



December 17, 2019

Adult Enhanced Dental Program Funding Restored

Dear Provider,

I'm happy to inform you that funding for the Alaska Medicaid adult enhanced dental program has been restored. Reinstatement of the program will occur on December 31, 2019 retroactively to October 1, 2019. The adult enhanced dental was previously defunded effective October 1, 2019. Medicaid recipients have been notified via direct mail that funding has been restored.

The program is restored with no regulatory or procedural changes. The \$1,150 adult enhanced dental annual limit per fiscal year (July 1 – June 30) remains in effect; any services utilized July 1 to present will count toward the current fiscal year limit. Please consult the Alaska Medicaid Dental Provider Billing Manual, available at <http://manuals.medicaidalaska.com/dental/dental.htm>, for more information.

Enrolled dental providers may begin submitting authorization requests and providing authorized services. We ask for your patience, as the volume of requests is expected to be substantial. The department and its fiscal agent, Conduent State Healthcare, will make every effort to mitigate delays. Because dental authorizations are approved for only the date of service indicated on the request, please make sure that a Medicaid recipient is scheduled before submitting a request.

If you rendered covered enhanced adult dental services on or after July 1, 2019 and

- the service was authorized but the claim was denied and you believe the claim should have been paid, please resubmit the claim, including the corresponding authorization number.
- the service authorization was denied on or after October 1, 2019, Conduent State Healthcare will reevaluate those authorization requests and notify you of the outcome. If the authorization is approved, submit a claim for the approved services.
- the service authorization was denied prior to October 1, 2019 and you believe the authorization should have been approved, please resubmit a new service authorization request; if the authorization request is approved, submit a claim for the approved services.

Payment received from a recipient must be reported on the claim. Reimbursement from Alaska Medicaid will be reduced by the amount of the recipient's payment unless the recipient's payment has been refunded prior to submission of the claim.

The 12-month timely filing limit may be extended through the appeal process if there is a valid reason you were unable to submit the claim within 12 months of the date of service. Timely filing

extensions may be approved up to an amount of time equal to the time lapse between the date of service and December 31, 2019.

The department will notify you via remittance advice (RA) message as new information becomes available. RA messages are available in your weekly Alaska Medicaid remittance advice and at <http://manuals.medicaidalaska.com/docs/ramsgs.htm>.

If you have any questions about the reinstatement of funding for this program, contact Carrie Crouse, Alaska Medicaid Dental Program Specialist, at carrie.crouse@alaska.gov or 907.334.2403, or Sherri LaRue, Alaska Medicaid Dental Program Supervisor, at sherri.larue@alaska.gov or 907.334.2656.

Sincerely,

A handwritten signature in blue ink that reads "Renee Gayhart". The signature is written in a cursive style and is positioned above the typed name and title.

Renee Gayhart
Director