

Local Transportation for Medicaid Recipients

Alaska Medicaid may provide coverage for local transportation for a Medicaid recipient to travel to/from a medical appointment if the transportation **request is made by the referring or receiving medical provider** and if the following criteria are met:

- The patient for whom local transportation is being requested must be eligible for Medicaid.
Refer to the patient's Medicaid eligibility coupon, if available, or Eligibility Verification in Section I of your provider manual for other methods for verifying eligibility. Provider billing manuals are available at <http://medicaidalaska.com/providers/Billing.shtml>.

- The patient's Medicaid coverage must include transportation benefits.

If you are uncertain, an ACS Prior Authorization staff member can verify this information when you call for a prior authorization number (see below).

- The transportation must be for an appointment to receive a Medicaid covered service.
- The appointment must be medically necessary.
- The patient must not have access to public transportation.
- The patient must have no other mode of transportation available to him/her.

Does the patient have a family member or a friend who can take the patient to his/her appointment? How does the patient typically travel to local medical appointments?

How to Request Authorization for Local Transportation

1. Local transportation authorization requests must be made by a **provider**. Call the ACS Prior Authorization Unit at 907.644.6800, option 5, or 800.770.5650, option 1, 2 (in-state toll free); an ACS authorization staff member will verify the above information to establish that local transportation eligibility criteria are met.
2. If the recipient is **approved** for local transportation, the ACS representative assisting you will give you a prior authorization number to enter on a Transportation Authorization and Invoice (Form AK-04, also known as a travel voucher).
3. Complete and give the voucher to the patient.

If the patient has any questions regarding local transportation, please refer him/her to the Recipient Services Helpline at 907.644.6800, option 6, or 800.770.5650, option 2 (in-state, toll free).

Thank you for the care you provide to Alaska Medicaid recipients.