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# HOSPITAL, AMBULATORY SURGICAL CARE AND ESRD PROVIDERS

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**Provider Types:** Hospitals (Inpatient and Outpatient)  
Ambulatory Surgical Care Centers  
End Stage Renal Disease (Dialysis) Facilities

**Primary Contact:** Provider Inquiry Unit  
First Health Services Corporation  
P. O. Box 240808  
Anchorage, AK 99524-0808  
(907) 644-6800 (in Anchorage) or 1 (800) 770-5650

**Secondary Contact:** Thujuana Lawton, Provider Inquiry Unit Supervisor  
First Health Services Corporation  
P. O. Box 240808  
Anchorage, AK 99524-0808  
(907) 644-6800 (in Anchorage) or 1 (800) 770-5650

**Division Contacts:** Division of Health Care Services  
4501 Business Park Boulevard, Suite 24  
Anchorage, AK 99503-7167

**Claims Issues Unresolved by First Health**  
Susan Burgess, Facilities Program Analyst  
(907) 269-3638

**Qualis Health, Utilization Management and  
Case Management Issues**  
Pat Morrow, Hospital Program Analyst  
(907) 334-2429

**Policy Issues**  
Kelly Hause, Hospital Program Manager  
(907) 334-2416