alaska Medical Assistance have been issued new provider identification numbers in conjunction with the launch of Alaska Medicaid Health Enterprise (Health Enterprise). These ID numbers were mailed to providers on September 20, 2013 along with important login information for Health Enterprise.

When submitting claims after October 1, 2013, please follow the guidelines below to choose the correct provider ID.

Submitting Claims

Providers who are not eligible to obtain NPI numbers (providers such as taxis, hotels, and environmental modification providers), also referred to as atypical providers, must submit claims as follows:

- For service dates **through September 30, 2013**, continue to submit claims using your alpha numeric legacy Medicaid ID number. Example: PC12345
- For service dates **on and after October 1, 2013**, submit claims using your new Enterprise ID number. Example: 1234567

Providers who currently submit claims using a National Provider Identification (NPI) number should continue to submit claims using an NPI number after October 1, 2013.

Health Enterprise Communications

In the coming weeks, you will receive important letters containing your new provider ID number, Enterprise username and password, and Automated Voice Response PIN. Please watch for these mailings; you will need the information contained in these letters to access and utilize the new system. Personal care agencies will also receive a CD with all of their affiliated personal care attendants' new Health Enterprise ID numbers.

Questions? Please call the Xerox Provider Inquiry Unit at 907.644.6800, option 1, or 800.770.5650, option 1, 1 (toll-free in Alaska).