

# 2015 First Quarter Provider Training Schedule Now Available!

Alaska Medicaid is pleased to announce that the first quarter of 2015 Provider Training classes is now open for registration. Training locations, dates, and times of classes for the first quarter are available below. For a complete list of courses and descriptions, log in to the Learning Management System (LMS) at <http://learn.medicaidalaska.com> and select Provider Training from the Provider dropdown menu.

## Log in to the LMS:

1. Go to <https://learn.medicaidalaska.com>.
2. Login with your username (usually your email address) and password, or create an account.
3. Hover over Providers on the Menu Bar and click Training Calendar.

## Register for Training:

1. On the Training Calendar, click on the day of the training you would like to attend.
2. Click the RSVP button at the bottom of the popup box to register for the training.
3. You will receive an email confirmation of your RSVP with the course date and time, along with any other necessary information.

Please contact Xerox provider training staff with questions or training requests at [anctraining@xerox.com](mailto:anctraining@xerox.com) or at 907.644.8152.

Class Title	Date	Start Time	End Time	Location
Introduction to AK Medicaid	1/20/2015	8:30 AM - 9:45 AM		WebEx
Member Eligibility		10:00 AM - 11:00 AM		WebEx
Service Authorizations		11:15 AM - 12:00 PM		WebEx
Claims Management		1:00 PM - 2:30 PM		WebEx
Adjustments & Voids		2:45 PM - 3:15 PM		WebEx
Appeals		3:30 PM - 4:00 PM		WebEx
Electronic Transactions		4:15 PM - 5:00 PM		WebEx
CMS-1500	1/21/2015	8:30 AM - 10:30 AM		WebEx
HCB Waiver		10:45 AM - 11:45 AM		WebEx
Dental		1:00 PM - 2:30 PM		WebEx
Transportation & Accommodation		2:45 PM - 3:30 PM		WebEx
Inpatient Psychiatric		3:45 PM - 5:00 PM		WebEx
Outpatient Therapies	1/22/2015	8:30 AM - 9:45 AM		WebEx
School-Based Services		10:00 AM - 10:45 AM		WebEx
Arranging Patient Travel		11:00 AM - 12:00 PM		WebEx
Community Behavioral Health		1:00 PM - 3:00 PM		WebEx
FQHC/RHC		3:15 PM - 4:45 PM		WebEx
Tribal Billing Manual Overview	1/27/2015	8:30 AM - 10:00 AM		Bethel
Tribal Clinic		10:15 AM - 11:00 AM		Bethel
Tribal CHAP		11:15 AM - 12:00 PM		Bethel
Tribal DHA		1:00 PM - 1:45 PM		Bethel
Tribal TPL Specific		2:00 PM - 3:00 PM		Bethel
Tribal Specific Workshop		3:15 PM - 5:00 PM		Bethel

Class Title	Date	Start Time	End Time	Location
Introduction to AK Medicaid	1/28/2015	8:30 AM - 9:45 AM		Bethel
Claims Management		10:00 AM - 11:30 AM		Bethel
Adjustments & Voids		11:45 AM - 12:15 PM		Bethel
Long Term Care Services		1:15 PM - 2:45 PM		Bethel
CMS-1500		3:00 PM - 5:00 PM		Bethel
Service Authorizations	1/29/2015	8:30 AM - 9:15 AM		Bethel
Arranging Patient Travel		9:30 AM - 10:30 AM		Bethel
EPSDT		10:45 AM - 11:45 AM		Bethel
Community Behavioral Health		1:00 PM - 3:00 PM		Bethel
Ambulatory Surgery Center		3:15 PM - 4:30 PM		Bethel
Tribal Billing Manual Overview	2/3/2015	8:30 AM - 10:00 AM		Kotzebue
Tribal Clinic		10:15 AM - 11:00 AM		Kotzebue
Tribal CHAP		11:15 AM - 12:00 PM		Kotzebue
Tribal DHA		1:00 PM - 1:45 PM		Kotzebue
Tribal TPL Specific		2:00 PM - 3:00 PM		Kotzebue
Tribal Specific Workshop		3:15 PM - 5:00 PM		Kotzebue
Introduction to AK Medicaid	2/4/2015	8:30 AM - 9:45 AM		Kotzebue
Member Eligibility		10:00 AM - 11:00 AM		Kotzebue
Service Authorizations		11:15 AM - 12:00 PM		Kotzebue
Claims Management		1:00 PM - 2:30 PM		Kotzebue
Adjustments & Voids		2:45 PM - 3:15 PM		Kotzebue
Appeals		3:30 PM - 4:00 PM		Kotzebue
Guidelines for Record Keeping		4:15 PM - 5:00 PM		Kotzebue
Dental Services	2/5/2015	8:30 AM - 10:30 AM		Kotzebue
Transportation & Accommodation		10:45 AM - 12:00 PM		Kotzebue
IP/OP Hospital		1:00 PM - 2:30 PM		Kotzebue
Arranging Patient Travel		2:45 PM - 4:00 PM		Kotzebue
Electronic Transactions		4:15 PM - 5:00 PM		Kotzebue
Tribal Billing Manual Overview	2/10/2015	8:30 AM - 10:00 AM		Dillingham
Tribal Clinic		10:15 AM - 11:00 AM		Dillingham
Tribal CHAP		11:15 AM - 12:00 PM		Dillingham
Tribal DHA		1:00 PM - 1:45 PM		Dillingham
Tribal TPL Specific		2:00 PM - 3:00 PM		Dillingham
Tribal Specific Workshop		3:15 PM - 5:00 PM		Dillingham
Introduction to AK Medicaid	2/11/2015	8:30 AM - 9:45 AM		Dillingham
Member Eligibility		10:00 AM - 11:00 AM		Dillingham
Service Authorizations		11:15 AM - 12:00 PM		Dillingham
Claims Management		1:00 PM - 2:30 PM		Dillingham

Class Title	Date	Start Time	End Time	Location
Adjustments & Voids		2:45 PM - 3:15 PM		Dillingham
Appeals		3:30 PM - 4:00 PM		Dillingham
Guidelines for Record Keeping		4:15 PM - 5:00 PM		Dillingham
Dental	2/12/2015	8:30 AM - 10:00 AM		Dillingham
Arranging Patient Travel		10:15 AM - 11:15 AM		Dillingham
Transportation & Accommodation		11:30 AM - 12:15 PM		Dillingham
IP/OP Hospital		1:15 PM - 2:45 PM		Dillingham
UB-04		3:00 PM - 5:00 PM		Dillingham
Tribal Billing Manual Overview	2/17/2015	8:30 AM - 10:00 AM		Nome
Tribal Clinic		10:15 AM - 11:00 AM		Nome
Tribal CHAP		11:15 AM - 12 PM		Nome
Tribal DHA		1:00 PM - 1:45 PM		Nome
Tribal TPL Specific		2:00 PM - 3:00 PM		Nome
Tribal Specific Workshop		3:15 PM - 5:00 PM		Nome
Introduction to AK Medicaid	2/18/2015	8:30 AM - 9:45 AM		Nome
Member Eligibility		10:00 AM - 11:00 AM		Nome
Service Authorizations		11:15 AM - 1:00 PM		Nome
Claims Management		1:00 PM - 2:30 PM		Nome
Adjustments & Voids		2:45 PM - 3:15 PM		Nome
Appeals		3:30 PM - 4:00 PM		Nome
Guidelines for Record Keeping		4:15 PM - 5:00 PM		Nome
Community Behavioral Health	2/19/2015	8:30 AM - 10:30 AM		Nome
HCB Waiver		10:45 AM - 11:45 AM		Nome
Dental		1:00 PM - 2:30 PM		Nome
Arranging Patient Travel		2:45 PM - 4:00 PM		Nome
Transportation & Accommodation		4:15 PM - 5:00 PM		Nome
Introduction to AK Medicaid	2/24/2015	8:30 AM - 9:45 AM		WebEx
Member Eligibility		10:00 AM - 11:00 AM		WebEx
Service Authorizations		11:15 AM - 12:00 PM		WebEx
Claims Management		1:00 PM - 2:30 PM		WebEx
Adjustments & Voids		2:45 PM - 3:15 PM		WebEx
Appeals		3:30 PM - 4:00 PM		WebEx
Guidelines for Record Keeping		4:15 PM - 5:00 PM		WebEx
Community Behavioral Health	2/25/2015	8:30 AM - 10:30 AM		WebEx
Mental Health Physician Clinic		10:45 AM - 11:30 AM		WebEx
IP/OP Hospital		12:30 PM - 2:00 PM		WebEx
TCM-ILP		2:15 PM - 3:15 PM		WebEx
Home Health Services		3:30 PM - 4:45 PM		WebEx

Class Title	Date	Start Time	End Time	Location
Pharmacy	2/26/2015	8:30 AM - 10:30 AM		WebEx
Chiropractic		10:45 AM - 11:30 AM		WebEx
UB-04		1:00 PM - 3:00 PM		WebEx
Hospice		3:15 PM - 4:00 PM		WebEx
Transportation & Accommodation		4:15 PM - 5:00 PM		WebEx
<b>Tribal Billing Manual Overview</b>	<b>3/3/2015</b>	<b>8:30 AM - 10:00 AM</b>		<b>Barrow</b>
Tribal Clinic		10:15 AM - 11:00 AM		Barrow
Tribal CHAP		11:15 AM - 12:00 PM		Barrow
Tribal DHA		1:00 PM - 1:45 PM		Barrow
Tribal TPL Specific		2:00 PM - 3:00 PM		Barrow
Tribal Specific Workshop		3:15 PM - 5:00 PM		Barrow
<b>Introduction to AK Medicaid</b>	<b>3/4/2015</b>	<b>8:30 AM - 9:45 AM</b>		<b>Barrow</b>
Member Eligibility		10:00 AM - 11:00 AM		Barrow
Service Authorizations		11:15 AM - 12:00 PM		Barrow
Claims Management		1:00 PM - 2:30 PM		Barrow
Adjustments & Voids		2:45 PM - 3:15 PM		Barrow
Appeals		3:30 PM - 4:00 PM		Barrow
Guidelines for Record Keeping		4:15 PM - 5:00 PM		Barrow
<b>Arranging Patient Travel</b>	<b>3/5/2015</b>	<b>8:30 AM - 9:30 AM</b>		<b>Barrow</b>
EPSDT		9:45 AM - 10:45 AM		Barrow
Hearing Services		11:00 AM - 12:00 PM		Barrow
IP/OP Hospital		1:00 PM - 2:30 PM		Barrow
UB-04		2:45 PM - 4:45 PM		Barrow
<b>Introduction to AK Medicaid</b>	<b>3/10/2015</b>	<b>8:30 AM - 9:45 AM</b>		<b>WebEx</b>
Member Eligibility		10:00 AM - 11:00 AM		WebEx
Service Authorizations		11:15 AM - 12:00 PM		WebEx
Claims Management		1:00 PM - 2:30 PM		WebEx
Adjustments & Voids		2:45 PM - 3:15 PM		WebEx
Appeals		3:30 PM - 4:00 PM		WebEx
Electronic Transactions		4:15 PM - 5:00 PM		WebEx
<b>Physician/ANP/PA</b>	<b>3/11/2015</b>	<b>8:30 AM - 10:30 AM</b>		<b>WebEx</b>
Psychologist		10:45 AM - 11:30 AM		WebEx
Ambulatory Surgery Center		12:30 PM - 1:45 PM		WebEx
Direct Entry Midwives		2:00 PM - 4:00 PM		WebEx
Guidelines for Record Keeping		4:15 PM - 5:00 PM		WebEx
<b>EPSDT</b>	<b>3/12/2015</b>	<b>8:30 AM - 9:30 AM</b>		<b>WebEx</b>
Family Planning		9:45 AM - 11:15 AM		WebEx
Hearing Services		11:30 AM - 12:30 PM		WebEx

Class Title	Date	Start Time	End Time	Location
PCA Services		1:30 PM - 3:15 PM		WebEx
Podiatry		3:30 PM - 5:00 PM		WebEx
<b>Tribal Billing Manual Overview</b>	<b>3/17/2015</b>	<b>8:30 AM - 10:00 AM</b>		<b>Kenai</b>
Tribal Clinic		10:15 AM - 11:00 AM		Kenai
Tribal CHAP		11:15 AM - 12:00 PM		Kenai
Tribal DHA		1:00 PM - 1:45 PM		Kenai
Tribal TPL Specific		2:00 PM - 3:00 PM		Kenai
Tribal Specific Workshop		3:15 PM - 5:00 PM		Kenai
<b>Introduction to AK Medicaid</b>	<b>3/18/2015</b>	<b>8:30 AM - 9:45 AM</b>		<b>Kenai</b>
Member Eligibility		10:00 AM - 11:00 AM		Kenai
Service Authorizations		11:15 AM - 12:00 PM		Kenai
Claims Management		1:00 PM - 2:30 PM		Kenai
Adjustments & Voids		2:45 PM - 3:15 PM		Kenai
Appeals		3:30 PM - 4:00 PM		Kenai
Guidelines for Record Keeping		4:15 PM - 5:00 PM		Kenai
<b>HCB Waiver</b>	<b>3/19/2015</b>	<b>8:30 AM - 9:30 AM</b>		<b>Kenai</b>
Dental		9:45 AM - 11:15 AM		Kenai
Electronic Transactions		11:30 AM - 12:15 PM		Kenai
LTC Services		1:30 PM - 3:00 PM		Kenai
Outpatient Therapies		3:15 PM - 4:30 PM		Kenai
<b>Introduction to AK Medicaid</b>	<b>3/24/2015</b>	<b>8:30 AM - 9:45 AM</b>		<b>Anchorage</b>
Member Eligibility		10:00 AM - 11:00 AM		Anchorage
Service Authorizations		11:15 AM - 12:00 PM		Anchorage
Claims Management		1:00 PM - 2:30 PM		Anchorage
Adjustments & Voids		2:45 PM - 3:15 PM		Anchorage
Appeals		3:30 PM - 4:00 PM		Anchorage
Electronic Transactions		4:15 PM - 5:00 PM		Anchorage
<b>HCB Waiver</b>	<b>3/25/2015</b>	<b>8:30 AM - 9:30 AM</b>		<b>Anchorage</b>
PCA Services		9:45 AM - 11:30 AM		Anchorage
Guidelines for Record Keeping		11:45 AM - 12:30 PM		Anchorage
Community Behavioral Health		1:30 PM - 3:30 PM		Anchorage
LTC Services		3:45 PM - 5:00 PM		Anchorage
<b>Dental</b>	<b>3/26/2015</b>	<b>8:30 AM - 10:00 AM</b>		<b>Anchorage</b>
Care Management		10:15 AM - 11:15 AM		Anchorage
TPL Avoidance		11:30 AM - 12:15 PM		Anchorage
DME		1:30 PM - 2:30 PM		Anchorage
Nutrition		2:45 PM - 3:30 PM		Anchorage
Hospice		3:45 PM - 4:45 PM		Anchorage