

Changes in Medicare Crossover Claims Processing

January 22, 2014

With the implementation of Alaska Medicaid Health Enterprise Medicare crossover claims are screened as they are processed. This differs from the previous method in which all Medicare crossover claims were automatically paid and, at the end of the year, claims were reconciled and any overpayments were recouped.

When the sum of the billed Medicare deductible(s) and coinsurance is **less than** the Medicaid allowed amount minus the Medicare paid amount, the entire billed Medicare amount will be paid to the provider.

When the sum of the billed Medicare deductible(s) and coinsurance **exceeds** the Medicaid allowed amount minus the Medicare payment for that service, the provider will not be reimbursed for the entire Medicare deductible(s) and coinsurance. The claim will appear on the remittance advice as paid, but the dollar amount will be the Medicaid allowed amount minus the Medicare paid amount.

In the event the amount paid by Medicare is equal to or greater than the Medicaid allowed amount, Alaska Medicaid will not reimburse the provider for any part of the Medicare deductible(s) or coinsurance. The claim will appear on the remittance advice as paid, however the dollar amount will be \$0.00.

Questions? Please call the Provider Inquiry Unit at 907.644.6800, option 1, or toll-free in Alaska at 800.770.5650 (option 1, 1) for assistance.

